

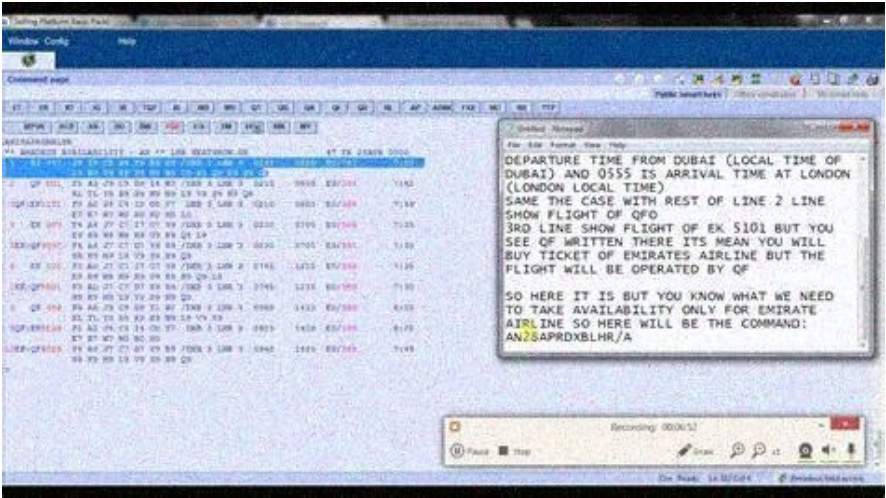
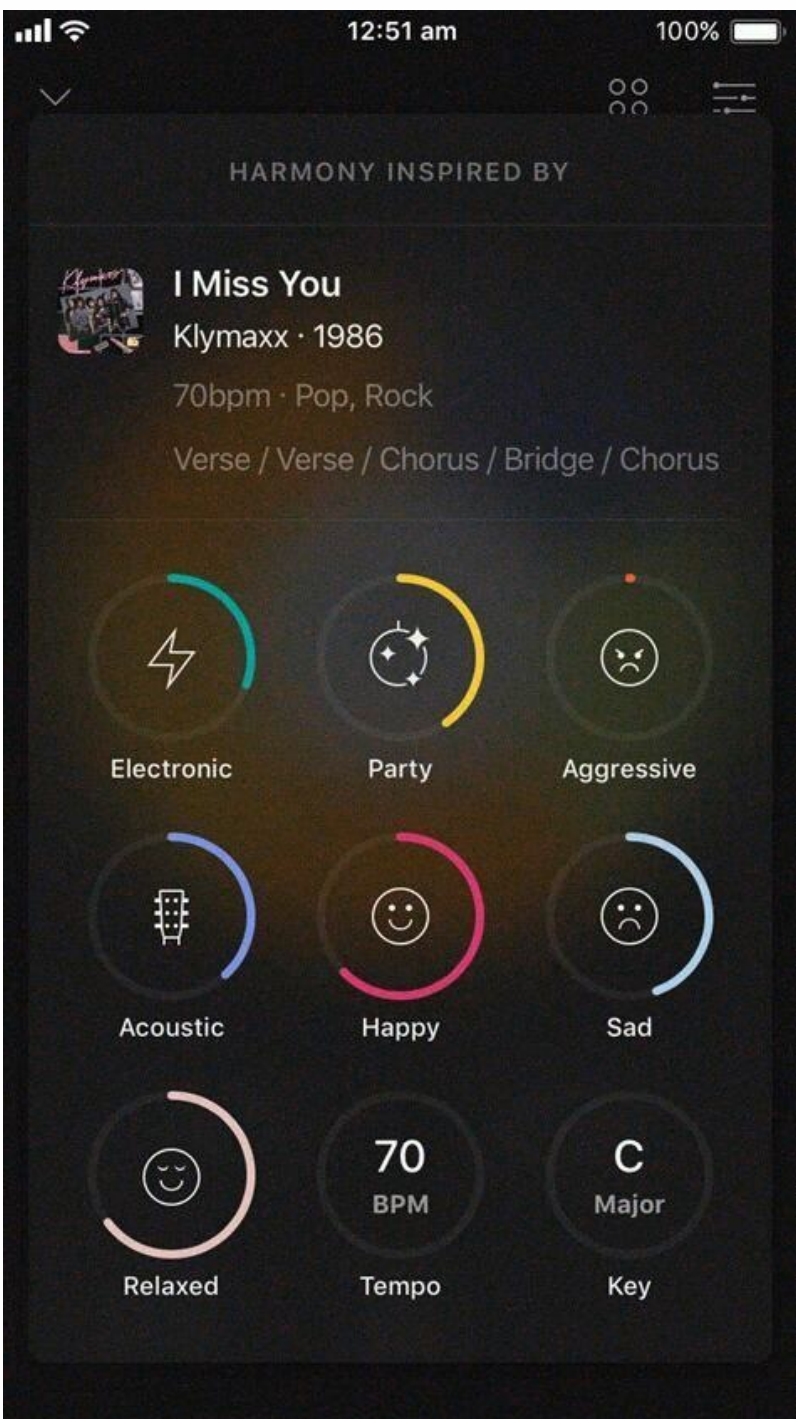
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Amadeus basic commands pdf

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Bookings are sent to the hotel chain via a high-speed communication link when the sale is made and the hotel system immediately returns the confirmation number and other data. Hotel Complete Access Plus. A confirmation number is returned within four to eight seconds, even before you save the PNR. Hotel Standard Access Plus. A confirmation number is returned within four to eight seconds, even before you save the PNR. The hotel then updates your PNR with the confirmation number. There are 4 types of access levels that Amadeus provides for Hotel companies. Lowest Unrestricted The level of access is indicated in the availability display in the space between the hotel chain code and the hotel name. BEST AVAILABLE RATE (BAR) GUARANTEE The BAR indicator acts as a guarantee that the rates available in the distribution system are the best available public rates for Rack Rate, Non negotiated rates, Corporate Rates, Weekend Rates, Lowest Unrestricted Rates, Promotional Search Rates. The BAR is guaranteed by the hotel chain. In the event of a rate discrepancy, contact the hotel chain provider directly. HOTEL AIS and HELP PAGES HOTEL HOTEL COMPANY AIS PAGES

DISPLAYGG HTL UI (where UI is the chain code)HOTEL COMPANY HELP PAGESHE HTU RDHELP ON HOTEL DISPLAY CODESHTL CODESDNHN WKDNN WKDNN CODEDNN HLINFORMATION ABOUT THE NET TRANSGG HTL NET TRANSFORMATION ABOUT THE TIDS PROGRAMGO TIDS HOTEL LIST DISPLAYHE HLHOTEL LOCATION LIST DISPLAY FOR A CITY CODEHL PARHOTEL LOCATION LIST FOR A CITY CODE WITH AREA AND CHAIN CODE SPECIFIEDHL HKG /AR-D /CO-UJHOTEL LIST WITH DISTANCE FROM CITY OR PORHLNCE/DI-8KHOTEL LIST FROM PNR SEGMENTHL S3HOTEL LIST FOR ALL PROPERTIES OF A PARTICULAR CHAIN IN A PARTICULAR COUNTRY (for all Taj hotels in India)HL TJ IN HOTEL AVAILABILITYHE HAHOTEL AVAILABILITY FOR 3 NIGHTSHA ZRH 07DEC-3HOTEL AVAILABILITY WITH CHECK-OUT DATEHA ZRH 07DEC-10DECHOTEL AVAILABILITY WITH AREA & CURRENCYCHA LON 10JUL-4/AR-D/FC-INRHOTEL AVAILABILITY FROM SEGMENT3 OF PNRHA S3HOTEL AVAILABILITY, OCCUPANCY, ALL STATUS TYPESHA DEL 14JUL-2/RT-2/ST-ALLHOTEL AVAILABILITY WITH TRANSPORTATION TYPEHAPARI2DEC-2/TR-F-LNote: The Occupancy Level can be upto 9FOLLOW UP ENTRY TO DISPLAY ALTERNATE PROPERTIESHA8 (WHERE THE PROPERTY AT LINE 