

# Waste Crime and the Consumer Standards Course

## COURSE INFORMATION:

Within the Neighbourhood and Community Standard, one of the required outcomes for registered providers is to ensure that the safety of shared spaces is maintained. This means working cooperatively with tenants, other landlords and relevant organisations to ensure the safety of shared spaces.

Shared spaces can be negatively affected by waste crime.



In this course we will consider what constitutes waste crime, what a shared space is, relevant organisations and how to set up strong partnership working groups

This course is a half-day course and can be delivered both virtually and in-person.

## AUDIENCE

This course has been designed specifically for housing professionals of all roles, including customer service, estates, maintenance, officer, team leaders, managers and board members.

## LEARNING OBJECTIVES

- Understand what waste is.
- Understand the Neighbourhood and Community Standard.
- Understand the different types of waste crime and how it can affect your tenants.
- Know what is considered a shared space.
- Identify relevant organisations and their roles when it comes to tackling waste crime.
- Know the importance of sharing information.
- Consider how to set up strong partnerships to tackle issues affecting your tenants.