



LAVERTON MOUNT
GALPHAY
RIPON
HG4 3NU

Dear Mr Walburn

BUDGET ESTIMATE FOR THE PROVISION OF AN ELECTRICITY CONNECTION AT Missise Lane, Ripon ,HG4 3NU (the "Connection") BY Northern Powergrid (Northeast) plc

Thank you for your Budget Estimate enquiry.

You asked for 1 domestic supplies with non-electric heating, each with a 7kW electric vehicle charger, and a total load of approximately 4.6kVA.

Your Budget Estimate is:

1. Calculated by making assumptions about the work we will need to do to provide the Connection, based on similar work we have carried out in the past;
2. Based on the information you have given to us; and
3. Provided for guidance only to help you understand the likely cost of the Connection;

Consequently, this letter does not constitute an offer to provide the Connection and the information contained in it should only be used as an indication of the potential cost of the Connection.

The Budget Estimate for the Connection

We estimate that the cost of providing the Connection will be in the region of:

Price of works	£ 22,500
VAT at 20%	£ 4,500
Total cost	£ 27,000

For the purpose of this budget estimate, we have assumed that VAT will be applied at the standard rate of 20% however, we will take your VAT status into account at the time you apply for a formal quotation and, if you are exempt from paying VAT at the standard rate, you will need to provide the appropriate VAT exemption certificate.

NORTHERN POWERGRID

is the trading name of Northern Powergrid (Northeast) plc (Registered No: 2906593) and Northern Powergrid (Yorkshire) plc (Registered No: 4112320)

Registered Office: Lloyds Court, 78 Grey Street, Newcastle upon Tyne NE1 6AF. Registered in England and Wales.

If you would like an audio copy of this letter or a copy in large type, Braille or another language, please call 0800 169 7602

www.northernpowergrid.com

Further details of the assumptions made when preparing this budget estimate are attached as Appendix A.

If you would like a formal Quotation

If, having considered your Budget Estimate, you would like us to provide you with a formal quotation for the provision of the Connection, please complete the form attached to this letter and either return it to us by e-mail getconnected@northernpowergrid.com or freepost to the address below. There is no need to affix a stamp.

Northern Powergrid - Network Connections
Alix House
Falcon Court
Preston Farm Industrial Estate
Stockton on Tees
TS18 3TU

Connection Offer Expenses

If you decide to apply for a formal quotation, you may be required to pay a fee, known as Connection Offer Expenses. We will provide you with further information regarding the Connection Offer Expenses that are applicable when you make that application but, in the meantime, you can find out more on our website at:

www.northernpowergrid.com/connection-offer-expenses

We offer a five working day "cooling off" period which would enable you to cancel your application for a firm quotation without incurring a charge should you change your mind. We will send you an invoice for the associated Connection Offer Expenses at the appropriate time.

Competition in Connections

We actively promote competition in connections and are committed to maintaining an environment in which independent connections providers ("ICPs") can compete freely and fairly to undertake contestable works and are working collaboratively with ICPs to extend contestability further. You can find out more about accredited ICPs either by visiting our website at:

<https://www.northernpowergrid.com/alternative-providers>

or the Lloyds Register National Electricity Scheme website at:

lr.org/en-gb/utilities/ners/

Northern Powergrid Records

If you need copies of our network records, you can obtain them by contacting us as follows:

<https://myservices.northernpowergrid.com/safedig/login.cfm>

Email Safedig2@Northernpowergrid.com

If something goes wrong and you would like to complain about our level of customer service

We are committed to providing excellent customer service but are aware that, occasionally, we may not live up to your expectations. If this happens and we are unable to resolve your complaint about the level of customer service we have provided and you are either a domestic customer or a micro business customer, you may have the right to refer your complaint to Ombudsman Services: Energy for a decision, which is a free and independent service. The website address of Ombudsman Services: Energy is www.ombudsman-services.org/sectors/energy.

You can contact us using the details at the top of this letter and obtain further details about our complaints process, including on how you may refer a complaint to Ombudsman Services: Energy, from the "Making a Complaint" section on the following page of our web site:

<https://www.northernpowergrid.com/help-and-information/getconnected/how-do-i-get-connected>

Data protection

We take data protection seriously and, when we obtain your personal information for the purpose of providing our connection service to you, we will keep that information secure and process it in accordance with our privacy policy, which is available for you to read at www.northernpowergrid.com/privacy-policy.

