

UNDERSTANDING FLY TIPPING, LITTER AND DOMESTIC WASTE REPORTS

COURSE INFORMATION

The Consumer Standards for Social Housing aim to ensure that tenants have a safe, secure and well-maintained home with support from their landlord. Within the four key standards is the 'Neighbourhood and Community Standard'. This looks to ensure that:

- Communal spaces are well maintained and safe.
- There is partnership working in place to keep neighbourhoods safe and stop anti-social behaviour from happening.
- Support is available to individuals who have been affected by anti-social behaviour.

AUDIENCE

This course has been designed for housing professionals of all roles, including customer service, estates, maintenance, officers, team leaders, managers and board members.

COURSE LENGTH AND DELIVERY METHODS

The course is a one-day course.

It can be delivered virtually or in-person.

COURSE OBJECTIVES

By the end of this course, participants will be able to:

- Understand factors to consider when dealing with litter, fly tipping and domestic waste reports.
- Know the roles and responsibilities in relation to these offences.
- Consider evidential requirements when reporting these incidents.
- Consider methods to prevent, reduce and tackle fly tipping, littering and domestic waste issues within your area.
- Understand the policies and procedures your organisation should consider in relation to fly tipping, littering and domestic waste issues.

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