



Poppyseeds
home
ART AND CRAFT STUDIO

Terms and Conditions for Workshops

Workshop Booking

- All workshops are bookable in advance, with full payment due at the time of the booking.
- When booking a workshop, it is understood that you have read and agreed to our terms and conditions.

Poppyseeds home definition of a workshop

We are a small independent company and registered as a limited company; we are a retail and educational setting where we provide workshops and parties that a tutor delivers by modelling the skill and giving verbal and visual instructions. We provide enriching activities where we promote social interactions within the group, thus promoting inclusion, well-being, and creative learners.

Venue

- Our lovely studio is situated in the garden of the owner of Poppyseeds home
- Any play equipment or garden furniture in the garden is strictly out of bounds.
- As we are in a residential area, please park with consideration. Do not block our neighbours' driveways or park on the pavements.
- We have limited washroom facilities which are **not** on the main drainage system. Please only use small amounts of toilet tissue and **please no** sanitary products or nappies in the toilet, please use the bin provided.

Cancellations

- If you need to cancel your Workshop booking, please ring us asap and advise us in writing clearly stating your reason.
- We will endeavour to re-book you onto the next available (same) course and transfer your payment over.
- We do not offer any refunds or credit notes for cancellations or missed parts of courses. However, we will try to accommodate a re-booking of the same course you originally booked if spaces allow.
- If we need to cancel a workshop due to the tutor being ill, you will be given a full refund via the method you paid.
- If a government lockdown/change in guidelines is enforced due to Covid-19 or any other government circumstance and your booking cannot go ahead, then we will offer you a new date once restrictions are lifted. If a new date cannot be rebooked for example the

workshop is a seasonal workshop, then you will be given a credit note for the full value of your workshop to be used within 12 months of the date of issue.

Photography

Poppyseeds home would love to take photos of you and your children whilst they are crafting in our studio. However, we take the safeguarding of children very seriously; we will not do so without the consent of parents/guardians.

How to consent:

- Read and complete a photography consent form, remembering to sign and date the form. Copies of the consent form can be obtained from the Poppyseeds home website.
- Return it to Poppyseeds home, either by post or hand it in at the studio on the day of your workshop.

Customers should not feel any pressure to consent - photographs of your creations can be taken without you being in the shot.

Please note; Aprons will be provided to protect clothing, However, due to the ingredients in some of the products used, some staining may occur if they are accidentally spilt on clothes. Poppyseeds home will not be held liable for any damage to clothing and advise customers to dress appropriately. Poppyseeds home will not be held liable for any personal belongings that are damaged or stolen whilst on their premises. It is advised that mobile phones are not left out on the crafting table. Thank you.

***By booking onto one of our workshops, it is understood that you have read our terms and conditions and all other relevant policies. We have provided all the information for you on our website, Poppyseeds home would like to remind its customers that it is their responsibility to ensure policies are read prior to booking and adhered to throughout the workshop experience.**

This policy has been written by Tracey Dallow and in accordance with the UK government's guidelines on Covid-19. This policy is subject to copyright and cannot be copied in full or in part. We reserve the right to update this policy at any time.

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