8 HAS CLOSED STATUS)FOLLOW UP ENTRY TO DISPLAY AVAILABILITY FOR THE ALTERNATE PROPERTY AT LINE 1 OF THE DISPLAYHA 1FOLLOW UP ENTRY TO DISPLAY HOTEL FEATURES FOR THE ALTERNATE PROPERTY AT LINE 1 OF THE DISPLAYHF 1HOTEL AVAILABILITY BY SPECIFYING SPECIAL RATE CODEHA ZRH 12DEC-2 /SR-WTTAVAILABILITY FOR SPECIFIC CHAIN CODE AND NAME OF HOTELHA BLR 03SEP /CO-TJ/ HN-WEST ENDHOTEL AVAILABILITY WITH MASTER CHAIN CODEHA EM LON 12SEP-2 (where EM is the Master Chain code for Marriott group of hotels. To know if the hotel chain has a Master Chain code supported, use DNH MARRIOTT)HOTEL AVAILABILITY FOR YATRA CHAIN HOTELSHA BLR 11SEP-6/CO-YTHOTEL AVAILABILITY FOR MORE THAN 7 AREAS(AREA CODE PLUS ALL OPTION)HA LON 12SEP-2 /AR-D-N-S-EHOTEL AVAILABILITY OF ASSOCIATED CITIESHA NCE 17JUN-1 /AR-ALLHOTEL AVAILABILITY WITH RATE UPTO SPECIFIED LEVELHA PAR 10JUN-2 /FC-USD /QU-250HOTEL AVAILABILITY WITH PREFERRED RATE RANGE SPECIFIEDHA ZRH 23JUN-2 /FC-INR /QU-3000-5000HOTEL AVAILABILITY WITH HOTEL CATEGORYSPECIFIEDHA PAR 10OCT-4 /AR-D /FC-INR /HC-L (where L= LUXURY. Check for codes on HE HTL CODES)HOTEL AVAILABILITY WITH MULTIPLE NUMBER OF ROOMSHALON12DEC-3/NR-2/RT-2HOTEL AVAILABILITY FOR LOWEST RATESHALON12DEC-3/LOWHOTEL AVAILABILITY FOR LOWEST RATES WITH ALL STATUSHALON12DEC-3/LOW/ST-ALLHOTEL SEARCH BY FLEXIBLE LOCATION (For non geo-coded countries, the search by IATA or non-IATA city code.

For geo-coded countries , you can search by landmark, IATA or non IATA city or hotel property name)HADEL12APR/LOC-GURGAONHOTEL SEARCH FOR CITY OTHER THAN IATA CITY(Works for non-geocoded countries as well)HA*IN12APR-4/CT-GURGAONHOTEL AVAILABILITY WITH AMADEUS TRAVELPREFERENCES MANAGER (you need to have the displayed profile in the background)HA FRA 25AUG /RT-2 /ST-ALL /TCHOTEL AVAILABILITY WITH SEARCH BASED ON SPECIFIC FACILITIES REQUIRED (Check for codes on HE HTL CODES)HA PAR 10OCT-4 /AR-D /FF-SWI-CONMOVE TO HOTEL SINGLE COMPANY DISPLAY FOR LINE 3 OF AVAILABILITYHA3 Note: Yatra hotels are available on the selling platform with the net rates and are saleable through deposit option only. Note: Pls note that /LOW option works with various search parameters like /TC-, /HN-, /LOC, /RP-, /DI-, /TPR SCROLLING ENTRIESRETURN TO HOTEL MULTI PROPERTY DISPLAYMPHMRRETURN TO HOTEL SINGLE PROPERTY DISPLAYMPHA HOTEL SELLHE HSHOTEL SELL FROM LINE 3. COLUMN A OF HOTEL SINGLE PROPERTY DISPLAYHS3HOTEL SELL WITH GUARANTEE. SUPPLEMENTARY INFORMATION AND PASSENGER