Terms & Conditions – Flourish Content Club

Last updated: 09/09/2025

Welcome to **Flourish Content Club**, provided by Flourish Social Hub. By joining the membership, you agree to the following Terms & Conditions. Please read them carefully.

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1. Membership & Payments

- Flourish Content Club is a **subscription service**.
- Payments are taken **monthly** in advance via our payment processor (Square).
- By subscribing, you authorise us to take recurring payments until you cancel.

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2. What's Included

Your membership includes:

- A **monthly content planner** (sent on the 25th of each month).
- A **live group content planning call** (held during the first week of each month, date confirmed in advance).
- Access to a **members-only WhatsApp group** for Q&A and community support (Monday–Friday, 9am–5pm).
- **Discounted tickets** to Flourish Content Club masterminds and events.

We reserve the right to update or change membership features, but we'll notify you of any major changes.

Please note: If you join before the 20th of the month, you'll receive that month's content plan. If you join on or after the 20th, your first plan will be the following month's.

3. Cancellations & Refunds

- You may cancel your membership at any time. Prior to your subscription payment, you'll receive an email from Square. Click 'Manage Subscription' and follow instructions to cancel.
- Cancellations take effect at the end of your current billing period (no pro-rata refunds for unused time).
- Refunds are only issued if required by law.

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4. Content Use

- The content planner and resources are for **personal business use only**.
- Sharing, reselling, or distributing resources to non-members is not permitted.
- We retain full copyright and intellectual property rights over all materials.

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5. Live Calls & Events

- Calls will be hosted online via Teams (or equivalent).
- Replays will be made available to members where possible.
- Event tickets purchased separately are subject to their own terms.

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6. Support

- The members' WhatsApp group is monitored **Monday–Friday, 9am–5pm (UK time)**.

- Support questions outside of this time will be responded to during working hours.
- For additional 1:1 support, you may book a separate service with Flourish Social Hub.

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7. Privacy & Data Protection

We handle your personal information in line with our **Privacy Policy**, which you can view on our website.

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8. Termination

We reserve the right to suspend or terminate your membership without refund if:

- You breach these Terms & Conditions.
- You misuse membership resources (e.g., share content without permission).

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9. Governing Law

These Terms are governed by the laws of England and Wales.

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10. Contact

If you have any questions, please contact:
📧 **flourishsocialhub@gmail.com**