



PRIVACY POLICY

HOW WE USE DATA WE COLLECT FROM YOU.



SEPTEMBER 24, 2024
SOLUTION CLEANZARD

PRIVACY POLICY

Trust and privacy are important to us at *Solution Cleanzard*. We are committed to handling any personal information we receive from you in a fair and responsible manner and in compliance with our obligations under applicable privacy legislation. To inform you of our practices and policies regarding the collection, use and disclosure of your personal information, we have prepared and are providing you with this electronic copy of our Privacy Policy.

Personal information

Solution Cleanzard considers any information which relates to an individual and which identifies that individual, such as your name, email address or telephone number, as personal information.

Collection of personal information

You can browse our website without providing personal information. However, if you choose to use our services, we will collect personal information as necessary for the purposes outlined below. By using our services and providing your information, you consent to the collection, use, and disclosure of your personal information in accordance with this policy.

How We Use Your Information

The personal information we collect may be used for the following purposes:

- **Service Delivery.** To process and manage your cleaning service requests, appointments, and any follow-up inquiries.
- **Communication.** To respond to your inquiries, requests, or feedback via email or phone.
- **Customer Relationship Management.** To improve our services by gathering feedback and ensuring customer satisfaction.
- **Marketing and promotion.** With your consent, we may use your personal information to inform you of new services, promotions, and special offers that may be of interest to you. You can opt out of receiving marketing communications at any time.
- **Administering the website and conducting customer satisfaction surveys.** *Solution Cleanzard* will use your personal information to administer and improve our website. We may also use your personal information to conduct customer satisfaction surveys.

- **Gathering statistics.** *Solution Cleanzard* will compile statistics regarding the use of its website. We may collect information through our website by using cookies and click trails. All information collected by means of cookies or click trails will be anonymous, aggregated and only used to develop and track traffic patterns and the volume of use of our website.

Third-Party Suppliers

Solution Cleanzard often uses third-party suppliers to collect and process personal information on our behalf. We require such third parties to handle personal information in accordance with our privacy policy.

Legal Disclosures

Please be aware that we may be required by law to disclose your personal information without your consent pursuant to judicial or other government requests, or to protect personal safety, the public, or our website.

Sharing of Personal Information

We do not sell or rent your personal information. However, we may share your data with trusted third-party service providers, such as payment processors or IT support, solely for the purpose of facilitating business operations. These providers are required to handle your information in accordance with this Privacy Policy and applicable laws.

Third-Party Links

Our website may contain links to third-party sites. We are not responsible for the privacy practices or content of these external sites. We encourage you to review their privacy policies before providing any personal information.

Data Security

Solution Cleanzard implements reasonable safeguards to protect your personal information from unauthorized access, use, or disclosure. Despite these measures, please note that no transmission over the internet is entirely secure, and we cannot guarantee absolute security.

Retention of Personal Information

We will retain your personal information for as long as necessary to fulfill the purposes for which it was collected, or as required by law.

Cookies and Tracking

We may use cookies and similar tracking technologies to enhance your user experience. These technologies collect data such as browser type, device information, and site interaction. You can adjust your browser settings to refuse cookies, but this may affect the functionality of our website.

Changes to the Privacy Policy

Solution Cleanzard. reserves the right to modify this Privacy Policy at any time. We will notify you of any significant changes by posting the revised policy on our website.

Accessing, Correcting, Updating and Deleting Personal Information

If you have any questions or concerns regarding this policy or would like to request a copy of the personal information we have in our possession about you, please send us an email at Contact@cleanzard.ca. Please also do so if you consider your private information to be incorrect or wish to have it deleted, so that we may make any necessary changes.