ASSOCIATIONHS3A /G-CCAX376919082501005EXP1209 /SI- PREFERS POOL FACING ROOM /P1HOTEL SELL AND MANUALLY SEND ARRIVAL DETAILS, BY SEGMENT ASSOCIATIONHS1/ ARR-S2HOTEL SELL AND MANUALLY SEND ARRIVAL DETAILSHS1/ARR-AF7715-NCE-LON-3-0930 HOTEL FEATURESHE HFHOTEL FEATURES DISPLAY FROM MULTI PROPERTY AVAILABILITY DISPLAYHF3HOTEL FEATURES DISPLAY FROM PNR SEGMENTHF S3HOTEL FEATURES DISPLAY FROM SINGLE PROPERTY AVAILABILITY DISPLAYHF HOTEL POLICY INFORMATIONHE HP, HE HRTO SEE THE HOTEL POLICY IN A RETRIEVED HOTEL PNR FOR SEGMENT 2 OF PNR DISPLAYKTSVGH2 HOTEL PRICINGHE HPTO SEE HOTEL PRICING DETAILS FOR RATE AT LINE 1COOLUMN A OF HOTEL SINGLE PROPERTY DISPLAYHP1TO SEE HOTEL PRICING DETAILS FOR HOTEL AT SEGMENT 4 IN PNRHP S4 Hotel pricing is a display that you can request from from a single property hotel availability display or from a hotel PNR segment.It is available for hotels in Amadeus Dynamic Access(DA) and Hotel Complete Access Plus(CA+)-only. It provides detailed information for a specific room rate on the price and conditions associated to the room rate.The information on Hotel pricing displays is supplied directly from the hotel chain's own reservation system. HOTEL RATE CHANGEHE HRDISPLAY HOTEL RATE CHANGE INFORMATION (IF APPLICABLE) FOR PROPERTY AT LINE 2 OF HOTEL MULTI PROPERTY DISPLAYHR2DISPLAY HOTEL RATE CHANGE (IF APPLICABLE)FROM HOTEL SINGLE PROPERTY DISPLAYHRDISPLAY HOTEL RATE CHANGE (IF APPLICABLE) FROM HOTEL PNR SEGMENTHR S2 If the room rate changes in the period you are booking, it is indicated in a single property display with an asterix (*) next to the availability status code. Check the hotel chain's policy on rate change by entering HE HTL XX (xx=hotel chain code). If the property belongs to an Amadeus Dynamic Access or Hotel Complete Access Plus chain, the HP x (where x = line number of the rate) entry performed on the single property display gets you the most up-to- date rate information. The information comes directly from the hotel chain's central reservation system. For Hotel Standard Access and Complete Access Hotels, the information about room rates is stored in the distribution system and is updated regularly by the hotel chain. To obtain room rate information, enter the hotel single property display and use the HR command to display hotel rate change information. HOTEL TERMSHE HTTO DISPLAY HOTEL TERMS FROM LINE 2 COLOUMN A OF SINGLE PROPERTY DISPLAYHTT ZTO DISPLAY HOTEL TERMS FROM SEGMENT 4 