

Thank you for your interest in bridal services at Stella's Daughter Salon & Wellness Center. We provide beauty services in a relaxed setting, located in Winston Salem, NC.

In this package, you will find a list of our essential beauty and services. Hair and makeup services will ensure that you are a radiant and tranquil bride.

Also included are our intake forms and bridal contract. These will be filled out during your initial complementary consultation. We will schedule your appointments, and provide you with a fee schedule, including any off-site work you may require. When scheduling your consultation, be sure to bring up any questions/or concerns that you may have and we can answer them for you.

Thank you for choosing Stella's Daughter Salon & Wellness Center, and Congratulations!



Stella's Daughter Salon & Wellness Center 3076 Healy Dr.
Winston Salem, NC 27103
www.sdhairsalon.com
info@sdsalonandwellness.com
(336)788-5986

# **Bridal Service Contract**

Congratulations on your engagement! Thank you for choosing Stella's Daughter Salon & Wellness Center to help celebrate your special day. We understand all of the hard work and meticulous planning that goes into making your day a true success. Our artistic team also knows that the way you look and feel on that day is directly related to your beauty experiences prior to the big event. We have taken care of many beautiful brides and their bridal parties, and as a result we know exactly which questions to ask to get you organized. Please complete this form and return at least 3 months prior to your wedding date.

Cell Phone: Local contact & phone:	
Cen i nonenotar contact & phone	
Consultation Date: Consultation Time:	
Wedding Date: Wedding Time: Will Prep take place at same location? I	f yes,
Wedding Prep Location:	
Wedding Location:	
Pictures Prior to Wedding? Yes No If yes, what time?	
Earliest time party needs to be ready by: (specified & agreed upon) / _	
Will You be Getting Your Makeup Done? Yes No	
# of Attendants Getting Their Hair Done:	
If Stylist/Artist is needed afterwards, what time will that be?	
Names (First & Last) and Hair Length/Style of Attendants:	
1 Hair Length/Style:	
2. Hair Length/Style:	
3. Hair Length/Style:	
4. Hair Length/Style:  Lia Length (Style:	
5 Hair Length/Style: 6 Hair Length/Style:	
7 Hair Length/Style:	
8. Hair Length/Style: 9. Hair Length/Style:	
10. Hair Length/Style:	

As part of our Wedding Agreement, Stella's Daughter Salon & Wellness Center requires credit card information to reserve these appointments. We do ask that should there be a need to adjust or cancel any of the appointments that all changes are made 72 hours priors to the date of the appointment. If changes or cancellations are made with less than 72 hours' notice, the entire cost of the adjusted or cancelled services will be placed on the credit card. Please note, we can only accept cash and/or credit cards as payment for your bridal services.

Credit Card Number: XXXX-XXXX- XXXX Expiration:/	
Expiration:/ Name as it Appears on Card:	
Signature:	
	s Daughter Salon & Wellness Center to share in your s at (336)-788-5986, if you have any questions or
Warmest Regards,	
Stella's Daughter Salon & Wellness Center, LL	.C.
attached intake forms, and the price listed above the total package price at this time to secure the processed <b>14 days</b> prior to the first scheduled a	
Signature:	Date:
Salon:	Date:

With Stella's Daughter Salon & Wellness Center's abundant years of experience, we will create breathtaking up-dos and flawless makeup to help make your wedding day beautiful.

All services are priced at an FLAT rate and include the use of professional hair products and supplies. The FLAT rate does not include the cost of travel, headpieces, hair accessories, and flowers. These items will be negotiated separately.

**Complimentary Consultation:** Here we will discuss your hair and makeup needs and schedule both a practice run and wedding day services. Our contract and cancellation policies will be reviewed and a \$90.00 deposit for all services will be collected. Since summer weekend dates are always in short supply, we recommend you book your wedding services at least 4 to 6 months in advance. *Note: Any relaxers, hair cutting or coloring should be done 1-2 weeks to wedding.* 

**Practice Run for the Bride:** This should be scheduled 3 to 4 weeks prior to your wedding. Bring everything you will wear on your big day, such as your veil, jewelry, and/ or everything you desire that should be worn on your big day. It's also a good idea to bring photos of your dress & a few potential hairstyles. Please view this as your wedding trial run.

