

NEWS LETTER

January 12, 2023 Kawasaki Kisen Kaisha, Ltd.

Asia Damage Prevention Meeting Held for Car Carrier Business

Kawasaki Kisen Kaisha, Ltd. ("K" Line) held <u>Asia Damage Prevention Meeting</u> from December 7th to 8th in Bangkok, Thailand with the aim of improving transportation quality in the Southeast Asia region. The conference was attended by representatives of "K" Line and cargo-handling companies in Southeast Asia for discussion about how to improve quality services in marine transportation and cargo handling operations, around 40 people from seven countries.

The catchphrase of this conference is "Strict compliance of K Line SAFETY OPERATION PROCEDURE (SOP) is the guide to "ZERO DAMAGE "Strict compliance with "K" Line standard operating procedures (SOPs) is the guide to zero damage," and the participants discussed how to improve quality services in the safe operation of car carriers. The meeting provided an opportunity to discuss the further penetration of "K" Line SOPs, sharing about new ideas of cargo handling equipment, operation procedures, and handling of next-generation cargo such as electric vehicles (BEVs). We also launched the K Learning system, a new education system for workers that we have started to introduce in worker training at each port. In addition, to encourage quality activities, we presented awards to the representatives of "K" Line and cargo handling companies in Southeast Asia that made exceptionally good efforts to achieve the best cargo handling quality in 2023.

We will always continue strive to improve "K" LINE global RORO service quality as we strengthen relationships with each Southeast Asian port through the regular Asia Damage Prevention meetings.

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