

Welcome to Our Community!

Please take a few minutes to read this introduction to our clinic and to our community. We are delighted that you are interested in joining us!

What is different about the AFH clinic?

• We treat in a community setting

Most US acupuncturists treat patients on tables in individual cubicles. This is not traditional in Asia, where acupuncture usually occurs in a community setting. In our clinic we primarily use recliners (about 9 in this setting) in a medium sized quiet, soothing space. Treating patients in a community setting has many benefits: it's easy for friends and family members to come in for treatment together; many patients find it comforting; and a collective energetic field becomes established which actually makes individual treatments more powerful. In some styles of acupuncture, the needles are removed after only a few minutes or after a half hour at most. The style of acupuncture we practice at AFH allows patients to keep their needles in as long as they want, and the "right" amount of time varies from patient to patient. Most people learn after a few treatments when they feel "done"; this can take from twenty minutes to a couple of hours! Many people fall asleep, and wake feeling refreshed.

We have a sliding scale

Most US acupuncturists also see only one patient per hour and charge \$65 to \$175 per treatment. They tend to spend a long time talking with each patient, going over medical records, asking many questions. We don't. The only way that we at AFH can make acupuncture affordable and still make a living ourselves is to streamline our treatments and see multiple patients in an hour, so we have returned to the traditional approach; instead of asking you lots of questions, we rely on your health questionnaire, a few important questions and on pulse and tongue diagnosis to decide how to treat you. This is exactly how acupuncture is practiced traditionally in Asia -- many patients per hour and very little talking. Please see the enclosed form that explains our sliding scale. Because we have a sliding scale, we cannot do insurance billing (that's the insurance companies' rule). If you have insurance that covers acupuncture, we'll be happy to give you a payment receipt, and you can submit it; that's OK with the insurance companies.

Our Commitment to You

We want to make it possible for you to receive acupuncture regularly enough and long enough to get better and stay better. We want our community to be welcoming to all different kinds of people. We want to help you to take care of your own health so that you will not need to rely on corporations like Big Insurance or Big Pharmaceuticals for costly, high-tech interventions. We will provide a safe environment with skilled practitioners.

What We Need From You

Responsibility

AFH does not provide primary care medicine! Acupuncture is a wonderful complement to Western medicine, but it is not a substitute for it. If you think you have a problem that is not "garden variety" (meaning, you are worried that you might have a serious infection, a malignant growth, or an injury that won't heal), or if you want someone knowledgeable to go over the details of your medical history with you, you need to see a primary

care physician (ND, MD, or DO). We can provide some excellent, affordable referrals, even if you have no insurance coverage. But you cannot expect us to diagnose and treat something really serious. We *can* provide complimentary care for conditions which require a physician's attention -- for instance, we often treat patients for the side effects of chemotherapy. But we need you to take responsibility for your own health. AFH does not receive grants, state or federal money, or insurance reimbursement. AFH exists because patients pay for their treatments - it a sustainable community business model.

Flexibility

The community setting requires some flexibility from you. For instance, many patients have a favorite recliner. When we are busy, someone may be sitting in yours. Similarly, we have a few patients who snore. Other patients who dislike snoring bring earplugs to their treatments. We are grateful for this! Some of our patients even bring favorite pillows or blankets from home with them, because they prefer theirs to ours. That's fine with us. Basically, we need you to participate in making yourself comfortable in the community room before we arrive to treat you. In terms of how long you want to stay, let us know if you need to be somewhere at a certain time. We'll make sure you're out on time. In general, if you feel done, open your eyes and give us a meaningful look -- if your eyes are closed, we think you're asleep and we won't wake you up.

