

COVID-19 Prevention and Work Safety Plan: Lash Brow And Beyond

Long Beach Health Department

562-570-4636

411 W. Ocean Blvd

Long Beach, CA 90807

<http://www.longbeach.gov/health/diseases-and-condition/information-on/coronavirus/>

Complaints And Enforcement

562-570-2633

CETaskForce@longbeach.gov

<https://files.covid19.ca.gov/pdf/expanded-personal-services.pdf>

<http://longbeach.gov/globalassets/health/media-library/documents/diseases-and-condition/information-on/novel-coronavirus/health-orders/appendix-v---personal-care-establishments-protocols>

Zero Individual Cost COVID-19 Testing

No insurance needed

<http://www.longbeach.gov/health/diseases-and-condition/information-on/coronavirus/covid-19-testing/>

<https://www.cvs.com/minuteclinic/covid-19-testing>

- Lash Brow and Beyond displays guidelines for customers that are to a condition of entry.
- Appointments are staggered with a minimum of 30 minutes between clients to reduce hallway congestion and to ensure adequate time for proper cleaning and sanitation between each customer visit.
- No walk-in appointments are available.
- Clients are seen one at a time and clients may not bring guests with them to appointments.
- Services for one customer are completed before a new customer is seen by the service provider.
- Lash Brow And Beyond maintains a log of all clients with contact information: name, date/time of visit, phone and email.
- Amenities, including magazines, books, water, self-service stations, and other items for customers, have been removed.
- Hand sanitizer, sanitizing wipes, tissues and trash cans are available to customers in the treatment area and work station.
- Cleaning and disinfection is performed at the start and end of each work day and after each client service:
 - Common areas and frequently touched objects (e.g., tables, doorknobs or handles, light switches, phones) are cleaned and disinfected with EPA approved disinfectants
 - A portable high-efficiency air cleaner is used in the treatment room.
 - All handles and other equipment are cleaned and disinfected with EPA approved disinfectants before and after use on a client.

- All payment portals, credit card readers, pens, and styluses are cleaned and disinfected with EPA approved disinfectants after each use.
- Hospital grade Environmental Protection Agency (EPA)-approved products are used to clean and disinfect anything a client comes in contact with, including treatment tables, face cradles, stools, etc.
- All appliances at the workstation and in the treatment room are properly disinfected between each client.
- Non-porous implements, such as tweezers or scissors, are cleaned with hot, soapy water to remove any physical debris, rinsed and dried completely. Followed by immersing the implement in an EPA- registered disinfectant for the full contact time as stated by the manufacturer's directions. Items are removed at the end of contact time, rinsed, and dried with a clean paper towel.
- Electrical implements are cleaned with a spray wipe to remove any physical debris. Followed with an EPA registered disinfectant spray or wipe for the full contact time as noted by the manufacturer's directions.
- For electronics, such as tablets, touch screens, keyboards, remote controls, and ATM machines, visible contamination is removed and wiped with alcohol-based wipes containing at least 60% alcohol . The surfaces are dried thoroughly to avoid pooling of liquids.
- The treatment table is covered with two clean sheets after and a clean blanket before each client use. Linens are removed (even if the customer did not get under them) and the table is properly disinfected after each client.
- All dirty linens, including sheets, cloth masks, and scrub jackets are placed in a closed container and not used again until properly laundered either by a commercial laundering service or a laundering process which includes immersion in water of at least 160° F for at least 25 minutes. All clean linens are to be stored in a clean covered place and labeled.
- Floors are vacuumed when possible, instead of sweeping or other methods to prevent dispersing of pathogens into the air.
- Restrooms and hand washing facilities are kept stocked with soap, paper towels and toilet paper and sanitized regularly using EPA approved disinfectants.
- Restrooms are free of any unnecessary products such as candles or other supplies.
- Cashless transactions are strongly encouraged. If reasonable, customers are enabled to swipe their own credit/debit cards, and card readers are sanitized between each guest use. If electronic or card payment is not possible customers pay with exact cash payment.
- Service Provider Health Protocols
 - The service provider will not to come to work if sick, symptomatic of illness, if they are exposed to a person who has COVID-19 or they suspect exposure. The service provider understands to follow the Long Beach Health Officer Orders for self-isolation and quarantine, in case of illness, symptoms of illness exposure to COVID-19 or suspected exposure.

- The service provider will test weekly for COVID-19. If a positive test result occurs the service provider will notify all clients serviced in the proceeding 14 days. The service provider will also notify Long Beach Health Department and any contact tracers working with Long Beach or Los Angeles County health departments.
- Symptom checks will be conducted at the start of the workday upon arrival to the worksite. Checks include a check-in concerning cough, shortness of breath or fever and any other symptoms the individual may be experiencing. Temperature checks will be done.
- The service provider will wear at all times a cloth face covering. The covering must cover the nose and mouth and chin.
- While providing a client service a face shield will also be worn. Face shields are to be used, cleaned and disinfected per manufacturer's directions.
- The service provider will wear a clean scrub jacket for each client serviced.
- The service provider will wash or sanitize hands before and after using or adjusting face coverings.
- The service provider will avoid touching their eyes, nose and mouth.
- The service provider will wear a clean mask and face shield for each client service.
- Disposable gloves are required throughout the entire esthetic service and while performing cleaning and disinfection of all implements and surfaces after each client session.
- Before leaving the treatment room, the service provider is required to remove and dispose of gloves, wash their hands or apply proper hand sanitizer, and use a paper towel or sanitizer wipe, to open and close the treatment room door while leaving the room.
- The service provider is prohibited from eating or drinking anywhere inside the workplace other than the outdoor eating area to assure that masks are worn consistently and correctly.
- The service provider will avoid handshakes, hugs, or similar greetings that break physical distancing.
- The service provider is required to wash their hands immediately upon finishing services
- Disposable gloves are worn for services. Wearing gloves is to be done in conjunction with regular hand washing and is not a substitute for regular hand washing.
- The service provider will wear disposable gloves when removing used linens, towels, and other draping, including blankets, and client draping for each treatment.
- The service provider will wear gloves while handling dirty linens or laundry.
- Client Health Protocols
 - Symptom checks will be conducted before a client may enter the workspace. Checks include a check-in concerning cough, shortness of breath or fever and any other symptoms the individual may be

experiencing. Temperature checks will be done. Each client will sign off on a symptom check list prior to the start of the service.

- Clients will be screened for possible exposure before they can enter the workspace.
 - Clients who are symptomatic or indicate possible exposure will be rescheduled for 14 days in the future or until they can provide a negative COVID-19 test result.
 - All clients are wear at all times a face covering. The covering must cover the nose and mouth and chin. Clients who arrive without a face covering or with a substandard face covering will be given a cloth face covering or a disposable paper face covering.
 - Clients are encouraged to use apple pay or credit cards. Clients who wish to pay in cash must have exact change.
- Privacy Note
 - In the event of a service provider tests positive for COVID-19 the name and contact information of all clients serviced in the past 14 days will be given to the Long Beach health department and any contract tracer working with Long Beach or Los Angeles county health department.