OF PNRHT S4 Hotel Terms display is only available for Hotel Standard Access or Hotel Complete Access chains. A Hotel Terms display gives you the following information about a specific rate – what the rate includes, the cancellation policy, the booking requirements. HOTEL POINTS OF REFERENCEHE PORDISPLAY POINT OF REFERENCE CATEGORIESDRP-CATHOTEL AVAILABILITY WITH PORHA LON 12DEC-4 /RP-ATT-BIGBENLIST HOTELS NEAR EIFFEL TOWER IN PARISHL PAR /RP-ATT-EIFFEL TOWERLIST ALL SHOPPING AREAS IN LONDONDRP*/ LON-SHOLIST ALL ATTRACTIONS IN GREAT BRITAINDRP*/ GB-ATTDISPLAY DETAILS OF LINE 12 FROM ABOVE DISPLAYDRP 12AVAILABILITY FROM DRP LISTHA L9/DT-12DEC-4DISPLAY A LIST OF HOTELS FROM DRP LIST RETURN TO THE DRP LIST DRPHL L2DISPLAY HOTEL LIST BY GIVNG COUNTRY CODEHL*GB/RP-SPO-WEMBLEY A Point of Reference is a building/monument or any other type of landmark considered important enough to be used as a criterion when searching for and booking hotels.Each point of reference is assigned to a category according to its nature. For example: An airport, a university, a sports stadium or a tourist attraction in a particular country.You can search for hotels that are less than a certain distance from the point of reference. giropiya In some countries partial geo coding is applied which means that, one or several areas of a country are including in POR but not the whole country. HOTEL MODIFICATIONS / CANCELLATIONHE HTL and then GP CHATO CHANGE CHECK-IN DATE5/ DT-9MAYTO CHANGE CHECK-OUT DATE5/ DD-29MAYTO DELETE SEGMENT DATA. ENTER THE OPTION IDENTIFIER WITHOUT UPDATE TEXT5/ SI-TO CANCEL.A CONFIRMED HOTEL SEGMENTXE 3 (Check the cancellation policy in RTSVCH display before cancelling the segment)TO DELETE AN INACTIVE SEGMENT / TO ACCEPT ALL STATUS CHANGES ON THE RETRIEVED PNRDL3, ERK or ETKREMOVE ARRIVAL INFORMATION6/ARR- Note: A change in the hotel segment may result in the segment getting cancelled and rebooked. There are 2 types of options, Critical and Non-Critical. For Complete Access and Complete Access Plus car companies, when you enter a critical option, Amadeus tries to book a new segment. If the new request is accepted, the old segment is cancelled. If the new request is rejected, the old segment is retained. In the case of non-critical options, the new information is added to the existing reservation, the segment is modified, but not rebooked. Which options are Critical and which are Non – critical varies from company to company.