Community-Mindedness

The soothing atmosphere in our clinic exists because all of our patients create it by relaxing together. We appreciate everyone's presence! This kind of collective stillness is a rare and precious thing in our rushed and busy society. Maintaining this reservoir of calm requires that no one talk very much in the clinic space. If you would like to speak to a practitioner one-on-one at any length, please let us know. If you want to have a substantial conversation, we will probably need to schedule that separately and might need to do it by phone. If you have questions about acupuncture and how it works – There are some great books available or you can visit the FAQs on our website. Unfortunately, we can't explain what every point does, or how acupuncture works, while we are treating you — these are very large topics! There are resources if you want to learn more. Part of our success is that our patients learn the "routine" and take on a lot of responsibility for the appointments. Rescheduling is easily done online and if there is time at the AFH studio. Making your payment happens each treatment, so you can relax and enjoy treatment. Please take all personal belongings, (bags, shoes, etc.) with you back into the treatment room. And of course, please turn OFF your cell phone.

Commitment

Acupuncture is a PROCESS. It is very rare for any acupuncturist to be able to resolve a problem with one treatment. In China, a typical treatment protocol for a chronic condition could be acupuncture every other day for three months! Most of our patients don't need that much acupuncture, but virtually every patient requires a course of treatment, rather than a single treatment, in order to get what they want from acupuncture. One big reason that we are able to keep our prices so low is because of the extraordinary amount of marketing our patients do on our behalf -- we don't have to advertise. We cannot express how grateful we are for this. Our patients are such effective marketers because they have first-hand experience of how well acupuncture works. All of our satisfied patients basically made a commitment to a course of treatment.

On your first visit, your acupuncturist will suggest a course of treatment, which can be anything from "we'd like to see you once a week for six weeks" to "we'd really like to see you every day for the next four days". This suggestion is based on our experience with treating different kinds of conditions. If you don't come in often enough or long enough, acupuncture probably won't work for you. Another purpose of our sliding scale is to help you make that commitment. If you have questions about how long it will take to see results, please ask us, or if you think you need to adjust your treatment plan, please let us know. We need you to commit to the process of treatment in order to get good results.

And, last, but not least.... enjoy the space. We do and hope that **Acupuncture For Humanity** can be an important part of your community. Thank you, **AFH Staff**



which mostly uses "distal" points in the hands, feet and head to treat problems anywhere in the body – meaning we will probably treat pain in your back by placing tiny needles in affordable rates in a supportive community setting. We practice a style of acupuncture your hands. Research in the United States (as well as thousands of years of tradition in ACUPUNCTURE FOR HUMANITY provides high quality acupuncture treatment at

Asia) has shown that acupuncture is most effective when it is done frequently and regularly – once a week is usually the minimum required to make progress on any kind of health problem.

Community Fee Structure

There is a one-time \$15 consultation/paperwork fee with the 1st appointment. Acupuncture appointments are on a sliding scale of \$20 - \$65 per treatment.

separate the issues of money and treatment; we want you to come in often enough to really get better and stay better! We understand that everyone's situation is different, and our primary goal is to make acupuncture available to you as often as you need it. You decide what to pay within the sliding scale. The purpose of our sliding scale is to



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Health History Questionnaire and Registration

PATIENT INFORMATION	CONTACT INFORMATION
DateName	Home phone
HEALTH HISTORY	
What are your primary concerns for coming in for treatment? 1	Check symptoms you have or have had in the last year: Depression Difficulty in focusing Dizziness Easily startled Excessive worry Excessive anger Excessive fear Fatigue/tiredness Headaches Loss of sleep/poor sleep Loss or gain of weight Nervousness/irritability
List medications or food supplements you are taking.	☐ Overwhelmed by life Check conditions you have or have had in the past:
List serious illnesses, accidents or surgeries. Check illnesses that have occurred in blood relatives.	□ AIDS □ Allergies □ Anemia □ Arthritis □ Bleeding disorders □ Breast lump □ Cancer □ Diabetes
□□Diabetes □□High blood pressure □□Stroke □□Cancer □□Heart disease □□Kidney disease	How long has it been since you have had a complete medical exam?

