

WASTE CRIME AND THE CONSUMER STANDARDS

COURSE OVERVIEW

Within the Neighbourhood and Community Standard, one of the required outcomes for registered providers is to ensure that the safety of shared spaces is maintained. This means working cooperatively with tenants, other landlords and relevant organisations to ensure the safety of shared spaces.

This course has been designed to provide an understanding of what constitutes waste crime, what a shared space is, relevant organisations and how to set up strong partnership working groups.

LEARNING OUTCOMES

- Understand how waste crime links with the Neighbourhood and Community Standard.
- Understand the different types of waste crime and it can affect tenants.
- Identify relevant organisations and their roles.
- Know the importance of sharing information.
- Consider how to set up strong partnerships to tackle issues affecting tenants.

COURSE FORMAT

Duration: 3 hours

Method: In person or online

Materials: Course handouts provided

Certification: Completion certificate provided

AUDIENCE

This course has been designed for housing professionals of all roles, including customer service, estates, maintenance, officers, team leaders, managers and board members.

