



As the Canadian workforce become increasingly diverse, opportunities for alienation and misunderstanding rise between employees at all levels within an organization. Building a culture of respect and understanding is critical in developing a strong team that works together cooperatively.

This seminar is designed specifically for *Owners, Human Resources personnel, Managers, Supervisors* and others who have the power to shape the corporate culture of the workplace.

Topics Include: issues of concern to those who are in authority over others and shape the culture of a workplace; examine the shifting trends in Canadian immigration and workplace demographics, cultural dynamics; identification of the many types of discrimination and harassment, sexual harassment, and methods of developing a respectful workplace; and various methods of conflict resolution.





Seminar Length: 8 Hours

Learning Outcomes:

Upon completion of this program, participants will have an understanding of:

- 1) Behaviours that encompass harassment and discrimination
- 2) Legal responsibilities of employers, supervisors and workers
- 3) Bill 168 of the Canada Criminal Code & The Ontario Human Rights Code
- 4) Assessing the potential for harassment and/or discrimination
- 5) Developing internal policies, programs and codes of conduct
- 6) Implementing measures and procedures for reporting and investigation of incidents





Evaluation:

 Participants will receive a Certification of Participation upon completion of this seminar.







Who Should / Must Attend This Seminar:

- Owners, CEOs, Presidents, Directors, Managers, Department Heads, Supervisors, Forepersons
- Human Resources personnel
- Health & Safety Coordinators
- Members of the Joint Health & Safety Committee
- Health & Safety Representatives



Additional Information About This Seminar:

Learning will be augmented by several video case studies and role-playing exercises for participants.



Workplace Violence, Harassment, Discrimination & Human Rights

Public & Private Sessions



HASCO Customers of this course were even MORE impressed when they purchased:

- 1. Supervisor Occupational Health & Safety
- 2. Advanced Manager's Occupational Health & Safety
- 3. Joint Health & Safety Committee for Non-Certified JHSC Members
- 4. "Employee 101" Worker Safety Awareness
- 5. WHMIS 2015 After GHS

For more information on HASCO Instructor-Led Training, please contact: 519-644-2939 / 1-855-HASCO-CA (427-2622)

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A Certified Training & Development Professional created this course....because your employees deserve the BEST!



