

WASTE CRIME AND THE CONSUMER STANDARDS

COURSE INFORMATION

Within the Neighbourhood and Community Standard, one of the required outcomes for registered providers is to ensure that the safety of shared spaces is maintained. This means working cooperatively with tenants, other landlords and relevant organisations to ensure the safety of shared spaces.

This course has been designed to provide an understanding of what constitutes waste crime, what a shared space is, relevant organisations and how to set up strong partnership working groups.

AUDIENCE

This course has been designed for housing professionals of all roles, including customer service, estates, maintenance, officers, team leaders, managers and board members.

COURSE LENGTH AND DELIVERY METHODS

The course is a half-day course.

It can be delivered virtually or in-person.

COURSE OBJECTIVES

By the end of this course, participants will be able to:

- Understand how waste crime links with the Neighbourhood and Community Standard.
- Understand the different types of waste crime and it can affect tenants.
- Identify relevant organisations and their roles.
- Know the importance of sharing information.
- Consider how to set up strong partnerships to tackle issues affecting tenants.

training@consiliumtrainingandsupport.co.uk
www.consiliumtrainingandsupport.co.uk

Registered Office: Upper Floors, 2 New Rents, Ashford, Kent, TN23 1JH
Company Number: 14696816 - Registered in England and Wales