



ETSU Health

Ballad Hospital Access on Personal Devices: VMware

1. **Open a web browser** like Chrome, Edge, Internet Explorer, or Firefox
2. Then go to this website to download the most recent version of the VMware Horizon Client.
https://my.vmware.com/en/web/vmware/downloads/info/slug/desktop_end_user_computing/vmware_horizon_clients/5_0
 This version will change as they release updates so download whatever the newest version is.
3. Click **“Go to Downloads”**

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Home / VMware Horizon Clients

Download VMware Horizon Clients

Select Version:

VMware Horizon Clients for Windows, Mac, iOS, Linux, Chrome and Android allow you to connect to your VMware Horizon virtual desktop from your device of choice giving you on-the-go access from any location.

Click here for a list of certified thin clients, zero clients, and other partner solutions for VMware Horizon.

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Product	Release Date	
VMware Horizon Client for Windows		GO TO DOWNLOADS
VMware Horizon Client for Windows	2020-06-09	GO TO DOWNLOADS
VMware Horizon Client for Windows 10 UWP		
VMware Horizon Client for Windows 10 UWP from the Microsoft store	2019-09-17	GO TO DOWNLOADS

4. The page will redirect. Click **“Download Now”**

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Documentation: [Release Notes](#)

Release Date: 2020-06-09

Type: Product Binaries

Product Resources

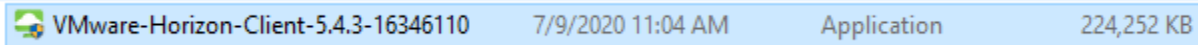
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File	Information
VMware Horizon Client for Windows	<p>File size: 218.99 MB</p> <p>File type: .exe</p> <p>Read More</p>

DOWNLOAD NOW

5. Find where the VMware download saved and click it. Most likely it is going to be in your downloads folder on the computer if it does not pop up right away for you to install.



6. The install has started when you get to the screen. Click “**Agree & Install**”



You must agree to the [Privacy Agreement](#) and [License Terms](#) before you can install the product

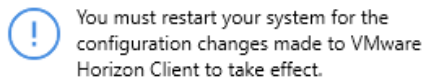


7. The install has finished when you get this screen. Click “**Finish**”

Success!

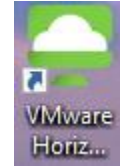


8. Go ahead and reboot the computer. Click “**Restart Now**”

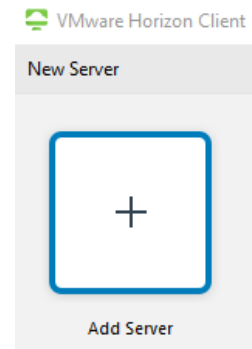


[Restart Later](#)

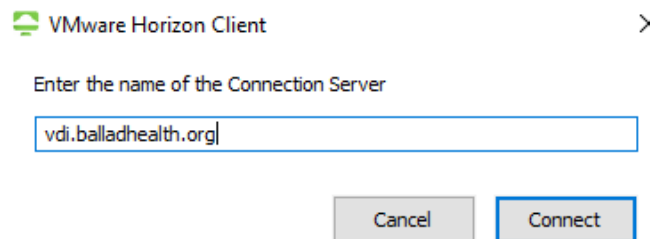
9. After your computer reboots the VMware icon should now be on your desktop.



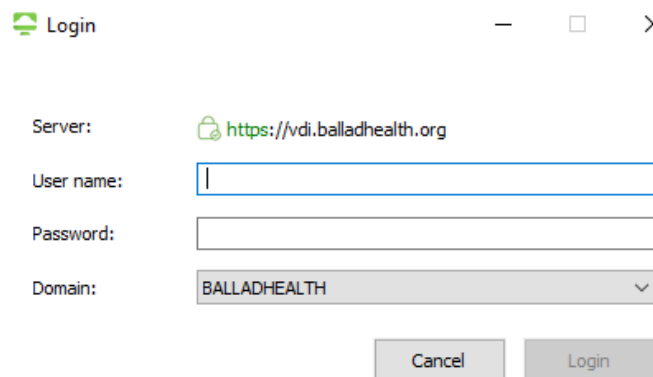
10. After you launch the VMware client from the icon you are going to need to add the ballad server. Click **"Add Server"**. You will only have to do this once. It will save this part after you log in the first time.



11. Enter the server name **vdi.balladhealth.org** into the connection server window. Then click **"Connect"** to validate the connection.



12. Once on the login screen put in your username and password to get to the desktop.



If you have trouble with anything contact the Ballad Help Desk.

Ballad Help Desk: 423-431-6290