

Understanding Fly Tipping, Litter and Domestic Waste Reports Course

COURSE INFORMATION:

The new Consumer Standards for Social Housing aim to ensure that tenants have a safe, secure and well-maintained home with support from their landlord. Within the four key standards is the 'Neighbourhood and Community Standard'. This looks to ensure that:

- Communal spaces are well maintained and safe.
- There is partnership working in place to keep neighbourhoods safe and stop anti-social behaviour from happening.
- Support is available to individuals who have been affected by anti-social behaviour.



This training course has been designed for housing professionals and has been designed to equip you with an understanding of the key offences which may have an impact on your tenants, how they can be reported and what action can be taken to prevent, reduce and tackle these types of crime and anti-social behaviour.

This course is a one-day course which can be delivered both virtually and in person.

AUDIENCE

This course has been designed specifically for housing professionals of all roles, including customer service, estates, maintenance, officer, team leaders, managers and board members.

LEARNING OBJECTIVES

- Understand what waste is.
- Understand fly tipping and duty of care.
- Understand littering.
- Understand domestic waste issues.
- Understand the roles and responsibilities in relation to these offences.
- Consider evidential requirements when reporting these incidents.
- Based on scenarios, consider methods to prevent, reduce and tackle fly tipping, littering and domestic waste issues within your area.
- Understand the policies and procedures your organisation should consider in relation to fly tipping, littering and domestic waste issues.