



IMPORTANT INFORMATION Terms and Conditions

In order to keep your children safe as per our risk assessments, please adhere to the following:

It is recommended that adults and children must wear long trousers and adhere to the season appropriate kit list on the website.

Depending on the time of year please wear suncream and insect repellent.

You must record any relevant medical history inc. allergies that your child has and any medication that they are currently taking.

Children should not bring their own tools unless discussed with Sally.

If your child has specific needs, for example behaviour, educational or physical please record this on your booking form and Sally will contact you prior to the session to make appropriate plans. (Please also see disclaimer)

Toilet safeguarding - There will be toilet facilities for children and adults if they are staying all day. We will provide a camping toilet with a toilet tent around it for privacy. Children are allowed to go to the toilet whenever they want and do not have to ask. The rule is one person at once in the toilet. If however your child needs assistance then an adult can help them. If you think this is the case for your child please discuss this with Sally as we need permission to assist your child. Please also pack some changes of clothes in case of accidents!

Cancellation - GRMB will cancel a session and give a full refund or transfer of ticket if:
Less than 4 children are booked on the session
High winds or extreme temperatures (see risk assessment)
Guidance from the Government to limit the spread of Corona virus.
Sessions go ahead in all other weathers including rain and snow.

Ticket holders may cancel up to 24 hours before the event they are booked on and receive a refund or ticket transfer option. Please contact Sally if you have extenuating circumstances and are outside the 24 hour cancellation period.

CORONA VIRUS-IF YOU HAVE VISITED ONE OF THE HIGH RISK CATEGORY AREAS IN THE LAST 14 DAYS PLEASE DO NOT ATTEND THE SESSION YOU ARE BOOKED ON. YOU WILL BE GIVEN A FULL REFUND OR TICKET TRANSFER OPTION . PLEASE FOLLOW THE GOVERNMENT GUIDANCE FOR AT RISK AREAS. <https://www.gov.uk/guidance/coronavirus-covid-19-information-for-the-public>

IF YOU OR A MEMBER OF YOUR HOUSEHOLD HAVE THE FOLLOWING SYMPTOMS: A high temperature (you feel hot to touch on your chest or back. You have a new continuous cough (his means you've started coughing repeatedly) PLEASE LET ME KNOW AND STAY AT HOME.

Birthday Parties- Minimum number of 13 children or minimum spend of £200 (please ask for details) £50 non refundable deposit required. This will be taken off the final balance.