To see which options are critical for a company, see HE HOTEL XX (where XX=Company code) The following options cannot be modified for Hotel Complete Access Plus chains: /RO- /RT- /SR- For Standard Access bookings, any change causes the old segment to be cancelled and a new one to be booked. You cannot modify or cancel a hotel segment if the quest has already checked in or if it is a past date segment. Note: In the hotel supports Interactive cancellation, a cancellation number is returned by the hotel provider and is appended to the hotel segment immediately. A remark with confirmation and cancellation number remains appended in the PNR on EOT. To see if the hotel chain supports Interactive Cancellation, check HE HTL XX CARS HE CARThere are 3 types of access that Amadeus provides for car companies. xemucibeve The level of access is indicated in the availability display in the space between the car chain code and the car company name. ACCESS LEVELS DESCRIPTIONComplete Access Plus (Seamless)The availability information is directly obtained from the providers system. The bookings are also sent via a high speed link at sell time. Represented by a (+) sign in the availability displayComplete AccessBookings are sent via a dedicated high-speed communication link at sell time. The car company returns a confirmation number and other data within 4-8 seconds after segment sell. Represented by a (/) in the availability displayStandard AccessThe booking is sent to the car company via a teletype link. tozgimeetlgo

The confirmation number is returned after End of Transaction. Represented by a blank space () in the availability displayDECODE A CAR COMPANY CODEDNC ZEENCODE A CAR COMPANYYDNC BUDGETCAR COMPANY AIS PAGESGG CAR ZI (where ZI is the chain code)CAR COMPANY AIS PAGE FOR SPECIFIC CITYGG CAR ZI FRACAR COMPANY HELP PAGESHE CAR SXHELP ON CAR DISPLAY CODESHE CAR CODES or GP CODHELP PAGE ON CAR CLASSIFICATION CODESCGDISPLAY LIST OF EQUIPMENT CODES FOR CAR COMPANYYCE/CO-ZDDECODE CAR EQUIPMENT CODECE PHN CAR LIST DISPLAYHE CLDISPLAY CAR LIST FOR HERTZ CAR RENTALSCL MAD/CO-ZETO DISPLAY CAR LOCATION POLICY FOR A CAR COMPANY AND SPECIFIC AIRPORTCPO ZI LHRTO DISPLAY CAR LOCATION POLICY FOR A CITY LOCATIONCPO ZI MAD-CTO DISPLAY CAR LOCATION POLICY FOR A NON-AIRPORT LOCATIONCPO ZE LONC61 CAR AVAILABILITY DISPLAYHE CADISPLAY CAR AVAILABILITY FOR 3 DAYS RENTAL WITH PICK-UP AND DROP-OFF TIMECA LHR 15NOV-3/ARR-1000-1200AVAILABILITY SPECIFYING VEHICLE TYPE INFORMATIONCALHRI1DEC-2/ARR-1100-1100/VT-ECMN (CHECK HE CAR CODES OR CG FOR THE CAR CODE EXPLANATIONS)DISPLAY CAR AVAILABILITY FROM SEGMENT 3 OF PNRCA33MOVE TO CAR SINGLE COMPANY DISPLAY FOR CAR COMPANY AT LINE 3 OF DISPLAYCA3COLLECTION ADDRESS OF THE CUSTOMER (the address where the vehicle will be collected from the customer)/COL-A1-73 EAST 42ND STREET-CI-NEW YORK- ST-NY-CO-US-ZP-10017-PH-123 45678CAR RATE FEATURES, CAR TERMSHE CR, HE CTDISPLAY CAR RATE FEATURES FOR LINE 3 OF AN AVAILABILITY DISPLAYCAR 3 OF AN AVAILABILITY DISPLAY ACCESS PLUS, CAR TERMS ARE SUPPORTED)CT 3 (FOR ACCESS TYPES OTHER THAN COMPLETEDISPLAY ALL CAR TERMS FOR THE SPECIFIED CAR SEGMENT IN THE PNRRTSVCC7 CAR SCROLLING ENTRIESHE CARRETURN TO PREVIOUS MULTI COMPANY DISPLAYMPCMRETURN TO PREVIOUS SINGLE COMPANY DISPLAYMPCA CAR SELLHE CSCAR SELL LINE 3C53CAR SELL WITH SUPPLEMENTARY INFORMATION AND PASSENGER ASSOCIATION (FOR PNR CONTAINING MORE THAN 1 PASSENGER NAME. USE PASSENGER ASSOCIATION WITH THE SELL ENTRY)CS3/SI-PAX