HEALTH HISTORYCONTINUED	
Check symptoms you have or have had in the last year:	CARDIOVASCULAR
MUSCLE/JOINT/BONES	
	☐ Chest pain
☐ Tremors c Cramps	☐ Hardening of arteries
□ Swollen joints	☐ High or low blood pressure
Pain, weakness, numbness in:	□ Pain over heart
□ Arms or Hips	□ Poor circulation
□ Back Legs	□ Previous heart attack
□ Feet	□ Rapid/irregular heart beat
□ Neck	□ Swelling of ankles
□ Hands	
□ Shoulders	GASTROINTESTINAL
□ Other	□ Belching, gas or bloating
EYES/EAR/NOSE/THROAT/RESPIRATORY	□ Colon trouble
	□ Constipation
☐ Asthma/wheezing	□ Diarrhea
☐ Blurred or failing vision	□ Difficulty swallowing
□ Difficulty breathing	☐ Distention of abdomen
□ Earache	□ Excessive hunger
□ Enlarged glands	☐ Gall bladder trouble
□ Eye pain	☐ Hemorrhoids (piles)
□ Frequent colds	□ Indigestion
□ Hay fever	□ Nausea
□ Hoarseness	□ Pain over stomach
□ Gum trouble	□ Poor appetite
□ Nose bleeds	□ Vomiting
□ Loss of hearing	
□ Persistent cough	For those with a Penis
□ Ringing in ears	Committee Commit
□ Sinus problems	□ Erection difficulties
CIZENI	□ Penis discharge
SKIN	□ Prostate trouble
□ Boils	
□ Bruise easily	For those with a Uterus
□ Dry skin	☐ Bleeding between periods
□ Itching/rash	□ Clots in menses
□ Sensitive skin	☐ Excessive menstrual flow
□ Sore won't heal	□ Extreme menstrual pain
□ Sweats	□ Irregular cycle
GENITO/URINARY	□ Menopausal symptoms
D1 1/ :	□ PMS
	□ Previous miscarriage
	□ Scanty menstrual flow
☐ Inability to control urine	Could you be pregnant?
☐ Kidney infection/stones	
□ Lowered libido	
SIGNATURE	
The information on this form is correct to the best of my knowledge.	
Signature	Date



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Informed Consent

Acupuncture involves the insertion of special needles into specific points on the body. The purpose of this treatment is to prevent or reduce pain and to help your body heal and/or function better. There are some risks to treatment, including bruising of the skin and/or slight bleeding, weakness, fainting, although all are rare. Also, occasional aggravation of symptoms can occur after an acupuncture treatment. There is little to no risk of infection when all needles are sterile.

AFH uses only one-time use, sterile disposable needles. We do not reuse needles, even at different areas of the body for the same person. We do not provide primary care, nor Western (allopathic) medical care. Please see your medical doctor for those services and for routine check-ups. If you are pregnant, have a bleeding disorder, pacemaker, high blood pressure, seizure disorder, local infection or have been prescribed anticoagulant (blood thinning) medications like Coumadin, by signing below you state that you have informed your acupuncturist of such conditions and will notify them of any changes in these conditions at the time of service.

With this knowledge, I voluntarily consent to the above procedures.

Print Name _____ Signature _____ Date ___/__/ Financial policy Acupuncture for humanity makes every attempt to make alternative health care, as acupuncture and Chinese medicine, available to as many people as possible, at the most affordable rates. In respect for our intention to offer high quality health care at affordable prices, we ask for 24 hours' notice in advance of an appointment if it is necessary to cancel or reschedule an appointment. All appointments that are rescheduled or cancelled with less than 24-hour advance notice, and appointments missed without notice, will be charged the regular fee for that appointment. If appointments have been purchased in a package, the missed, cancelled or rescheduled appointment will be deducted from the number of remaining appointments in that package. By signing below, you agree to the terms in this policy. Thank you for your understanding, Acupuncture For Humanity staff Printed name _____ Signature _____ Date ___/__/