•	Bridal Hair trial	\$67.00
•	Bridal Makeup Trial	\$50.00

**Wedding Day Hair / Makeup:** We will recreate the look we have achieved during your practice run. Please remember that everyone in your wedding party is welcome to join us for services on your wedding day.

•	Bride Up-do	\$87.00
•	Bridal Party Up-do	\$75.00
•	Blow Dry/Ceramic	\$65.00
•	Bride Makeup	\$70.00
•	Bridal Party Makeup	\$65.00

Please note that wedding party prices are (1) per person and, per services.

**Offsite Travel Fees:** For those who need us to travel to their location, please schedule wedding services at least four months in advance. Travel fees are in addition to our regular services costs:

•	Bride Up-do	\$97.00
•	Bridal Party Up-Do	\$85.00
•	Blow Dry/Ceramic	\$75.00
•	Bride Makeup	\$80.00
•	Bridal Party Makeup	\$75.00

Travel Fees: under 50 miles round trip \$30.00, over 50 miles round trip \$50.00 & up.

Bridal Touch-ups: \$25.00 for each additional hour to keep artist on-site.

Touch-ups are available to any individual who has received a Stella's Daughter Salon & Wellness Center Make-up application or Stella's Daughter Salon & Wellness Center service.

A gratuity of 20% will be automatically added to parties of 5 or more.

# Names (First & Last) and Cost of Attendants:

1	Cost:
2	Cost:
3	
4	
5	
6	
7	
8	
9	
10	Cost:
	Location Fee:
	Travel Fee:
	Early Bird Fee:Overtime Fee:
	Gratuity:
	Discount(s): (If applicable)
	Subtotal:
	Deposit:
	Balance Due:
	Total Paid:

# Important Information for your Bridal Service

To help us serve you better and ensure that your wedding day runs smoothly, we ask that you and your wedding please follow these simple guidelines:

- Please arrive with clean, dry hair to help the hold of your hairstyle, ONLY if instructed. An additional fee may apply if you request a wash and blow dry or straightening.
- Make sure your face is cleansed and moisturized prior to arrival at our salon to ensure that makeup holds all day long.
- During your trial run, please wear pants/skirt and an ivory or white shirt that is as close as possible to the color of your wedding dress to ensure that makeup is correctly matched.
- Bring pictures of makeup and different hairstyles that you are interested in for the makeup artist and hair stylist to consider.
- Please bring in your headpiece, veil, and any hair accessories to try on.
- We do offer complimentary water, tea and coffee, but you may feel free to bring in a more personalized selection. This is an In-salon service ONLY.
- For your wedding day we can operate before our normal business hours for your convenience. A fee of \$50 to \$150 may apply prior to 7:00am. (See Term & Conditions Early Bird)
- Most importantly, please be on time for your wedding day appointment. Arriving 15 minutes late will put everyone behind and we don't want you to be late for your special day! So, for your best experience, please arrive on time.

# Stella's Daughter Salon & Wellness Center Terms and Conditions Applicable to All Transactions:

## Deposit

To hold your event date, a non-refundable deposit of \$110.00 and a signed Styling Agreement Form is required. By paying the deposit and signing the Styling Agreement Form, you agree and accept the **Stella's Daughter Salon & Wellness Center** Terms & Conditions as outlined on this page. Your deposit will be applied to the total balance due. **WE WILL NOT HOLD YOUR EVENT DATE WITHOUT A DEPOSIT!** 

# **Payment Policy**

We do not accept Credit Card over the phone for contract agreements. We do require having a major credit card on file, not expiring before your event date. Your final balance is due in full 7 days before your wedding day by cash, or credit card (VISA. DISCOVER AMEX or MASTERCARD).

