Jio Business

Solutions for Growing Businesses

Businesses are looking at ways to...

Reach more customers

Increase employee productivity

Get more visibility & sell more

Optimize operational cost

Go Digital

Keep customers happy

Stay abreast with the latest tech & industry advancements

And a lot more..

Jio Solutions for your growing business

MOBILITY	CONNECTIVITY	COLLABORATION	MARKETING SOLUTIONS

Jio Mobile
- Data
- HD Voice & Video

JioFi
- 4G Hotspot

JioFiber Broadband

Internet Leased Line

MPLS VPN
- L3VPN & L2VPN

SIP Trunk

M365
- MS Teams

Kaizala Management Cards

Toll-Free Service

Digital Enablement
- NowFloats Boost360

Customer Support
- Haptik Chat Bot

MOBILITY SOLUTIONS

Mobility solutions

Features

Mobile
- SIM connectivity
- HD voice/ video, HSI
- Mobile Web Filtering
- Voice over Wi-Fi

JioFi
- Personal 4G Wi-Fi Hotspot
- Sleek & Light weight device
- Up to 10 devices can connect
- 4G voice and data experience on 2G/ 3G smartphone

Offering
- Pre-paid & Post-paid billing
- COCP/IOIP options available
- GST credit benefit
- Special WFH offers with JioFi bundled FOC
- Data Boosters offering double benefits for WFH offer

Enablers
- Manage lifecycle through Jio.com/MyJio app – including data top ups , recharges
- Restricted data access enabling enhanced productivity & security
- Full 4G network experience (No fall back on 2G/3G)
- ~Connected more than half million employees since lockdown

CONNECTIVITY SOLUTIONS

Connectivity solutions: JioFiber Broadband

High speed internet with speeds up-to 1Gbps

Unlimited voice calling anywhere in India

Multiservice Wi-Fi Router

Antivirus for mobile smartphones

Entertainment content service on your TV

Video calls using TV set-up

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All Time Connectivity

Cost Reduction

2

3

Higher Productivity

Employee Satisfaction

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Connectivity solutions: Internet Leased Line

Fast, Secure & Reliable Internet…

Empower Your Business With…

Symmetric Bandwidth

Bandwidth with 1:1 uplink & downlink ratio for data intensive application

Faster Internet

Unmatched peering and caching to give faster content access

Scalable Bandwidth

Upgrade up-to 10 Gbps bandwidth via Self-Care portal as per needs

IPv4 & IPv6

Future ready dual stack connectivity for hosting applications

Security

Built-in security with auto mitigation against cyber threats

Committed SLA

Enterprise-grade SLAs for higher up-time

Digital Empowerment

Digital Self-Care portal to manage your account

Monitoring and Management

24*7 assisted care & preventive measures to deliver uptime

Connectivity solutions: Internet Leased Line

What's in it for your business?

End-User Delight

Enhanced experience through consistent performance and ease of operations

Easy to Scale Up

Bandwidth options as per your business need

Business Continuity

Enterprise-grade SLAs for reliable service

Business Expansion

Service availability in 1000+ cities

Digital Trust

Assurance of data privacy and security

Multi site secured VPN using MPLS (Multi-protocol Label Switching) technologies

Multiple Topology

Hub & Spoke, Full Mesh

Traffic Prioritization

Multiple class of services for traffic prioritization

Scalable Bandwidth

2 Mbps to multiple of Gigs

Jio offers : Layer 2 VPN Layer 3 VPN

Access Options

Fiber – Ethernet GPON & Wireless - UBR

Multiple Protocols

CE-PE routing protocols supported - Static, BGP

Managed Router

Customer site routers with proactive monitoring

Digital Self-Care

Simple and intuitive interface to manage your service

Connectivity solutions: MPLS VPN

What's in it for your **business?**

All IP network delivers unique advantage for activating all futuristic services

Future Ready Network

Easy to Scale Up

Quick deployment & bandwidth upgrades. Tailor-made solutions available for 10 Gbps and beyond

Higher availability of business critical applications

Business Continuity

Consistency

Consistent performance across locations. Improved productivity with secured business transactions on congestion free network

Mix flavors of solutions to manage RoI

Better ROI

Multiple Options

Wide options to meet your business needs, organizational policies and IT capabilities

