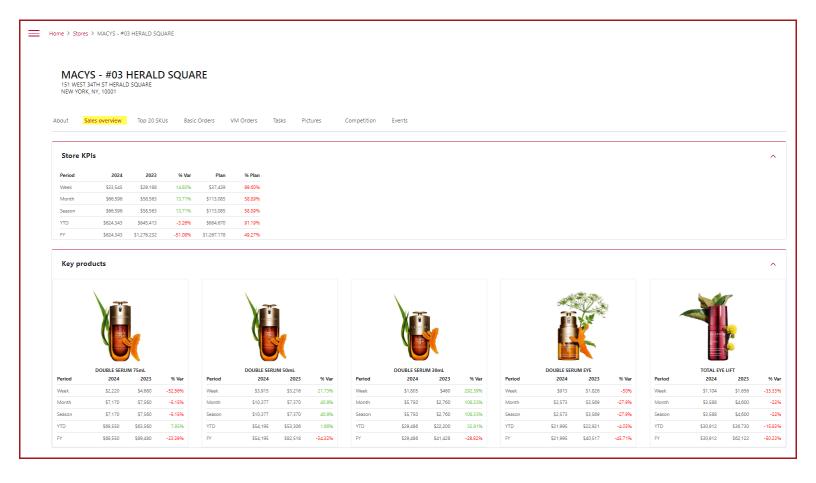


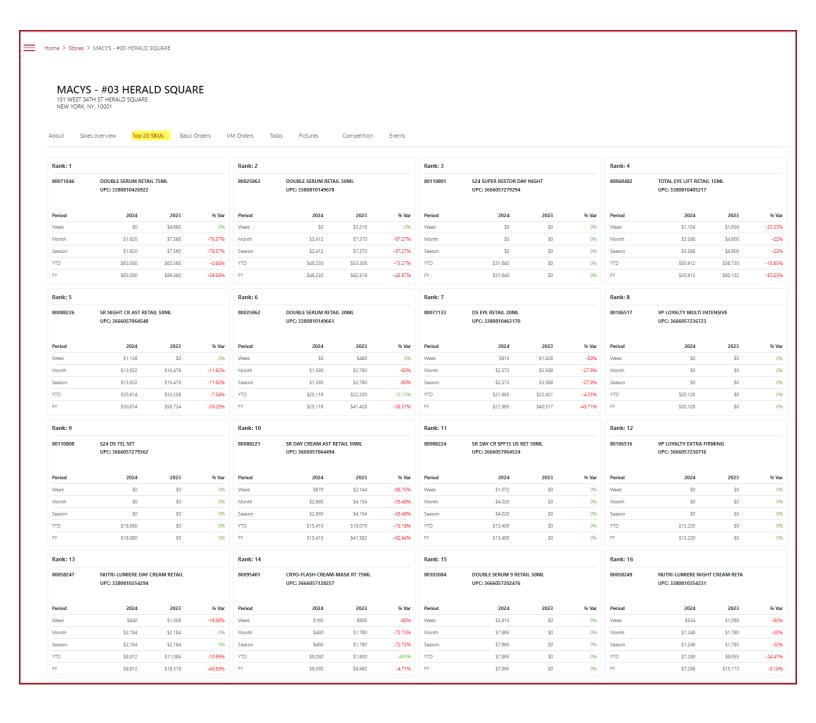
We are excited to share with you some enhancements to our Elite application, based on your feedback and opportunities to provide new and improved features. The below will be available Tuesday, September 10th:

- 1. Sales Overview: Store KPI's and Key Product Focus (image reflects Aug Wk4)
 - a. Quick snapshot of overall sales achievement, updated weekly and aligned with Qlik
 - b. Key product highlights for Double Serum (3 sizes), Double Serum Eye, and Total Eye Lift
 - i. Basic product only (no sets)
 - ii. Merged results for Double Serum 8 and Double Serum 9



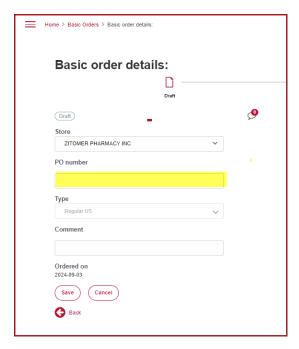
2. Top 20 SKUs (image reflects Aug Wk4)

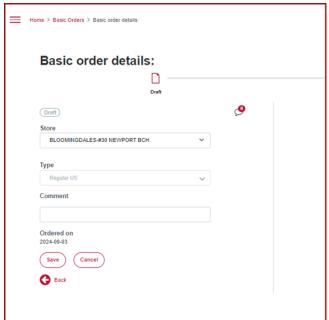
- a. Information is sorted based on YTD 2024
- b. Double Serum 8 and Double Serum 9 skus are reflected individually and identified by the indicated EAN
- c. For doors with Skin Spas, services will be reflected as part of the top 20, if applicable



3. P.O. # for Independent Accounts (Mandatory)

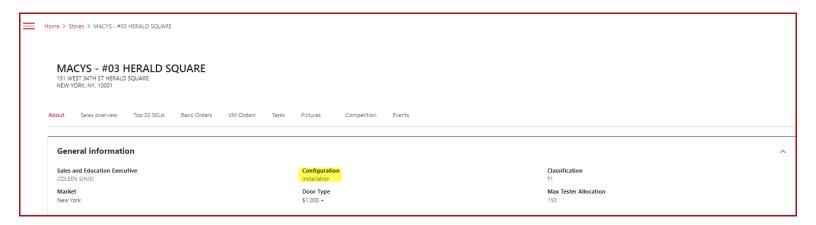
- a. A P.O. # will be <u>required</u> when choosing to create an order for an <u>independent</u> account, to help facilitate order processing by Retailer Operations.
- b. The P.O. # field is no longer available when choosing a <u>department</u> store upon order creation. Retailer Operations will utilize blanket P.O.'s or will secure a P.O. from the retailer for department store orders.





4. Store Configuration

- a. We have replaced "Language" with "Configuration" under General Information for each store
 - i. Configuration represents the set-up of each store: Installation, Caseline, Innovation 1.0, Table + Backwall, KOP, etc.
 - ii. Ulta and Sephora currently do not have configurations reflected in the application



5. Elite mobile access

- a. Issue with inability to access the mobile version of Elite after 90 days has been resolved.
- b. If you are experiencing continuing challenges, please submit a help desk ticket: USA-IT Help Desk <u>USA-ITHelpDesk@clarins.com</u>