

## NATIONAL CARE MINISTRY WEBINAR FAQS:

**1. Where do I register, how much does it cost?**

*Cost is only \$275 per person and you may register on our events page ([thecaringcongregation.com/events](http://thecaringcongregation.com/events)) any time before the webinar begins.*

**2. Are discounts available?**

*Group discounts are available for churches and organizations hosting a watch party. The discount is based on # in your party. [Learn more about watch party pricing and registration at this link.](#)*

**3. I've never taken a webinar. Will I need a Zoom account and how do I watch it?**

*It's easy! No Zoom account required. After registration, you will receive a link to join the sessions, which is the same link each day. You will receive several email reminders up until 1-hour before the webinar begins. You may watch using a computer, tablet, ipad, or phone, although we recommend using a computer for the best experience. You will not be seen nor heard, so your computer does not have to have a camera, nor audio. You will, however, be able to interact with the presenters and other participants through polls, Chat, and Q&A. You will receive instructions on participating in a Zoom webinar as one of your provided handouts.*

**4. Who is presenting this webinar?**

*The Caring Congregation Inc, a 501(c)(3) organization, was created to train and equip church leaders how to build strong care ministries. Founder [Rev. Karen Lampe](#) created this method of care while serving as Executive Pastor of Congregational Care at The United Methodist Church of the Resurrection. Read this [letter of acknowledgement from Senior Pastor Rev. Adam Hamilton.](#)*

**5. What books and materials will I need?**

*A link to the digital handouts, including a digital set of Care Cards, will be provided to all registrants. In addition, we recommend that all participants purchase these two books co-written by Rev. Karen Lampe and Melissa Collier Gepford: [The Caring Congregation Implementation Guide](#) and [The Caring Congregation Care Minister's Manual](#). The first book contains all the details for the establishing a care ministry team, defining their roles, and essential training for volunteer CCMs (Congregational Care Ministers). The second is a companion book to the Implementation Guide and is a personal training workbook and reference guide for CCMs. It contains sections for notetaking during training as well as many resources to use long after the training ends.*

**6. What if I registered too late and my books don't arrive on time?**

*That's okay. The books are not required for the training because all handouts and important information are provided during the training. You will, however, want to refer back to these books after the training ends as you begin the work of setting up your care ministry.*

**7. What happens if I have to miss a portion of the 2-day webinar?**

*All registrants will have 30 days access to the webinar recordings and may rewatch any portion they wish!*

**8. Will I receive a certificate of completion?**

*Yes, after the webinar ends all registrants who completed the training will receive a link to order a digital certificate of completion for 10 contact hours in Congregational Care that will be emailed after submission of the form.*

**9. If I am a Certified Lay Minister, can I use this course to receive a Specialization in Congregational Care?**

*Yes, this training fulfills [the requirement by the UMC Discipleship Ministries as a CCM Seminar](#). CLM's in good standing who have completed this training within 12 months may request a link to submit a final Care Ministry Action Plan to David Teel at the UMC Discipleship Ministries office by [contacting us here](#).*

**10. When is the follow-up Zoom meeting, and do I have to attend?**

*An optional free follow-up live Zoom meeting is scheduled within 30 days after training ends. After the webinar ends, all registrants will receive a follow up email with details on when and how to join us in this casual Q&A styled forum to ask questions to a member of our National Care Team now that they've had time to absorb the information received during the webinar. This is no charge for this meeting.*

**11. What will I learn and who do I contact if I have more questions?**

*This course typically covers chapters 1-12 in [The Caring Congregation: Implementation Guide](#). It also includes sessions on current topics impacting churches in today's context of care ministry. Here is a [sample schedule](#) and a [course syllabus](#). Each day the webinar runs for approximately 7 hours, which includes lots of breaks for meals, snacks and stretching! You will receive training from engaging speakers in a combination of live and video format. You will have opportunities for live interaction with the leaders and other participants through chat and Q&A.*

*Link to our general [email address](#).*