

UNDERSTANDING FLY TIPPING, LITTER AND DOMESTIC WASTE REPORTS

COURSE OVERVIEW

The Consumer Standards for Social Housing aim to ensure that tenants have a safe, secure and well-maintained home with support from their landlord. Within the four key standards is the 'Neighbourhood and Community Standard'. This looks to ensure that:

- Communal spaces are well maintained and safe.
- There is partnership working in place to keep neighbourhoods safe and stop anti-social behaviour from happening.
- Support is available to individuals who have been affected by anti-social behaviour

LEARNING OUTCOMES

- Understand factors to consider when dealing with litter, fly tipping and domestic waste reports.
- Know the roles and responsibilities in relation to these offences.
- Consider evidential requirements when reporting these incidents.
- Consider methods to prevent, reduce and tackle fly tipping, littering and domestic waste issues within your area.
- Understand the policies and procedures your organisation should consider in relation to fly tipping, littering and domestic waste issues.

COURSE FORMAT

Duration: One day

Method: In person or online

Materials: Course handouts provided

Certification: Completion certificate provided

AUDIENCE

This course has been designed for housing professionals of all roles, including customer service, estates, maintenance, officers, team leaders, managers and board members.

