



POLICIES

Communication is key in providing superior care and achieving optimal results. We will do our utmost to communicate clearly and meet your expectations. In turn you will also be expected to communicate clearly with us. Please inform us if you must miss an appointment or change the care plan in some way. For us to provide optimal access to care and achieve the best outcomes for you, the following policies apply to the Green Country Surgical Arts Weight Loss program:

- 1) The Initial Medical Weight Loss Consult **MUST BE PRE-PAID**
 - a) Failure to Show Up for appointment as scheduled or cancelling with notice of less than 24-hours will result in forfeiture of Initial Medical Weight Loss Consult fees
 - b) To reschedule, another complete Initial Medical Weight Loss Consult fee must be pre-paid. _____ **(initial)**
- 2) Patients should call the clinic if an appointment must be cancelled or rescheduled at least 24-hours prior to scheduled appointment. _____ **(initial)**
- 3) Failure to show up for a pre-appointed Follow Up Visit, or failure to cancel at least 24-hours prior to a scheduled visit will result in the need to pay \$50 no-show fee. _____ **(initial)**
- 4) If 75 or more days pass since the last medical weight loss visit, without prior arrangement between staff and patient, the patient will be considered to have dropped out of the program.
 - a) Grace Period: If the patient has not been seen in a month or two, but has not "no-showed" and less than 75 days have passed, the patient may resume progress appointments without "restart" fees
 - b) If more than 75 but less than 180 days have passed, it is assumed the patient has been off the Eating Plan. A pre-paid "Re-start" fee of \$200 will apply to schedule a visit to resume the weight loss program. The fee includes the office visit and new baseline lab work. (CMP and Lipids only) _____ **(initial)**
- 5) If more than 180 days have passed since the last visit, a patient who wishes to "Re-start" in the weight loss program will be scheduled in the usual fashion for an Initial Weight Loss Welcome Visit. _____ **(initial)**
- 6) "Touch Up" or "Recharge" visits for patients who "just want help getting going again" after being away from the program greater than 180 days will be pre-paid as an Initial Weight Loss Consult. \$200 _____ **(initial)**
- 7) No weight loss medications will be prescribed for any patient outside the context of the Green Country Surgical Arts Weight Loss Program, nor outside the setting of the regular office visit. Weight loss medications are prescribed in a similar fashion to any other medication that physicians prescribe. If it is determined to not be helpful in achieving results, or is detrimental to the patient, the physician has sole discretion regarding its continued use. _____ **(initial)**
- 8) From time to time, patients will request assistance with medical issues NOT directly related to Medical Weight Loss. If you have no primary care provider, or if seeing that provider is not possible, and you wish our provider to evaluate and treat a non-weight related issue, AND time allows for evaluation during the current scheduled Medical Weight Loss appointment, the provider at Green Country Surgical Arts may agree to evaluate and recommend treatment options for such an issue AT YOUR REQUEST. Note that this will require us to generate a separate office visit and office visit charge (Level 1= \$95 or Level 2=\$135, depending on the problem addressed) which the patient will be responsible to pay AT THE TIME OF SERVICE as is customary of all our Fee-for-Service visits/procedures.
_____ **(initial)**

I have read the above policies and agree to be held accountable under these terms.

Patient Signature: _____ Date: _____

Patient Printed Name: _____