

Choice Home Protection, LLC

SMS Terms & Conditions

SMS consent, phone numbers, email or physical addresses will never be shared or sold to any third party or affiliates for marketing purposes.

1- SMS Consent Communication:

The information (Phone Numbers) obtained as part of the SMS consent process will not be shared with third parties for marketing purposes.

2- Types of SMS Communications:

If you have consented to receive text messages from Choice Home Protection, you may receive messages related to the following:

- Appointment reminders
- Follow-up messages
- Billing inquiries

Example: *"Hello, this is a friendly reminder of your upcoming appointment with our technician at your home next Tuesday the 15th between 2-5 pm. Reply STOP to opt out of SMS messaging at any time."*

3- Message Frequency:

Message frequency may vary depending on the type of communication. For example, you may receive up to 5 SMS messages per week related to your appointments/billing, etc.

4- Potential Fees for SMS Messaging:

Please note that standard message and data rates may apply, depending on your carrier's pricing plan. These fees may vary if the message is sent domestically or internationally.

5- Opt-In Method:

You may opt-in to receive SMS messages from Choice Home Protection in the following ways:

- Verbally, during a conversation we ask any potential customer, Do you consent to receive Conversational SMS from Choice Home Protection. Reply STOP to opt-out; Reply HELP for support; Message & data rates may apply; Messaging frequency may

vary. Visit <https://choicehomeprotection.com/data-privacy-policy> to see our privacy policy and <https://choicehomeprotection.com/sms-terms-and-conditions> for our Terms of Service."

6- Opt-Out Method:

You can opt out of receiving SMS messages at any time. To do so, simply reply "STOP" to any SMS message you receive. Alternatively, you can contact us directly to request removal from our messaging list.

7- Help:

If you are experiencing any issues, you can reply with the keyword HELP. As an alternative, you can get help directly from us by calling 855-452-4642 or emailing support@choicehomeprotection.com.

Additional Options:

- If you do not wish to receive SMS messages, you can choose not to check the SMS consent box on your installation and monitoring agreement.

8- Standard Messaging Disclosures:

- Message and data rates may apply.
- You can opt out at any time by texting "STOP."
- For assistance, text "HELP", call 855-452-4642 or emailing support@choicehomeprotection.com.
- Message frequency may vary