

## **Hardware Technician with TS/SCI – Ft. Huachuca, AZ**

**Job Description:** Hawk Associates is seeking an IT professional who wants to join a mission-focused team at Fort Huachuca, Arizona -- A team that is dedicated to providing Clients with successful technical solutions and Employees with job satisfaction.

Hawk Associates, a Service Disabled Veteran Owned Small Business (SDVOSB), provides Information Technology/Cybersecurity and C5ISR support to the DoD Joint Warfighter, non-DoD Agencies, Government organizations, Coalition Partners, and Commercial Industry. Join us – dedicated professionals getting the job done right...the first time.

### **Responsibilities:**

- Install, configure, test, maintain, monitor, and troubleshoot end user workstation hardware, networked peripheral devices, and networking hardware products. Where required, install, configure, test, maintain, monitor, and troubleshoot associated end user workstation software and networking software products.
- Troubleshoot basic network and hardware problems that arise during IT Enterprise operations.
- Coordinate with the customer to schedule activities while not impairing or interrupting ongoing missions at USAICoE. Equipment includes computers, laptops, thin or zero client end-points, monitors, speakers, keyboards, mice, Keyboard/Video/Mouse (KVM) switching equipment, and other desktop endpoint computing and display equipment.
- Accurately document instances of hardware failure, repair, installation, and removal.
- Support development and implementation of new computer projects and new hardware installations.
- Support hardware life-cycle replacement and product warranties with various vendors.
- Recommend, schedule, and perform PC, hardware and peripheral equipment improvements and upgrades.

### **Requirements:**

- Current TOP SECRET security clearance with SCI eligibility
- At least 1 year of practical experience
- Knowledge of computer hardware and their interconnectivity