

CONDUCTING INTERVIEWS WITH VULNERABLE WITNESSES

COURSE INFORMATION

Those undertaking investigations may at some point need to interview a witness who is deemed to be vulnerable. This requires specialist interviewing techniques to achieve best evidence but also ensure that the witness is protected when providing their account.

The training will follow guidance provided within Achieving Best Evidence adapted for the workplace. It recognises the impact of trauma on both decision making and recollection, encouraging delegates to adopt a trauma informed approach to the investigation process.

Our workplace investigations training courses are created to be bespoke to your organisation, embedding your organisations policies and guidance throughout.

AUDIENCE

This course has been designed for those with investigative experience who wish to develop their skills in interviewing vulnerable witnesses, or those operating in an area where there are higher levels of vulnerability.

COURSE LENGTH AND DELIVERY METHODS

The course is a four-day intensive practical course. Due to the practical nature of this course, it is only available for delivery in-person.

COURSE OBJECTIVES

By the end of this course, participants will be able to:

- Identify vulnerability – how and why do people become vulnerable.
- Consider neurodiversity in the workplace and its impact on the investigation process.
- Understand achieving best evidence and the 4-phase approach.
- Plan an effective interview.
- Build rapport and ground rules.
- Obtain a free narrative account and undertake effective questioning.
- Demonstrate how to effectively close and evaluate an interview.
- Undertake self-evaluation and action plans.

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