

BECOMING AN EFFECTIVE LEADER

COURSE INFORMATION

This course will develop knowledge and understanding of effective leadership as required by a practising or potential middle manager. Participants will evaluate their own ability to use two or more leadership styles in different situations and with different people in order to fulfil the leadership role. Participants will also develop an understanding of the importance of the use of emotional intelligence.

AUDIENCE

This course has been developed for managers who wish to learn, develop or enhance their skills as an effective leader.

COURSE LENGTH AND DELIVERY METHODS

This course can be tailored to the needs of the organisation but is normally delivered between three and five days.

It can be delivered virtually or in-person.

COURSE OBJECTIVES

By the end of this course, participants will be able to:

- Identify their preferred leadership style and how to adapt to different situations.
- Understand the importance of setting direction and the use of communication.
- Develop a further understanding of motivation and how to delegate and empower others.
- Develop a personal development plan, which includes activities, timescales and resources, to improve their own ability to lead.
- Learn how to manage conflict.

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