

PHOENIX

POWERED BY SWIMAGE



Phoenix is an enhanced national security solution that extends the Swimage platform with advanced resilience, rapid recovery, and operational capabilities that provides the next-generation solutions for industries to stay operational when everyone is not.



Enterprise Disaster Recovery Without Limits

Phoenix delivers complete endpoint disaster recovery in as little as 15 minutes, to any device or location with no dependency on cloud infrastructure, ensuring 100% operational coverage when your business needs it most.

Redefining Disaster Recovery for the Modern Enterprise

Traditional disaster recovery strategies are slow, manual, and incomplete. Phoenix transforms recovery into an automated, zero-touch process that restores entire systems—operating system, applications, settings, and data—rapidly and reliably.

Whether recovering a single failed device or thousands across the enterprise, Phoenix ensures systems are returned to a fully operational, login-ready state in minutes—not hours or days.

Unmatched Recovery Speed and Scale

- Recover in as little as 15 minutes
- Simultaneously restore any number of devices
- No dependency on cloud or network availability
- Works anywhere—remote, offline, or bandwidth-constrained environments
- Achieve 100% endpoint coverage across your organization

Beyond Disaster Recovery: Daily IT Operations Simplified

Phoenix (Powered by Swimage) isn't just for disasters—it's a powerful tool for everyday IT:

Break/Fix: Instantly rebuild problematic systems instead of troubleshooting for hours

Provisioning: Deploy standardized, fully configured systems in minutes

Maintenance: Reset endpoints to a known-good state with zero user disruption

Many organizations adopt a “30-minute rule”—if an issue isn’t resolved quickly, Phoenix rebuilds the device entirely, eliminating wasted support time and inconsistent fixes.



Why Traditional Recovery Falls Short

Manual Recovery:



Hours to days per device

Requires deskside support and user downtime

High labor, shipping, and logistics costs

Inconsistent results and configuration drift

Impact: Extended outages, high operational cost, and poor user experience

Cloud-Dependent Solutions (e.g., Microsoft Autopilot):



Fully dependent on cloud availability and identity services

Struggles with **offline or remote endpoints**

Limited to provisioning—not full system state recovery

Fragile workflows—failures require manual intervention

Impact: When cloud services are unavailable or devices are disconnected, recovery stalls completely, putting business continuity at risk.

The Phoenix Advantage

- **Cloud-independent recovery** – operates even when the network is down
- **Complete system restoration** – not just provisioning, but full rebuild
- **Zero-touch automation** – no deskside or user interaction required
- **Mass-scale execution** – recover thousands of systems simultaneously
- **Consistent outcomes** – every system returns to a known-good state

Protect Business Continuity with Confidence

When disruption occurs, whether from hardware failure, cyber incidents, or widespread outages, the difference between hours and minutes defines your business impact. Phoenix ensures minimal downtime, predictable recovery times, and continuous operations at scale

