Crema Coffee Repair Service

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Pre-Install Checklist • Updated August 27, 2025

Pre-Install Checklist (Espresso Machine & Grinder)

1) <u>Send Before We Schedule</u> :
[] Model(s) & power spec sheet (PDF or link).
[] Photos : bar top, under-counter (water/drain/power), nearest floor sink/standpipe, and the electrical panel.
[] On-site contact + access instructions (parking, loading door, security).
2) <u>Power</u> : (per spec sheet — follow local code)
[] Dedicated circuit(s) installed and tested (e.g., many 2 group machines are 208–240V at 20–30A; grinders typically 120V/15A).
[] Correct receptacle for the machine's plug type.
[] Outlet within 3 ft of final location (no extension cords/power strips).
[] Proper grounding ; breakers labeled; panel accessible.
2) Water Cupply (acid notable filtered)
3) Water Supply: (cold, potable, filtered)
[] Cold-water line with shutoff within 3 ft of machine location (3/8" compression or 3/4" NPT per filter kit).
[] Static pressure 30–70 psi (we'll regulate to ~45 psi/3 bar if needed).
[] Filtration/softening installed and flushed; bypass/ball valves accessible.
[] Do not feed straight RO or deionized water without a remineralization/blend valve.
[] Have a hardness/alkalinity test result handy if available.

4) <u>Drain</u> :
[] Floor sink/standpipe within ~6 ft of bar (preferred), or a counter waste box if the drip tray drains to a container.
[] Under-counter P-trap and air gap/backflow as code requires.
[] Clear path for drain hose (no kinks; continuous fall).
5) <u>Counter/Bar Prep</u>
[] Space & cutouts ready: holes for water in and drain out with grommets.
[] Machine footprint + service clearance (rear/sides) and cup-warmer clearance on top.
[] Sturdy surface supporting 200+ lb (typical 2 group with water).
[] Level the counter; remove clutter. Keep sinks from splashing onto electronics.
6) <u>Grinder & Workflow</u> :
[] 120V outlet at each grinder spot.
[] Space for knock box, tamping area, scale, milk pitchers, and cleaning tools.
[] Good lighting; keep hoppers away from direct sun/heat.
7) Safety & Compliance:
[] All work must comply with local electrical/plumbing codes and landlord requirements.
[] Backflow prevention / vacuum breaker installed where required.
[] Clear, dry floor area around install zone.
8) <u>Day Of Checklist</u> :

[] Bar area cleared ; access path open from door to bar.
[] Filtered water lines flushed; filters labeled with install date.
[] Have beans, milk, cups ready for calibration/test shots.
[] On-site contact available during the window.
[] If site isn't ready (missing power/water/drain), install will be rescheduled; an additional visit fee may apply.
9) After Install
[] We'll leave pressure/temperature set, pull test shots, and review daily care.
[] Record water filter change schedule and next PM visit.
[] Keep our Service Intake link handy for future issues/photos.

Notes from Crema Coffee Repair Service

- Typical install time: 2–4 hours at \$90/hr + materials.
- Ask for a pre-install 15-minute video walk-through or on-site consult if you want us to review readiness.

Questions? Call or email us before install so we can save you time on the day