Connectivity solutions: SIP Trunk

Scalable Voice Connectivity

Empower Your Business With…

Multiple DIDs

Provide fixed line number at every work station

Easy Scalability

Go up to 5,000 channels on a single link

Interoperability

Supports most commonly available IP-PBXs in the market

Telemarketing
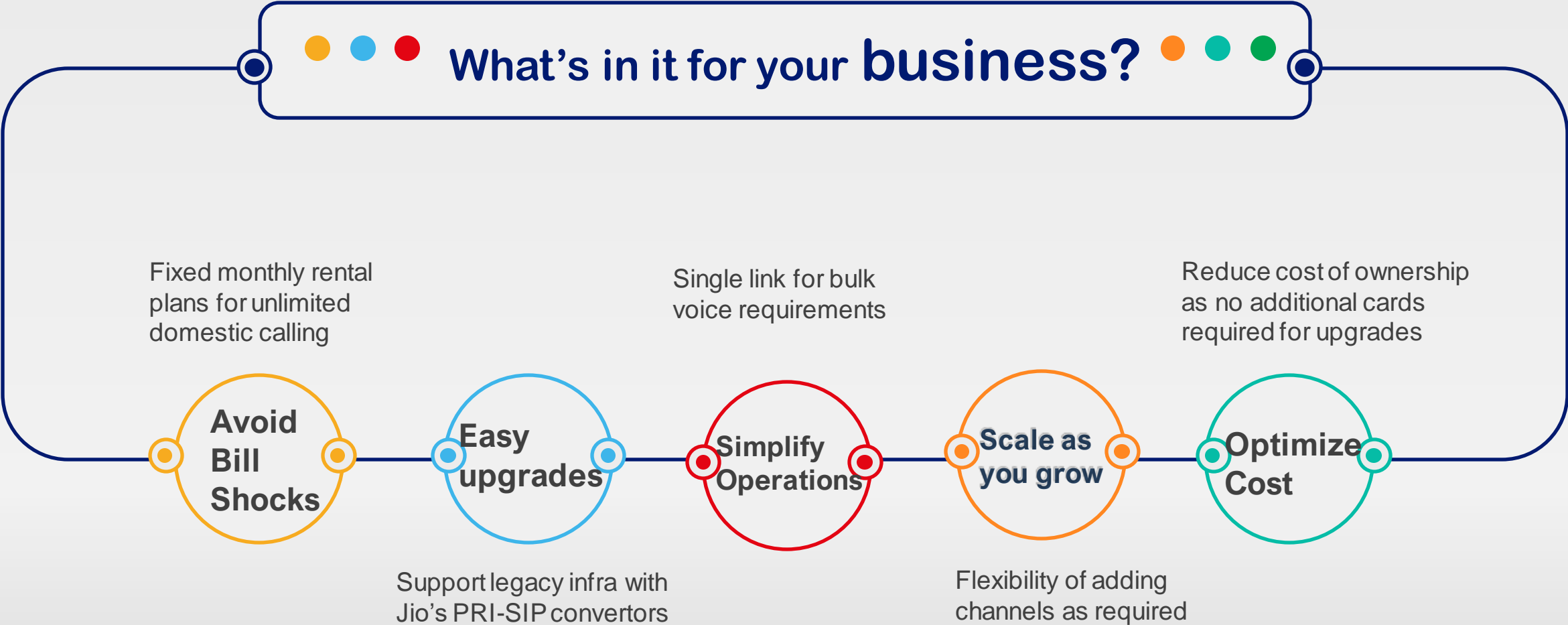
140XX numbers with outbound facility

