



## Identifying and Reporting Suspicious Behaviour, Activity and Items

### A Guide for Event Managers and Staff

#### What is suspicious behaviour or activity?

Suspicious behaviour or activity refers to behaviours, activities or possessions that appear out of context in the event or departs from the baseline behaviours of other patrons/staff. Event staff and security are often best placed to identify this behaviour.

#### Before the event

Be alert to behaviour that might indicate planning for an attack.

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| <ul style="list-style-type: none"><li>• Unusual interest in security measures and routines, including overly inquisitive, unusual, or persistent questions.</li><li>• Unusual interest in patron concentration areas, access points, emergency access (or emergency drills), surrounding routes, structural integrity of event infrastructure.</li><li>• Unusual attempts to take notes, footage or images of the event location.</li><li>• Reluctance to show security personnel or staff personal belongings, e.g. a backpack.</li></ul> | <ul style="list-style-type: none"><li>• Theft and use of false/stolen/lost access control cards and identification passes.</li><li>• Visits by individuals or vehicles with no apparent purpose, possibly for prolonged periods.</li><li>• Unusual activity by delivery/contractor vehicles.</li><li>• Tailgating and unauthorised access into controlled areas.</li><li>• Loitering in non-public or restricted areas then leaving the area if noticed.</li><li>• Attempts to disguise identity or change in appearance, e.g. motorcycle helmets.</li></ul> |
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#### During the event

Be vigilant for suspicious behaviour.

<b>People</b> <ul style="list-style-type: none"><li>• Patterns in unconscious movements, e.g. clock watching, rubbing hands, face touching, pacing.</li><li>• Appearance of being tense, e.g. over-controlled or high-pitched speech/perspiration/heavy breathing/shaking.</li><li>• Alone and nervous.</li></ul>	<ul style="list-style-type: none"><li>• Loose and/or bulky clothing that appears appear unusual for weather conditions.</li><li>• Exposed wires (through sleeves or pocket).</li><li>• Rigid mid-section (may indicate carrying a hidden explosive device or firearm).</li></ul>
<b>Items</b> <ul style="list-style-type: none"><li>• Hidden – deliberately concealed or obviously hidden from view.</li></ul>	<ul style="list-style-type: none"><li>• Obviously suspicious – visible wires, circuit boards, batteries, tape, liquids, putty-like substances.</li><li>• Typical – of what you would expect to find in the location</li></ul>
<b>Vehicles</b> <ul style="list-style-type: none"><li>• Driving a vehicle in an overly cautious manner or attempt to abandon the vehicle.</li><li>• A driver who seems nervous/non-compliant, determined to access a sensitive/restricted area.</li></ul>	<ul style="list-style-type: none"><li>• The presence of the vehicle in an area where it should not be, perhaps parked illegally.</li><li>• Unusual items inside a vehicle (e.g. gas cylinders, wires, additional batteries).</li></ul>

#### Reporting Suspicious Behaviour

##### Staff should not put their personal safety at risk.

If event staff deem it safe to do so, they should approach a person acting in a suspicious manner and ask them to account for their actions.

Suspicious items should not be touched or disturbed - keep members of the public clear, do not use a radio within 25m of the suspicious item.

Event managers should brief staff how to report suspicious behaviour, activities and items, before and during the event. Useful information to report includes:

- When and where did this happen?
- Who or what did you see?
- Why was it suspicious?
- What did you do at the time?