

Booking Appointments

- Open Tuesday through Saturday 10a - 7p By Appointment Only
- Sunday through Monday by Limited Appointment Only
- Prices are subject to change
- Discuss pricing with your Technician prior to starting your service
- No extra people are to be brought with you to your appointment (unless you require assistance for disability purposes), We pride our services by offering a quiet relaxing experience
- There will be a 15-minute grace period for lateness, any later than 15 minutes and your appointment will be cancelled
- No eating during your appointment. I provide all clients with water, tea or wine with a 2-glass limit
- Please no cell phone use during your scheduled appointment for this makes it difficult for your Technician to properly provide service

Child Policy

- All of us need down time therefore we value our one on one time with our clients. Please be respectful and set up care for your children prior to coming to your appointment. This will allow you and other clients to enjoy the personal pampering without interruption
- Please respect this policy to avoid showing up for your appointment and not being serviced. This will result in a 50% deposit in order to re-book

Refunds

- Youthful Envy has a no refund policy under any circumstances, as a Technicians time and products have been used
- Free repairs are offered in the first 48 hours (same design only)
- Please make sure you are happy with the appearance of your nails before leaving, it is fairly easy for your Technician to shorten/change the shape, but a different design would incur additional charges
- Nail enhancements are temporary, due to this we are unable to guarantee a length of time they may last
- If there has been an issue with applications that will show in the first 48 hours
- To get the best out of your enhancements you should follow the aftercare given

Aftercare

- Avoid extreme heat such as saunas, sun beds, hot tubs etc. For the first 24 to 48 hours
- Do not use nails as tools
- Always stay clear of chemical
- Make sure you use cuticle oil daily
- Always wear gloves when washing and cleaning

- Never pick/bite at nails, even if it feels like there is lifting
- Things such as chlorine and sun lotion can weaken enhancements and make them lift.
- Some foods/beauty products/lotions/chemicals/clothes such as jeans etc. can tarnish or stain enhancements
- We will not guarantee enhancements after you leave the salon if you work in an industry that exposes you to regular water or chemicals such as but not limited to the food industry or hair design
- Importantly, you should have maintenance at 2-4weeks, any longer will put strain on your natural nails risking damage, if left longer than 4 weeks you will need to have soaked off and a fresh set
- If you think your enhancements may have lifting, please notify me ASAP for maintenance, do not attempt to glue down, this can cause Pseudomonas. This is bacteria caused by trapped moisture, this is fairly harmless so long as fresh air is allowed to get to it, as this will kill the bacteria and then the stain will grow out down the nail, but if left this can cause damage to your nails
- It is important you notify your Technician if you feel there are any issues with your enhancements with photos, so we can ensure your nails are always in the best health

Health & Safety

- Health and safety are very important to Youthful Envy, for our reputation as well as your welfare. Our Technicians are trained to recognize indications that limit or prevent a service from taking place.
- Youthful Envy will NOT be responsible for enhancements done to nails that have been chewed on which leaves little nail to adhere to properly
- Please notify us of any health issues you are aware of before scheduling and starting the service, such as:
 1. Pregnancy
 2. Diabetes
 3. Medication
 4. Skin sensitivities or allergies
 5. Infectious or contagious disorders
 6. Injuries such as sprained or broken bones in the last 6 months.
 7. Recent operations in the last 6 months.
 8. Currently undergoing treatment such as chemotherapy.
(A doctor's note may be needed if you tick yes to any of the above before I can proceed, or service is limited)
- Your Technician may ask to see a picture of your nails before booking to visually assess your nails and skin before an appointment
- Your Technician may infill or remove another's work, but due to not knowing the products or what damage could be beneath the enhancements, we will not be liable for damage to your nail bed
- No enhancement services will be carried out on anyone under the age of 16