PREFERS BLACK CAR/P1CAR SELL WITH EQUIPMENT TYPE REQUESTCS3/SQ-PHN CAR MODIFICATIONSHSHE CAR and then GP CHATO ADD OR MODIFY INFORMATION, ENTER THE SEGMENT NUMBER FOLLOWED BY THE OPTIONS WITH THE NEW OR MODIFIED INFORMATION4/VT-ECAR (to modify the vehicle type requested)TO DELETE INFORMATION, ENTER THE SEGMENT NUMBER THEN THE OPTION WITH NO FOLLOWING TEXT4/SQ-TO DELETE A CAR SEGMENT WITH AN INACTIVE STATUS CODE (UC, HX) AND MOVE IT TO PNR HISTORYDL 4TO CHANGE THE PICK UP TIME4/ARR-1800TO CHANGE THE RETURN TIME4/RT-0900TO CHANGE THE PICK UP DATE4/DT-02SEPTO CHANGE THE RETURN DATE4/DD-11OCT For Car Standard Access Companies, any change causes the old segment to be cancelled and a new one to be booked. For complete access bookings which options cause a rebook varies between the Complete Access companies.If your changes cause the old segment to be cancelled, then the rebooking is only made if all the sale conditions are met. If they are not met, Amadeus ignores the change request but gives a new availability display based on the modified parameters, and an explanation of why the sale request was rejected. Check to see if the option you are modifying is a critical option. Critical options are those that affect the price of the booking. Note: Check HE CAR xx to see what modification options are supported by the particular car company CUSTOMER PROFILEHE PROFILESENDER PROFILE MODEPMEEXIT PROFILE MODEPMEIGNORE & EXIT PROFILE MODEPEECREATE TRAVELLER PROFILE (you need to be in profile mode)NMI1BROWN/BAKER MRCREATE COMPANY PROFILE (you need to be in profile mode)PCN/BLUE SEAS INTLNote: the same entry is also used to associate a traveller to an existing company profile.TO ADD A NICKNAME OR INDEX TO THE PROFILEPIN/NICKNAMEADD FOLLOW UP ENTRY TO A PROFILEPFO/ US VISA TO BE REAPPLIED / 04OCT2009SAVE PROFILE (you need to be in profile mode)PERDISPLAY COMPANY PROFILE BY NAMEPDN/ BLUE SEAS INTLDISPLAY TRAVELLER PROFILE BY NAMEPDN/-BROWNERDISPLAY ACTIVE PROFILEPDPPROFILE IGNOREPICREATE PNR FROM DISPLAYED PROFILEPT*RETRIEVE TRAVELLER PROFILE BY NICKNAME (INDEX)PDI/NICKNAMENote: It is advisable to sell the segments prior to this so that seat, meal preferences, frequent flyer numbers can get transferred as well from profile to PNRBILLING ADDRESS (STRUCTURED FORMAT)AB//CY-AMADEUS/A1-156 SECTOR 24/A2- GREENPARK AVENUE/CI-NEWDELHI/ZP-110070/ CO-INDIA(Where CY=company, CI=city,CO=country)MAILING ADDRESS (STRUCTURED FORMAT)AM//CY-AMADEUS/A1-156 SECTOR 24/A2- GREENPARK AVENUE/CI-NEWDELHI/ZP-110070/ CO-INDIA(Where CY=company, CI=city,CO=country) Note: The address in the customer profiles only goes in the structured format. CREATE PROFILE FOR PAX 1 OF PNRPC/ -1DISPLAY LIST OF ALL TRAVELLER PROFILESPLTDISPLAY LIST OF ALL COMPANY PROFILESPLCDISPLAY LIST OF ALL TRAVELLERS ASSOCIATED TO COMPANY BLUE STARPLT // BLUE STARDISPLAY PROFILE 3 FROM LISTPD3DISPLAY PROFILE FOLLOW UP LISTPLFDISPLAY MERGED PROFILE FOR THE SIGN-INJGU/PMG-BDEACTIVATE A PROFILE (you need to be in profile mode)DEACTIVATE PROFILE FROM LIST (you need to be in profile mode)LIST OF CANCELLED / DEACTIVATED PROFILES Note: Deactivated profiles remain in the system database for 30days, within which time you can reactivate the profile if required.Otherwise it gets permanently deactivated. REACTIVATE A PROFILE (you need to be in profile mode)PRREACTIVATE PROFILE FROM LIST (you need to be in profile mode)PR 2 Note: Profiles not used or retrieved in the last 2 years will be auto purged from the system