Reliable

Resilient network and committed SLAs for high uptime

Call Type

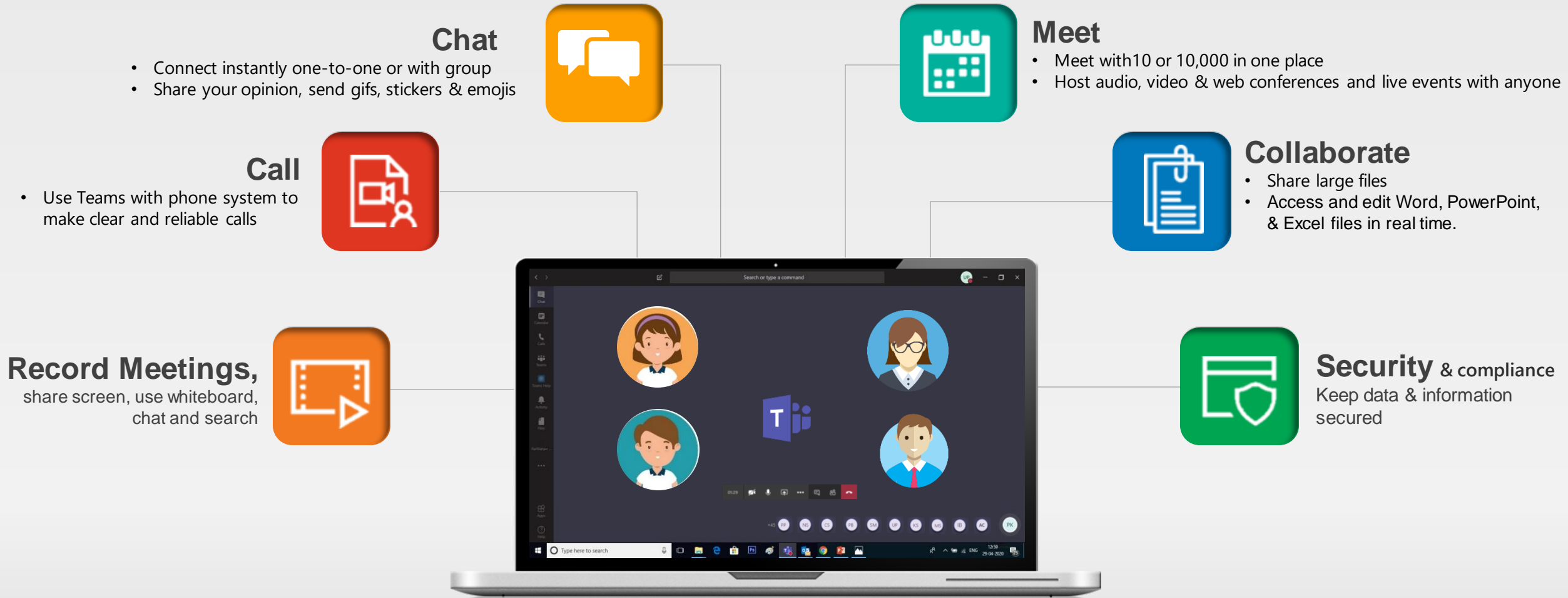Domestic and international call type configurable at trunk level

Digital Self-Care

Simple and intuitive interface to manage your service

Connectivity solutions: SIP Trunk

What's in it for your **business?**

Fixed monthly rental plans for unlimited domestic calling

Single link for bulk voice requirements

Reduce cost of ownership as no additional cards required for upgrades

Avoid Bill Shocks

Easy upgrades

Simplify Operations

Scale as you grow

Optimize Cost

Support legacy infra with Jio's PRI-SIP convertors

Flexibility of adding channels as required

COLLABORATION SOLUTIONS

Collaboration solutions: Microsoft Teams

Jio

Chat
- Connect instantly one-to-one or with group
- Share your opinion, send gifs, stickers & emojis

Meet
- Meet with10 or 10,000 in one place
- Host audio, video & web conferences and live events with anyone

Call
- Use Teams with phone system to make clear and reliable calls

Collaborate
- Share large files
- Access and edit Word, PowerPoint, & Excel files in real time.

Record Meetings,
share screen, use whiteboard, chat and search

Security & compliance
Keep data & information secured

Integrate existing Microsoft and third party apps	Build custom apps & workflows as per business needs.	Connect everyone on a single platform	Transform workplace collaboration

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Collaboration solutions: Microsoft Kaizala

Highly interactive, all-in-one messaging app with productivity & utility features

WHO?

- Within & outside the organization
- Unlimited users in a group
- Chat: 1:1, group chat, hierarchy, hub-spoke, Persistent chat

WHAT?

- Action Cards: Create use cases for productivity & utility
- Access all existing workflows, connect with backend systems
- Built-in analytics: Structured & unstructured data

C Communication

S Security & Manageability

W Work Management

HOW?

