

# Outbound



**NEWS & INFORMATION TO INNOVATE YOUR BUSINESS** 

# In the Cloud: IT'S NOT" IF" BUT" WHEN"

PAGE 4

## **Road Warriors**

TRUCKERS AGAINST
TRAFFICKING UNITE TO SAVE
THE VULNERABLE PAGE 10

## Bridge the Divide:

CONNECTING FLEET
MAINTENANCE TO
THE ENTERPRISE PAGE 13

# WHAT'S TRENDING?

FIVE THINGS TO EXPECT IN 2019

PAGE 8





# Outbound

**CONTENTS** 



**NEWS & INFORMATION TO INNOVATE YOUR BUSINESS** 



# 4 In The Cloud IT'S NOT "IF" BUT "WHEN"

Today the web touches nearly every aspect of your business... the question isn't if your company is going to move its operations to the cloud, but when?

#### **8 WHAT'S TRENDING?**

Demand. Pricing. E-Commerce. Supply Chain. Autonomous & Electric Technology. Equity Analyst Ravi Shanker of Morgan Stanley shares info on the five key areas to watch in our industry for 2019.



#### **10 ROAD WARRIORS**

Human trafficking has surpassed arms trafficking as one of the top largest criminal enterprises in the world. One organization partners with transportation industry professionals and law enforcement to fight it.





#### 13 BRIDGE THE DIVIDE

If properly bridged, fleet maintenance software can deliver key insight and maximize your ROI. Read all about it and download our guide.



## 14 COUNTDOWN TO ELDT REGS

ELDT final rule may help answer an important question: How can the industry bring in and retain new, quality drivers to tackle the driver shortage in 2019?



#### 15 TRIMBLE INITIATIVES

Two movements from Trimble have been instituted within its transportation sector to further advance Trimble values within the global community.



Meet Named GM to Lead Trimble Transportation

## Experienced exec hits the ground running thanks, in part, to familiarity with TMW products, ecosystem

Thomas Fansler currently serves as General Manager of the Transportation sector (which includes Trimble Transportation Enterprise and Trimble Transportation Mobility). He joined the company in 2009 as the founder of Vusion, a compliance and analytics provider and most recently served as president of Trimble's Transportation Mobility division (formerly PeopleNet).

Prior to joining Trimble, he was co-founder and managing partner at Inter-Tax, Inc., the largest North American fuel tax provider at the time. Fansler is active in several industry organizations, and currently serves on the American Transportation Research Institute (ATRI) Research Advisory Committee. He has served on the Board of Directors for the Truckload Carriers Association (TCA) and is a Past Membership Chair. He received his BA from Connecticut College and an MBA from the University of St. Thomas in Minnesota.

# CAD Organization and Truckers Unite to Save the Vulnerable WARRIORS

In January 2015, long-haul driver Kevin Kimmel entered a truck stop outside Richmond, VA, for a rest break and to complete his log. As he worked, he observed men gathered around a nearby RV. And he saw something else: a girl's face at the window—but fleetingly, as though someone inside the vehicle had pulled her from view.

That face—forlorn and so very young—told Kimmel he had two choices: remain uninvolved or telephone local authorities about a possible crime in progress. Trusting his instincts, Kimmel chose the latter, setting off a chain of events that rescued a teen from horrific physical and emotional abuse and, said the medical professionals who later cared for her, probable death.

#### One phone call. And one life saved.

Kimmel's involvement in this story—and its outcome—demonstrates the formidable purpose of Truckers Against Trafficking (TAT), a non-profit organization that mobilizes transportation industry professionals to partner with law enforcement and, through education and empowerment, combat the merciless tragedy that is human trafficking.



#### The Challenge

"Human trafficking has surpassed arms trafficking and is second only to drug trafficking—the largest criminal enterprise in the world," says Kendis Paris, TAT Executive Director and Co-Founder, speaking to why the profitability of trading in human lives makes modern-day slavery so prolific. "A dealer sells a weapon or a drug once—but humans can be sold again and again. Human trafficking can be found in a variety of places, from organized crime, within rival gangs that have come together to traffick individuals, to families—when parents sell their children."

