

INVESTIGATION SKILLS FOR HOUSING TEAMS

COURSE OVERVIEW

Investigation Skills for Housing Teams is a practical, one-day course designed to equip housing professionals with the confidence, structure, and legal awareness to carry out fair, robust, and defensible investigations. This course has been designed to strengthen the investigative mindset of housing professionals.

LEARNING OUTCOMES

- Explain what constitutes a criminal investigation and understand the key roles and responsibilities within an investigation.
- Demonstrate an understanding of essential PACE requirements, including the importance of accurate records and the correct use of the caution.
- Apply an appropriate investigative mindset when planning and progressing criminal investigations.
- Obtain and assess first accounts effectively to support the early stages of evidence gathering.
- Identify circumstances in which a PACE-compliant interview is required with a suspect.
- Conduct investigative interviews effectively, in accordance with legal and best-practice requirements.

COURSE FORMAT

Duration: One day

Method: In person or online

Materials: Course handouts provided

Certification: Completion certificate provided

AUDIENCE

- Private Sector Housing Officers
- Housing Option Officers
- New starters needing a structured foundation
- Experienced officers seeking a refresher

