

Terms and Conditions for Workshops

Workshop Booking

- All workshops are bookable in advance, with payment due at the time of the booking.
- By booking a workshop, it is understood that you have read and agreed to our terms and conditions.
- Adult participation is required on all pre-school workshops, and we ask that a ratio of 1 adult to 2 children is adhered to please.
- Unfortunately, due to space and the comfort of others, we cannot accommodate additional unpaid children in the studio.
- Babies are welcome; However, due to safety reasons, we cannot accommodate babies at the crawling and toddling stage during some workshops.
- We provide free tea/coffee/water and squash alongside biscuits or cakes at some of our workshops. It is your responsibility to check with the tutor the contents of ingredients before you consume them. We do not except liability to any allergic reactions you may suffer by consuming our refreshments.
- You are welcome to bring your own snacks and drinks with you.
- We are happy to provide plastic wine glasses and beakers.

Venue

- Our lovely studio is situated in the owners of Poppyseeds home garden, set under a
 canopy of trees. Please supervise children at all times in the studio and in the garden.
 Any play equipment or garden furniture in the garden is strictly out of bounds.
- As we are in a residential area, please park with consideration. Do not block our neighbour's driveways or park on the pavements.
- We have limited washroom facilities which are not on the main drainage system. This is emptied by hand! Please only use small amounts of toilet tissue and please no sanitary products or nappies in the toilet, please use the bin provided.

Terms and Conditions continued...

Cancellations

- If you must cancel your Workshop booking or change your course date, please ring us asap and advise us in writing.
- We will endeavour to re-book you on the next available course and transfer your payment over.
- If we cannot accommodate a rebooking, then a credit note will be offered to you, to use on any other course within the following 6 months from the date of issue.
- We cannot offer credit notes or refunds for courses missed due to illness.
- We cannot offer credit notes or refunds for part courses missed due to illness
- If we have to cancel a workshop, you will be given a full refund.

Photography

Poppyseeds home would love to take photos of you and your children whilst they are crafting in our studio. However, we take the safeguarding of children very seriously; we will not do so without your (parents/quardians) written consent. What to do next to consent;

- Read and complete a photography consent form, not forgetting to sign and date.
- Return it back to Poppyseeds home, either by post or handed in at the studio at your workshop start date,
- Copies of the consent form can be obtained from the Poppyseeds home website.

Please do not feel under any pressure to consent, as equally we love taking photos of your creations without you being in the shot.

Please note: Aprons will be provided to protect clothing; however, some staining may occur from certain paints or products. Poppyseeds home will not be held liable for any damage to clothing. Please dress appropriately. Poppyseeds home will not be held liable for any personal belongings that is damaged or stolen whist on their premises. It is advised that mobile phones are not left out on the crafting table. Thank you.

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