The \$150 billion <u>human trafficking</u> industry stands at 40 million victims worldwide, a number that exceeds four centuries of the global slave trade. Contemporary examples include private and commercial sexual slavery, where often underage victims are forced into prostitution or pornography; imposed domestic servitude; and warehouses in which underpaid laborers (frequently foreign nationals) toil in hazardous conditions.

#### **TOP 10 HUMAN TRAFFICKING** CASES BY STATE IN 2018

California	760
Texas	455
Florida	367
Ohio	219
New York	206
Michigan	176
Nevada	169
Georgia	157
Illinois	135
Pennsylvania	127

today, its many outstanding resources include wallet cards and cab window decals that drivers can

TAT has experienced dramatic

expansion since its 2009 founding;

Potential victims are enticed with offers of money, a better life or

legal documentation; parents with

homeless youth, traffickers often are

addiction problems may barter

their children for drugs. Among

misguidedly viewed as protective

are kept in place by physical and

emotional abuse plus threats to

Says Paris, "You have people who

are bent on greed and power. And

fuel the demand. It's not enough

to help the victim and arrest the

trafficker; we also need to hold sex

Sex trafficking is paid rape, plain

buvers accountable for their actions.

it's not merely the trafficker. Buyers

their families.

and simple."

**Collective Effort** 

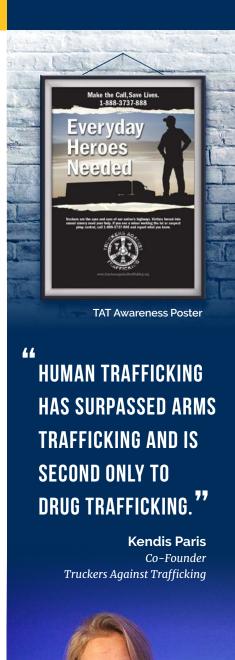
figures. Once trapped, victims

use while on the road; DVDs, posters and brochures; educational webinars (Trimble, a silver sponsor, hosted a November 2018 session); and Busing on the Lookout (BOTL), which features steps tailored to bus drivers and station employees who may see questionable activity in or near terminals—a prime recruitment spot

TAT also works with law enforcement throughout the US, educating them to recognize, engage and ultimately advocate for human trafficking victims; and with local and national politicians to bring about antitrafficking legislation.

(continued page 12)

for traffickers.







### Sharing the Message One City at a Time

In January, Kendis Paris, along with Karl Racine, District of Columbia Attorney General; Congressman Andy Biggs (AZ); and transportation industry leaders convened in the nation's capital for a worthy cause: the debut of the 2019 Kenworth T680 Everyday Heroes Truck, a vehicle designed to help raise awareness of human trafficking.

Event visitors also experienced the Freedom Drivers Project (FDP), a unique traveling exhibit that delivers a stark look at the realities of domestic sex trafficking and demonstrates how the trucking industry has united to help combat the crime of modern-day slavery.

"The 2019 Everyday Heroes Truck stands as a symbol of the power and potential the American trucking industry has in combating the crime of human trafficking," says Paris. "The DC event was a tremendous example of their commitment to this work, and we can't thank Kenworth, Inland Kenworth, and our host of amazing sponsors enough for making it all possible. We are very excited to see which company adds this beautiful truck to its fleet!"

January's Everyday Heroes Truck event was the first of multiple stops around the United States, with upcoming displays scheduled for Sacramento, CA, Montgomery, AL, and Baton Rouge, LA.; on May 17, 2019, the truck (retail value \$162,000) will be auctioned in Phoenix, AZ, with proceeds going directly to TAT. To learn more, visit the <u>Freedom Drivers Project homepage</u>.

As the organization's reach grows, so does its ability to convey its mission. Ashley Smith, TAT Oil and Gas Program Manager, is working to reach the fuel industry with the message; at times, training attendees will approach her after a session and reveal incidents they've experienced while on the road.

Says Smith, "Sometimes at a trucking event, after we've explained ways to <u>identify human trafficking</u>, people will tell us they feel guilty—that they didn't recognize what they'd previously seen. Now they're empowered, knowing they can make a positive change in the future, and help others make that change. It has the ripple effect."

