# MAKING JMP EMAILS AS A SAFE CONTACT

## How to mark <u>AR@jimmenesinipetro.com</u> as a safe sender email.

GMAIL: <u>https://support.google.com/mail/answer/1366858?hl=en&sjid=2980939827965284453-NC</u>

# Unmark an email as spam

You can remove an email from Spam if you incorrectly marked it as spam:

- 1. On your computer, open <u>Gmail</u>.
- 2. On the left, click **More**.
- 3. Click **Spam**.
- 4. Open the email.
- 5. At the top, click **Not spam**.

## Then add as contact:

- 1. On your computer, go to Google Contacts.
- 2. At the top left, click Create contact.
- 3. Click Create a contact or Create multiple contacts.
- 4. Enter the contact's information.
- 5. Click Save.

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**OUTLOOK:** <u>https://support.microsoft.com/en-gb/office/safe-senders-in-outlook-com-</u> 470d4ee6-e3b6-402b-8cd9-a6f00eda7339

To ensure messages from known addresses or domains don't get moved to your Junk Email folder, add them to your safe senders list:

- 1. Open your Safe Senders settings.
- 2. Under **Safe senders and domains**, enter the email address or domain you want to add, and select **Add**.
- 3. To add a mailing list to your safe senders, enter the mailing list under **Safe mailing lists** and select **Add**.
- 4. Select Save.

#### Then add a new contact

- 1. Sign in to <u>Outlook on the web</u>.
- 2. Select the **People** icon  $\overset{\frown}{\mathcal{R}}$  icon at the bottom of the navigation pane.
- 3. On the People page, on the toolbar, select **New contact**.
- 4. Enter details for the contact. Select **Add more** to add more information, such as the contact's address and birthday.
- 5. Select Create.

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YAHOO: <u>https://nz.help.yahoo.com/kb/new-mail-for-desktop/manage-spam-mailing-lists-yahoo-mail-sln28056.html</u>

## Mark emails as Not Spam

- 1. Open the **Spam** folder. If you don't see the "Spam" folder, click **More** below the "Sent" folder.
- 2. Select the email.
- 3. Click **Not spam** to move the message into your inbox, and future messages from this sender will be delivered to the inbox.

### Create a new contact list

- 1. Click the **Contacts icon E**.
- 2. Click the Lists tab.
- 3. Click + Create list.
- 4. Alternatively, select + Create list from the drop-down menu.
- 5. Name the list and add your contacts.
- 6. Click Save.