

PROFESSIONAL SUMMARY

Power BI developer and business data analyst with experience building executive dashboards, semantic models, and data-quality reports across healthcare, entertainment, and manufacturing environments. Skilled in DAX, Power Query, SQL, data modeling, and report performance optimization, with a strong background translating operational data into production-ready reporting solutions.

CAREER EXPERIENCE

Sandstone Care (01/2025 - Present) **Business Data Analyst (Contract)**

Power BI Solution Development

- Design and implement advanced Power BI dashboards for operational and clinical reporting, leveraging DAX, Power Query, and SQL to drive cross-department insights.
- Completed 10 versions of the Executive Summary dashboard and 5 versions of the Finance Operating Report, delivering cross-functional KPIs and interactive drill-down paths from high-level metrics to transaction-level detail.
- Captured requirements from finance, clinical, and HR teams, and partnered with the data-engineering team to validate ingestion pipelines and data quality.
- Built dimensional data models and Power Query transformations, unifying data from multiple systems for performance and long-term maintainability.
- Developed customized matrix visualizations using advanced formatting to support executive and operational KPIs.
- Created QA reports to align production data outputs with validated business expectations.
- Managed report changes through structured versioning, QA review, issue tracking, and release coordination across multiple reporting milestones.
- Developed advanced Power BI semantic models using aggregation patterns and DAX logic to support complex executive reporting requirements.
- Improved report usability and production readiness by resolving performance issues and refining complex report interactions.

Universal Orlando Resort (12/2023 – 12/2024) **BI Developer (Contract)**

Power BI Report Development

- Developed Power BI reports for the Business Analytics and Industrial Engineering team. Migrated legacy reports from Tableau and Excel to Power BI, delivering 22 new reports and versions within 12 months.
- Architected Power BI solutions using DAX, Power Query M, and SQL for advanced analytics and improved UI/UX.
- Optimized report performance using SQL, query folding, and Star/Snowflake semantic models with a focus on scalability.
- Extracted data from various sources such as SQL Server, Azure Synapse, and Excel, enabling comprehensive analytics solutions.
- Applied strong understanding of relational databases, OLAP, OLTP, and ETL processes for efficient data modeling.
- Updated workforce planning SQL queries as a special effort to support new data structures related to the HR SAP-to-PeopleSoft migration project.
- Performed data quality testing and validation, ensuring data accuracy and integrity across all reports and dashboards.

- Implemented version control and change management for Power BI reports, managing deployment procedures and report versions.
- Analyzed user feedback to refine dashboards, applying iterative development and agile methodologies for continuous improvement.

Filtration Group Corporation (06/2018 – 10/2023)

IT Analyst | Power BI Analyst

Power BI Development & Administration

- Developed Power BI data models, reports, dashboards, and visualizations for FGC's manufacturing, sales, and IT functions.
- Worked with business stakeholders to define requirements, use cases, and reporting improvements.
- Collected, shaped, and modeled data from AS400, SQL Server, Sage, QAD, Snowflake, Excel, and CSV text files.
- Modified Power BI reports to improve user experience, data accuracy, report performance, and dashboard memory consumption.
- Developed BI reports for a business unit that achieved a top 2% user engagement score.
- Administered Power BI Service governance, including tenant settings, workspace naming conventions, access controls, data sharing policies, refresh schedules, and service health monitoring.
- Configured and managed On-premises Data Gateways, dataflows, security permissions, and data refresh processes to support reliable reporting and secure data access.

A3i Inc. (03/2013 – 04/2018)

Systems Administrator

SunTrust Bank (04/2012 – 03/2013)

Systems Analyst (Contract)

Lockheed Martin (10/2002 – 04/2012)

Computer Systems Analyst (Contract)

SKILLS

Skills and Tools:

Data Modeling, DAX, Power Query M, Visualization, Report Optimization, SQL, Azure Synapse Analytics, Snowflake, Power Automate, Power Apps, Dataverse, Excel, Active Directory, Power BI Service, Infrastructure Administration

Methodologies and Practices:

Agile SDLC, ITIL Best Practices, Version Control and Change Management, Data Quality Assurance, Stakeholder Engagement, Testing, Validation, Data Security and Permissions, Enterprise Technical Support

EDUCATION

Bachelor of Arts, Computer Science, Rollins College, Winter Park, FL