And the empowerment is evident: in the testimonials and success stories recorded on the organization's website, in the awards that denote its accomplishments in battling human trafficking, and by the sponsorship from some of the most recognizable names in transportation, which stand with TAT and provide the funds that allow it to persevere and thrive.

#### What's Next?

Now entering its tenth year of leadership and advocacy, TAT has new and ambitious strategies in position. Immediately on deck: deploying into all 50 states the <a href="Iowa Motor Vehicle">Iowa Motor Vehicle</a> Enforcement Model, which will grant local and highway police greater authority to combat human trafficking. As well, TAT is working with cross-border organizations to expand into Canada and Mexico, and strengthening its efforts with law enforcement and legislators.

Says Paris, "We're one piece of the broader abolitionist movement. We're activating trucking and busing, we're activating law enforcement, and working with colleagues who specialize in legislation. This is the goal: to close the loopholes."

She reflects a moment—then continues:

"People bent on doing evil will find a way—but we can make it more difficult for them and make the risk outweigh the reward. We're building a mobile army of transportation officials who can identify and disrupt modern-day slavery—a global model that can be expanded anywhere you have victims of human trafficking."

#### **Making a Difference**

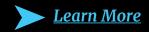
Four years ago, trucker Kevin Kimmel made a phone call that helped save an underage girl trapped in sexual slavery and led to the <u>incarceration of the perpetrators</u>. For one young victim, the nightmare ended—but for countless more it continues.

Learn how TAT is rousing the transportation industry to its crucial role in impeding—and, perhaps, someday ending—the intolerable act of human trafficking. To join the effort by getting your business involved, visit the <a href="mailto:Truckers Against Trafficking website">Truckers Against Trafficking website</a>. ★



#### TM4Web and Chassis AR/AP Management

- . BETTER chassis tracking
- . SMOOTHER invoicing for rental fees
- . MANAGEABLE payables to chassis vendors
- QUICKER processes for invoicing, payment acceptance, settlement and fund deposits



#### **NUMBERS TO KNOW**

#### Here's how to reach us:

## TMWSuite Support Team 1

Dial (800) 663-0626 Choose option 6, option 1, then option 1 email: supportteamone@tmwsystems.com

#### Team 2

Phone (800) 663-0626 Choose option 6, option 1 and option 2 email: supportteamtwo@tmwsystems.com

#### Team 3

Phone (800) 663-0626 Choose option 6, option 1, then option 3 email: supportteamthree@tmwsystems.com

## Team Microsoft Dynamics (formerly Great Plains)

Phone (800) 663-0626 Choose option 6, option 1, then option 4 email: gpsupport@tmwsystems.com

#### **Team MobileComm**

Phone (800) 663-0626 Choose option 6, option 1, then option 5 email: TotalmailSupport@tmwsystems.com

#### **Team EDI**

Phone (800) 636-0626 Choose option 6, option 1, option 6 email: edisupport@tmwsystems.com

#### TruckMate Support

#### **North America**

Call 1-800-663-0626 Choose option 6 and option 2 truckmatesupport@tmwsystems.com

#### **ANZA**

Call (02) 8015 2872 Choose option 6 and option 2

#### **TL2000 Support**

(800) 663-0626 Choose option 6 and option 5 tl2000support@tmwsystems.com

#### **Innovative Support**

Call 800-238-3895 or 800-238-1762 innovativesupport@tmwsystems.com

#### **Appian FinalMile Support**

(800) 663-0626 Choose option 6 and option 7 support-appian@tmwsystems.com

#### **Asset Maintenance Support**

(800) 663-0626 Choose option 6 and option 3 tmtsupport@tmwsystems.com

#### **Business Intelligence Support**

tmwbiservices@tmwsystems.com

#### **Optimization Support**

(800) 663-0626 Choose option 6 and option 4 optimizationsupport@tmwsystems.com





**Contributors:** Mark Rudio, Lisa Gordon Wither, Ravi Shanker, Faith Boone

Managing Editor: Deborah A. Moore
Design: James Marketing, Cleveland, OH