In the event that we speak to you on the telephone about your connection, those telephone calls may be recorded for quality assurance purposes and we may collect personal information about you during those calls.

We will use the personal information you give us in order to process your connection request (including to process your payment), enter into a contract with you, to provide the new or altered connection, deliver the work required and to monitor the standard of the service we provide to you when we undertake the Works. We will not use any of your personal information for marketing purposes.

However, to ensure that we provide our customers with a high standard of service, we use an independent research company, Explain Market Research Limited, to carry out customer satisfaction surveys on our behalf. Consequently, if the service we provide to you falls within one of the categories, in respect of which we are required by our electricity distribution licence to carry out a customer satisfaction survey, we will share your personal information with Explain Market Research Limited who may contact you to carry out that brief survey.

I hope that this Budget Estimate meets with your requirements.

Yours sincerely

Northern Powergrid

Appendix A

When calculating the Budget Estimate, it has been assumed that:

- We will not need to reinforce the local electricity network or carry out associated Works that may be required to provide you with the load you have requested.
- Sufficient spare capacity exists within the local network on the cable you have connected to.
- We can obtain wayleaves and any other statutory consent for the cable route you have indicated. If we need to obtain any wayleaves or consents from any third parties, there will be no charge or conditions imposed upon us.
- We will carry out all excavation and reinstatement in public highway and on site.
- We can provide the Connection along the route you have indicated.
- The route you have indicated is the optimum route and follows the public highway or new roads and street layouts, where possible.
- There are no abnormal ground conditions, structures or watercourses along that route.
- No estimate has been included for road closures or abnormal working arrangements.
- The Work will be carried out during normal working hours of 9am to 5pm between Monday and Friday.
- There are no disturbing loads, e.g. motors, welders.
- Your proposals will not affect any street furniture, e.g. street columns, bollards, traffic lights.
- Your proposals will not affect any existing assets, i.e. site entrance diversions, diversions across the site, substation re-locations.
- You are not installing any generation.
- Any equipment that you install will not produce harmonics.
- Landlord connections, associated with blocks of flats, will be treated as a single phase connection with no motors
- There is no eligible person to whom you may be liable to pay a reimbursement payment, as per The Electricity (Connection Charges) Regulations 2017.

Appendix B

If you would like a formal quotation please confirm the details below are correct or provide us with any amendments you require:

Your current details: 230610-000374	Amendments required: (if any)
Site Address: Missise Lane, Ripon HG4 3NU	Site Address:
Date connection required:	Date connection required:
Total load required in kVA: 4.6	Total load required in kVA:
Type of heating: Non Electric	Type of heating:

If you have not done so already, please provide us with the following details which we require to provide you with a formal quotation:

- The preferred date for delivery of your connection to be made;
- A site plan at an appropriate scale, which indicates the site boundary, the layout of any buildings and roads and your proposed meter positions. The plan should be free of unnecessary detail and be suitable for us to use in order to produce the necessary network drawing;
- A letter of authority confirming that you are acting as an agent of the owner/occupier of the premises, if you are not the owner/occupier;
- The maximum capacity (kVA) at each metering point to be connected (for domestic premises we may require a description of the premises and whether electric space and water heating is to be installed); and
- Technical details of any electricity generator that is required to operate in parallel with our network and of any of your equipment that is likely to cause disturbance to the network (i.e. large motors, welders etc.).

Motor and/or Generator Details	Rating kW/HP	Voltage	Starting Current (Amps)	Means of starting	Will it start more than once every 2 hours
1				Star Delta/ DOL/ Soft Start	
2				Star Delta/ DOL/ Soft Start	

Welder Details	Input rating of largest welder	Total number of welders	Total input welding load

Details of ownership:

Are you the current or future owner/occupier of the site/premises? (Yes / No)	
Are you applying as an agent on behalf of the current or future owner/occupier of the site/premises? Please provide us with the name and address of the owner/occupier you are representing.	Name: Address:

If you are acting as an agent and applying on behalf of the owner/occupier (future owner/occupier) we may request a letter of authority and a copy of the land registry confirming you have the right to represent the customer. If you have a copy of this letter and/or a copy of the land registry documentation is available please provide it.

Plan

Please find a copy of your plan below:

