

Hardware and A/V Technician & Maintainer with TS/SCI – Ft. Huachuca, AZ

Job Description: Hawk Associates is seeking an IT professional who wants to join a mission-focused team at Fort Huachuca, Arizona -- A team that is dedicated to providing Clients with successful technical solutions and Employees with job satisfaction.

Hawk Associates, a Service Disabled Veteran Owned Small Business (SDVOSB), provides Information Technology/Cybersecurity and C5ISR support to the DoD Joint Warfighter, non-DoD Agencies, Government organizations, Coalition Partners, and Commercial Industry. Join us – dedicated professionals getting the job done right...the first time.

Responsibilities:

- Plan and design the installation, configuration, and de-installation of IT hardware equipment.
- Coordinate with the customer to schedule activities while not impairing or interrupting ongoing missions at USAICoE. Equipment includes computers, laptops, thin or zero client end-points, monitors, speakers, keyboards, mice, Keyboard/Video/Mouse (KVM) switching equipment, and other desktop endpoint computing and display equipment.
- Support Audio/Visual equipment in USAICoE training and mission facilities, including design, installation programming, maintenance, and management of audiovisual control systems (Crestron, AMX, Cisco, or equivalent); display systems (flat screen monitors, projectors, projection screens, and other display mechanisms); audio equipment (audio amplifiers, speakers, microphones, mixers, cabling); and video equipment (VTC codecs, cameras, projection equipment, video matrix switching equipment, and other video display equipment).
- Manage hardware life-cycle replacement and product warranties with various vendors.
- Create and update computer network and hardware diagrams using MS Visio.
- Troubleshoot basic network and hardware problems that arise during IT Enterprise operations.

Requirements:

- Current TOP SECRET security clearance with SCI eligibility
- CompTIA Security + certification
- At least 4 years of practical experience
- Knowledge of computer hardware and their interconnectivity
- Knowledge of A/V systems

Preferred Qualifications:

- BS degree in an IT related field
- Proven leadership skills
- Crestron certification or in-depth knowledge of Crestron systems
- Knowledge of Cisco VTC codecs