- Organization owns data
- Enterprise-grade security
- Industry standards for privacy
- Web management portal with access management tools

ACTION CARDS

- Gather Data: Quick Poll, Survey
- Assign & Track: Job, Checklist, Training, Location, Attendance
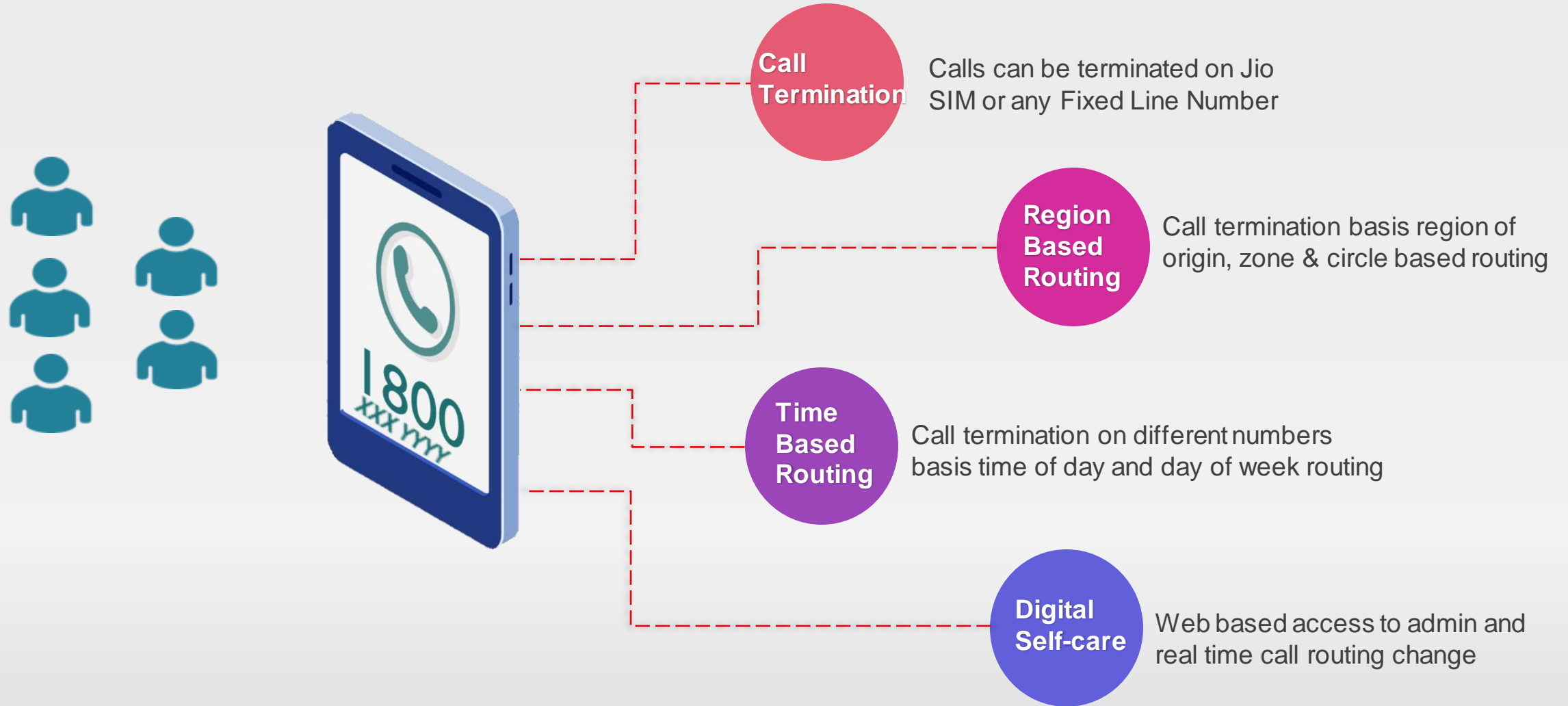- Employee Connect: Announcement, Broadcast Groups, Q&A Forums

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MARKETING SOLUTIONS

Marketing solutions: Toll-Free Service

Be available through a single number pan India absolutely free of cost.

Call Termination — Calls can be terminated on Jio SIM or any Fixed Line Number

Region Based Routing — Call termination basis region of origin, zone & circle based routing

Time Based Routing — Call termination on different numbers basis time of day and day of week routing

Digital Self-care — Web based access to admin and real time call routing change

Call Centre up to 15 Agents from Home ~ live within few hours

Marketing solutions: Toll-Free Service

Jio

What's in it for your Business?

Better Sales

Generate new leads with an easy to recall number, across locations and give faster response to customers

Improved Business Efficiency

Never miss a call from your customer with our pan-India geographic coverage and best-in-class routing flexibility

Cost Optimization

You can control contact center and manpower costs with need-based routing of incoming calls

Higher Brand Credibility

Establish your identity with one pan-India number that can be promoted across digital and print media

Marketing solutions: Haptik IVA Chat Bot

Transform your customer experience with Intelligent Virtual Assistants (IVA) backed Chat-Bot

Lead Generation

Engaging 24x7 with website visitors to generate warm leads

- **Intelligent prompts** to start conversations with website visitors at the right time
- **Smart forms** to allow quick and easy collection of user's details
- **Seamless routing** to live agent for complex product questions or upselling

Conversation Commerce

AI-powered recommendation engine for better product discovery

- **Voice enabled** search to navigate for details and complete transaction
- Personalized buying experience by **replicating the behavior** of store agent
- **Knowledge graph** creation per shopping category using various product meta data & reviews

Customer Care

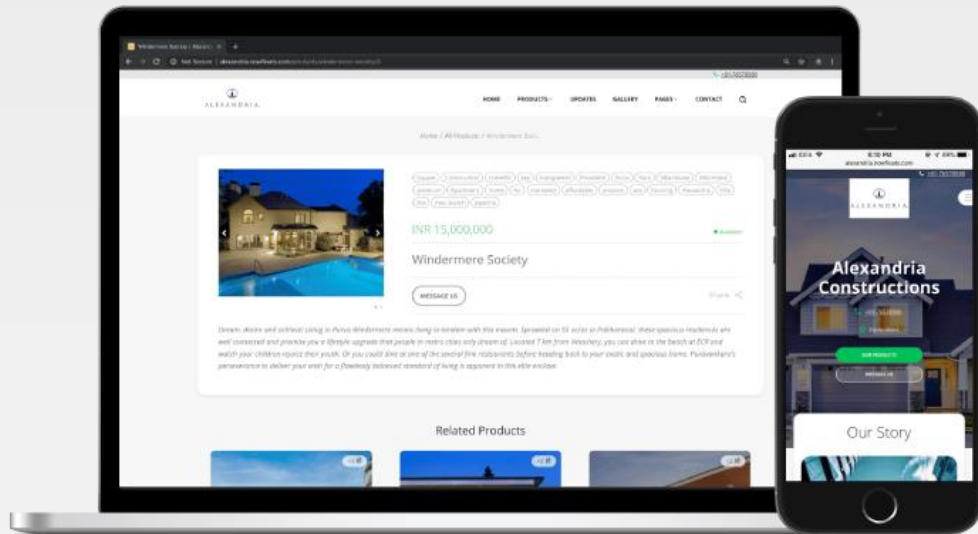Provide customer support using chat across web, mobile app, WhatsApp & 40+ messaging channels

- **Automate 80% of user queries**, and auto route complex issues to agents
- **Auto suggest** questions, spell checker, small talk, disambiguation
- **100+ UI elements** such as image carousels, quick replies, contextual bot prompts, and more

Marketing solutions: NowFloats Boost360

Build website, enable digital marketing & commerce in under 10 minutes

Setup
A 360° presence across multiple channels

- Get your digital identity for your business with a **website**

- Sync with your **social media** channels (like FB, Twitter, LinkedIn, Instagram) for visibility

