Madhushree Singh

Product Manager

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About Me

Dynamic and solutions-driven Product Manager with over 9 years of experience in IT, specializing in managing cross-functional teams, and executing client-focused strategies. Proven success in delivering innovative solutions, improving operational efficiency, and leading agile transformations. Passionate about leveraging AI technologies to drive business growth and enhance user experiences.

Work Experience

BetssonGroup

Product Manager / Product Owner (March 2023 - Present):

Responsibilities:

- Led three frontend teams in developing over 25 iGaming brands, ensuring timely delivery and high standards.
- Collaborated with stakeholders to gather requirements and formalize tasks, aligning with business objectives.
- Managed backlog and prioritized tasks based on strategic goals and business decisions.
- Developed data-driven project roadmaps, leveraging analytics to optimize development phases and enhance decision-making processes.
- Enhanced coordination and collaboration among multinational teams for improved efficiency.

Key Achievements:

- Launched multiple iGaming brands, significantly boosting user engagement and revenue. Streamlined communication, improving project delivery times by 20%.
- Fostered a culture of continuous improvement, increasing team productivity and satisfaction.

Ericsson

Technical Product Owner and Full Stack Developer (June 2021 - March 2023):

Responsibilities:

- Managed the RCA tool project using Agile methodology, collaborating with stakeholders to plan and deliver efficiently.
- Provided strategic direction and technical guidance, boosting team efficiency.
- Led the development of cost-effective, high-quality software solutions aligned with business goals. Maintained backlog and resolved issues, prioritizing tasks for maximum impact.
- Independently developed web applications with C# and .Net Core, ensuring robust solutions.
- Managed deployments and databases (PostgreSQL, MS SQL) for data integrity and reliability.
- Designed and implemented software architecture aligned with project requirements.
- Enhanced productivity through digitization of work processes.

Key Achievements:

- Delivered an RCA tool that reduced incident resolution time by 30%.
- Increased project efficiency by 15% through Agile practices.
- Saved 200 hours annually by automating workflows.

Core Competencies

- **Project Management:** Expertise in end-to-end project lifecycles..
- **Team Leadership:** Skilled in leading and motivating multinational teams.
- **Stakeholder Communication:** Effective at all organizational levels.
- **Agile Methodologies:** Proficient in Scrum, Kanban, and Agile practices.
- **Problem Solving:** Strong analytical skills for complex issue resolution.
- **Technical Skills:**
  - **Programming Languages:** C#, .Net Core, Elixir, Java, Python
  - **Tools**: Jira, Confluence, Postman, Docker, Git
  - **Databases**: MySQL, PostgreSQL

Recommendations

https://www.linkedin.com/in/madhushreesingh/

Coingaming Group (Heathmont OU)
Software Developer (January 2019 - June 2021):
Responsibilities:
- Developed accounting software using the Elixir programming language.
- Ensured project milestones were achieved and maintained effective communication throughout the development period.

Key Achievements:
- Selected as a speaker at an international Elixir conference in Poland, showcasing expertise and contributing to the global developer community.

Coingaming Group (Heathmont OU)
Automation QA Engineer (June 2018 - December 2018):
Responsibilities:
- Automated quality tests using Java. And, was awarded the best QA in the organisation.
- Actively inspired and motivated other QAs in the team by conducting QA meetups and events.

Mooncascade OU
Scrum Master (April 2018 - June 2018):
Responsibilities:
- Led the Omniva team as a Scrum Master.
- Created product-stories, prototypes and business cases.

Mooncascade OU
QA Automation Engineer (September 2017 - April 2018):
Responsibilities:
- Created product-stories, prototypes and business cases.
- Writing and Executing automated tests for companies such as Omniva, OpnGo (Parking company in France) , etc using Java and Selenium.
- Actively held meetups to inspire and share knowledge within the Mooncascade team.
- Managed and helped achieve organisational goals on time.

Key Achievements:
- Enhanced testing efficiency and coverage, resulting in improved software quality for clients.
- Fostered a culture of continuous learning and collaboration within the team through regular meetups.

Eclerx Services Ltd.
Software Developer (June 2015 to June 2016):
Responsibilities:
- Independently built web applications using Java.
- Captured and delivered requirements to help automate manual work.
- Resolving issues with clients.
- Presenting development progress to the team and clients timely.

Education

Master of Science in Software Engineering
Institution: University of Tartu & TalTech University (Joint Programme)
Year of Study: 2016-2018
- Full scholarship and merit-based stipend, best thesis on Nano-satellite development.

Bachelor of Technology in Computer Science & Engineering
Institution: Calcutta Institute of Technology
Year of Study: 2011-2015
- Institute Topper: DGPA 8.81 (Out of 10).
- One of the eight students hired on in-campus placement out of 350+ applicants.

Certifications

CSPO (Certified Scrum Product Owner)

Google Project Management Certification, Google

Young Professionals Leadership Certification, Ericsson