#### Cancellation

If by any reason you wish to cancel our services, please notify us immediately in writing by e-mail, fax or mail. Please be aware that your deposit is unfortunately non-refundable in the event of any cancellation. Cancellations made 30 days or less of your wedding day will still require a FULL BALANCE PAYMENT as outlined in the Styling Agreement Form.

# **Limitation of Liability**

In the unlikely event that the contracted stylist is unable to perform the services due to illness or other circumstances beyond our control, a substitute *Stella's Daughter Salon & Wellness Center* senior stylist will be dispatched in her place to fulfill the obligations set forth in this agreement. Furthermore, *Stella's Daughter Salon & Wellness Center* will e-mail all necessary information including the trial session styling documentation and photo composite, if available, to the replacement stylist to ensure the same desired look is provided. If time does not permit for a trial session with the replacement stylist, *Stella's Daughter Salon & Wellness Center* will arrange for the replacement stylist to arrive early enough so that major changes can be made after application of make-up or hair styling. All *Stella's Daughter Salon & Wellness Center* Stylists are commission stylist and have been hand selected by *Stella's Daughter Salon & Wellness Center* owner & manager. *Stella's Daughter Salon & Wellness Center* liability and that of their commission stylist is limited to the refund of the deposit(s).

# Warranty & Refund

Unfortunately, we DO NOT offer refunds or warranties on any styling services. It is the client's sole responsibility to inform the stylist prior to leaving the location if the client is unsatisfied with the services for any reason. NO REFUND will be given for any reason after the stylist has left the location. \_\_\_\_\_ Int.

#### Gratuity

Our rates do not include gratuity; tips are GREATLY APPRECIATED. If you are satisfied with our services and performance, you may tip each artist directly or for your convenience a 15% gratuity can be added to all services. Any bookings of 5 or more persons a 20% gratuity will be automatically added to the bill.

### Set Up/ Location Fee

Location fee covers the valet/parking expenses, distance & accessibility (elevator, stairs, etc.) from the valet or parking lot area to your hotel room or home. Each hotel has different valet parking fees and each hotel has their own parking regulations. When inquiring about our services ask for the current locating fee list. The location fee quoted on your agreement form will remain the same regardless if the hotel made changes to their parking regulations. A \$50.00 Set Up will be accessed as an additional cost, this includes setting up of the styling area, dryers, portable sink, tools, products and equipment.

## Travel Fee

Travel fee covers the time and expenses (fuel/vehicle usage) to get from our salon to your "getting ready" location. (For example if we travel 30 miles back and forth to drive to the event) 1-25 miles - \$ 30 / 26-50 miles - \$ 50 / 51-75 miles - \$ 70 / 76-150 miles - \$ 90

Any travels over 150 miles will result in airfares, rental car or shuttle, meals, and hotel expense to be paid by wedding party. At least 30 days prior to travel.

## **Early Bird Fee**

An early bird fee will apply for Check-ins between 4-5 A.m. - \$150 / Check-ins between 5-6 A.m. - \$100 / Check-ins between 6-7 A.m. - \$50.

# **Professional Overtime**

Timeliness and professionalism is our commitment to you. We understand that sometimes programs do not run on schedule, and we will give you a courtesy 30 minutes waiting period. However, if the assigned stylist needs to wait longer than 30 minutes, a \$25 per hour professional overtime fee will be in effect and will be automatically billed on your final invoice. \_\_\_\_\_\_ Int.

## Discounts

Stella's Daughter Salon & Wellness Center do offer discounts in form of complimentary service upgrades. Bookings of 5 or more full services receive a second complimentary Stella's Daughter Salon & Wellness Center SENIOR STYLIST upgrade (value \$80). Bookings of 9 or more full service receive a third complimentary Stella's Daughter Salon & Wellness Center

I have read and accept the Terms and Conditions stated above of Stella's Daughter S	Salon & Wellness Center services, stated above.
Signature	Date

# Helpful Bridal Checklist

# Wedding Day

Today is the Day! Can't wait to see you Glow! Relax and let us help you and your entire wedding party look your best with bridal hair, make-up application and polish touch up. Be sure to wear a button up shirt to preserve your finished look.