- Add **digital content** -catalog, blogs, images, videos & business contact info etc for more engagement
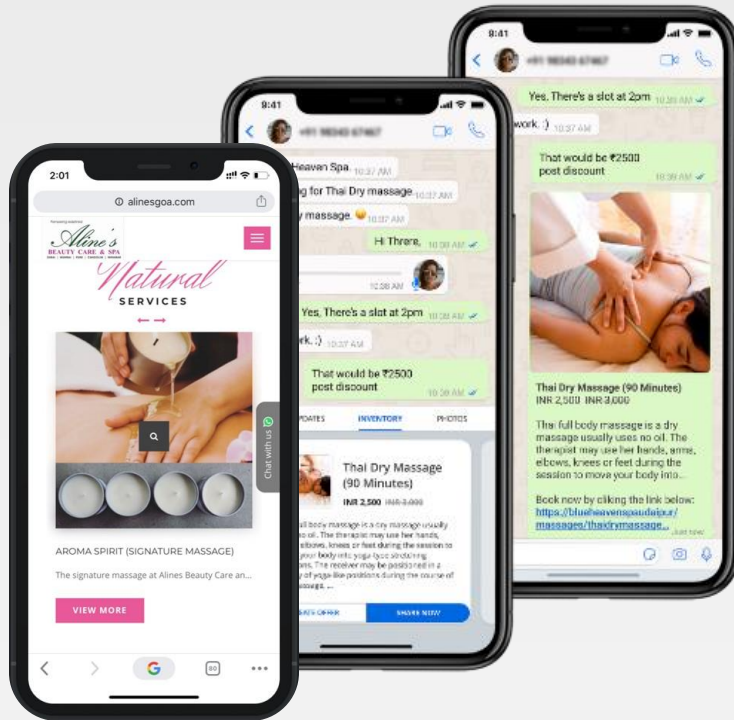
Instant, Dynamic Website

Sync All Digital Accounts

Product Catalogue

Marketing solutions: NowFloats Boost360

Build website, enable digital marketing & commerce in under 10 minutes

Manage
Single platform to manage all aspects of your online-business

- Share **payment links** & catalog with customers through WhatsApp, Messenger, etc.

- Enable customers to **transact** with you digitally

- Learn and optimize **business content** based on recommendations sent by digital assistant

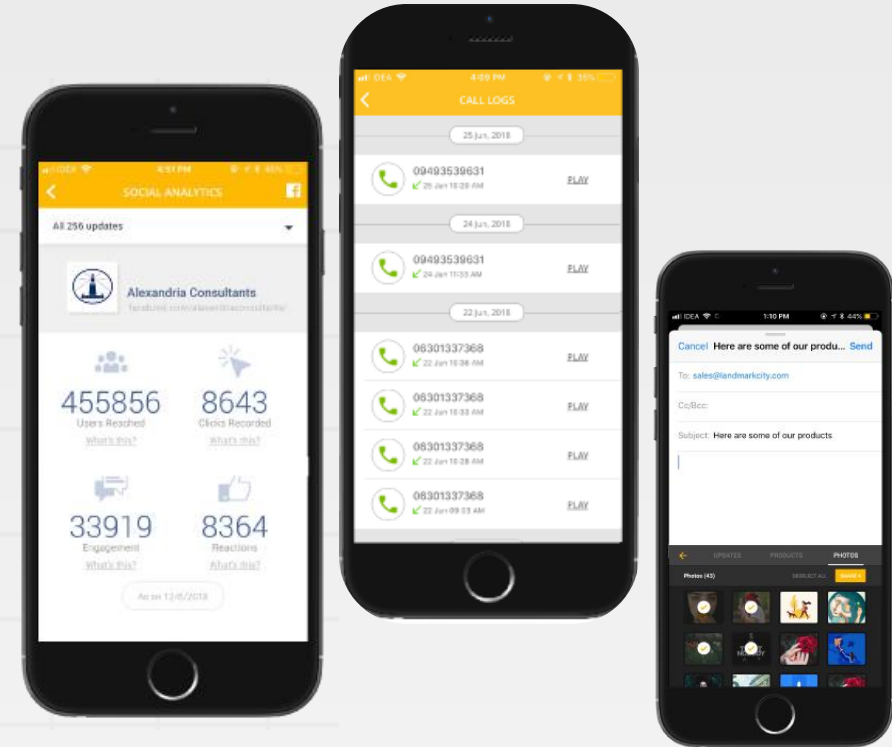Website Management App & Portal

Integrate Payment Gateway

RIA: Relationship Intelligence Agent

Marketing solutions: NowFloats Boost360

Build website, enable digital marketing & commerce in under 10 minutes

Grow
Get new customers organically

- Track your digital growth across all channels (social, search, direct)

- Get all customer calls, enquiries and orders across all digital channels

- Drive more sales with integrated instant messaging system

- Enable chatbot to serve your potential customers 24x7

live analytics

custom enquiry widget

automated SEO

DEVICES

Devices

Devices bundled with Jio Services

Devices from Reliance Digital

Personal Hotspots

Mobile Handsets

Wi-Fi Routers

Laptops

PC