



Terms and Conditions for Parties

Introduction

At Poppyseeds home Limited, we love to celebrate your special day with you. Our beautiful studio has a capacity of 12 crafters at one time seated around a central crafting table. However, depending on the craft the table layout may be different and a reduction in numbers would need to be adhered to. Please check on the party package page of the website for maximum number of crafts for your chosen package.

Party Booking

- A maximum of 12 crafters per party depending on the craft package.
- A non-refundable deposit of £50 is required to secure your booking date and times. The deposit will be deducted from the final invoice.
- Final payment is due 3 weeks prior to the party date alongside final numbers of crafters.
- Payment can be made by debit/credit card or PayPal using our secure online platform through our website. Please note card payments cannot be made by telephone.
- A party typically last 2 hours depending on the craft. Timings will be advised at the time of enquiry. The party time will include time for party cake and food (if applicable)
- All food and drinks are to be supplied by you. We can supply plastic glasses and tap water. Tap water is fresh from the tap just before the party starts, and is held in a sealable, pump action flask.
- Please take all your food packaging and waste home with you. We will supply a bin bag for your use.
- The parent/s of the party child must stay at the studio to supervise and take responsibility for the party guests. We cannot accommodate extra adults and unpaid children.
- It is the responsibility of the party host (the party child's parent/s) to ensure they have prior knowledge of any medical issues/allergies that the party children in their care may have.

Venue

- Our lovely studio is situated in the gardens of the owner of Poppyseeds home and set under a canopy of trees. Please always supervise children in the studio and in the garden whilst waiting. Any play equipment or seating areas in the garden is strictly out of bounds.
- As we are in a residential area, please park with consideration. Do not block our neighbour's driveways or park on the pavements.

- We have limited washroom facilities which are not on the main drainage system. Please only use small amounts of toilet tissue and please no sanitary products in the toilet, please use the bin provided.

Cancellations

- If you have to cancel your booking (before three weeks of the party date) please advise us in writing asap. Your deposit is non-refundable; However, we will endeavour to offer you an alternative date and if this can be achieved then your deposit will be transferred over onto your new booking. If we cannot agree on a mutual date, then loss of deposit will occur.
- If you wish to cancel your party within the three-week window of your party date and full party payment has been received, then the following will occur:
 1. An alternative date will be offered, and your payment transferred over.
 2. A credit note will be issued to be used within the following **12 months** for the same party craft as originally booked.
 3. Unfortunately, we cannot offer a refund or credit note for the reduction of attendees.
 4. If Poppyseeds home must cancel the booking due to the tutor's ill health, a full refund will be offered. (This is a very unlikely event as we do have lots of tutors).
 5. If a government lockdown is enforced/change of restrictions due to Covid-19 or any other similar circumstance and your booking cannot go ahead, then the above points 1 and 2 will apply.
 6. If government guidance changes on social distancing, and we are required to cut the number of crafters in the studio, then points 1 and 2 will apply. Alternatively, you may wish to go ahead with a reduction in numbers, and a credit note will be issued for the numbers not attending. The credit note is valid for **12 months** from date of issue.

Photography

Poppyseeds home would love to take photos of your children whilst they are crafting in our studio. However, we take the safeguarding of children very seriously; we will not do so without your (parents/guardians) written consent. What to do next to consent:

- Read and complete a photography consent form, not forgetting to sign and date.
- Return it back to your party host, (usually the party child's parent).
- Copies of the consent form can be obtained from your party host or via the Poppyseeds home website.

Please do not feel under any pressure to consent, as equally we love taking photos of your child's makes without them being in the shot, or with their hands as they craft.

Aprons

Aprons will be provided to protect clothing; however, some staining may occur from certain paints or products. Poppyseeds home will not be held liable for any damage to clothing. Please dress appropriately. Poppyseeds home will not be held liable for any personal belongings that is

damaged or stolen whilst on their premises. It is advised that mobile phones are not left out on the crafting table.

***By booking one of our party packages, it is understood that you have read our terms and conditions and all other relevant policies. We have provided all the information for you on our website, it is your responsibility to read it.**

This policy has been written by Tracey Dallow and in accordance with the latest UK government's guidelines on Covid-19. This policy is subject to copyright and cannot be copied in full or in part. We reserve the right to update this policy at any time.

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