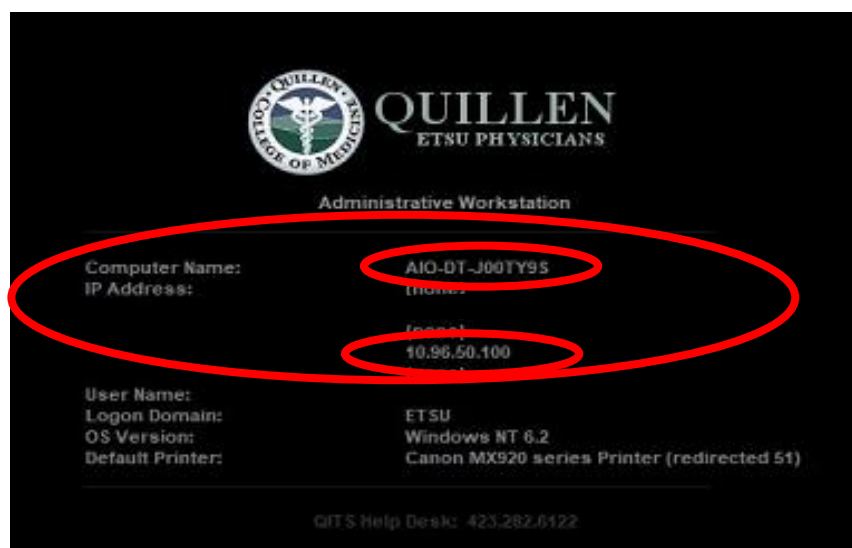




QETSU Network VPN Access (Windows)

1. You will need to know the IP address and name of your computer to be able to connect to it. This is shown on your desktop in the middle of your screen.



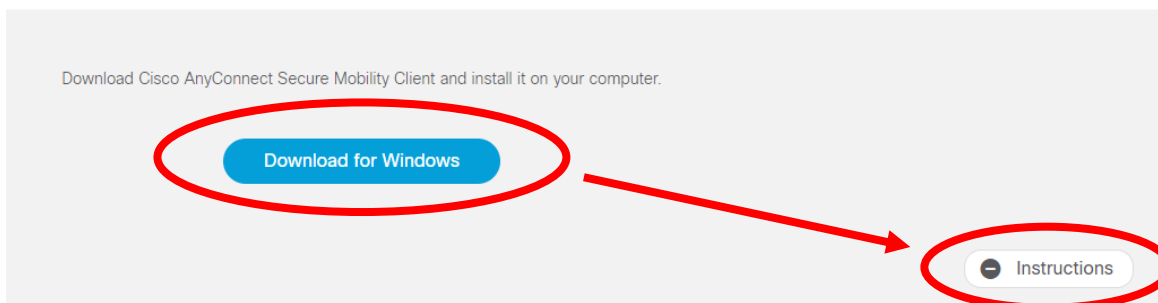
2. To install the VPN software, go to <https://remote.qetsu.org:4443/>
3. Login to the splash screen with your ETSU username and password

A screenshot of a login splash screen titled "Login". It contains the text "Please enter your username and password." Below this, there are three input fields: "GROUP:" with a dropdown menu showing "ETSU-Remote-VPN", "USERNAME:" with a text box and a "Show/Hide" icon, and "PASSWORD:" with a masked text box and a "Show/Hide" icon. A "Login" button is located at the bottom center.

4. Download and install the Cisco AnyConnect client. Follow the instructions on the page if you need help installing the software. You will only have to do this once.

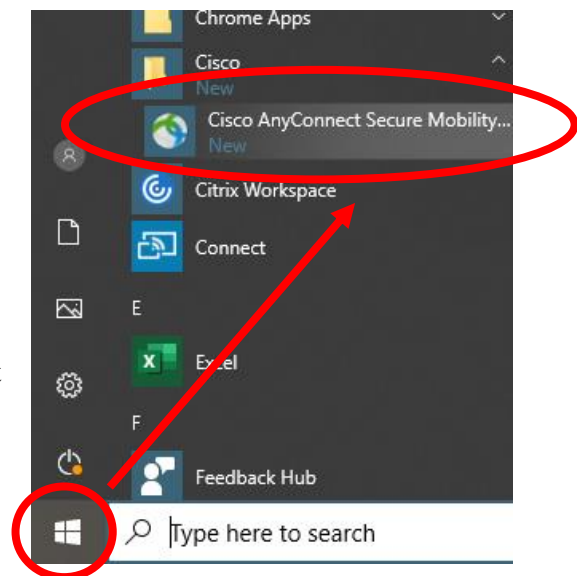
(If you are on a company owned device you will need to call the help desk at 423-282-6122 option 3 to have the AnyConnect client installed with the administrator credentials.)

Download & Install

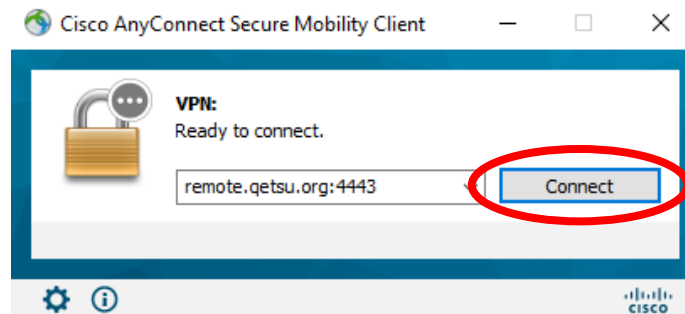


5. Once installed you will need to launch the program. Go to the program menu by clicking the Windows logo in the bottom left corner and select the Cisco folder then click the Cisco AnyConnect program.

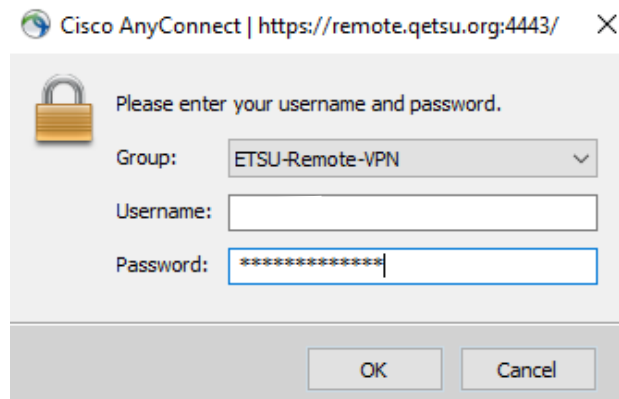
(This is the part of the guide that you will repeat every time that you want to connect to the VPN)



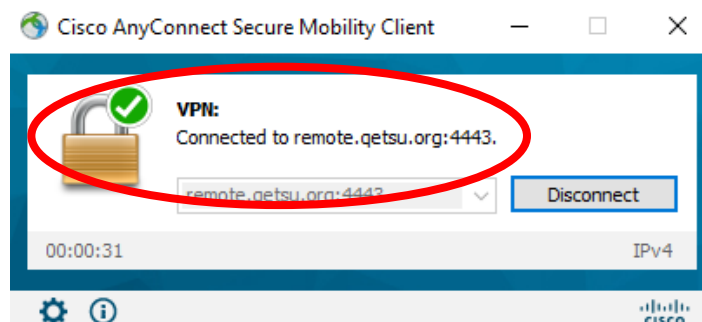
6. A window will then pop up on your screen that looks like this. If it does not auto fill the address just type it in exactly how it looks in the screenshot below. Then click connect.



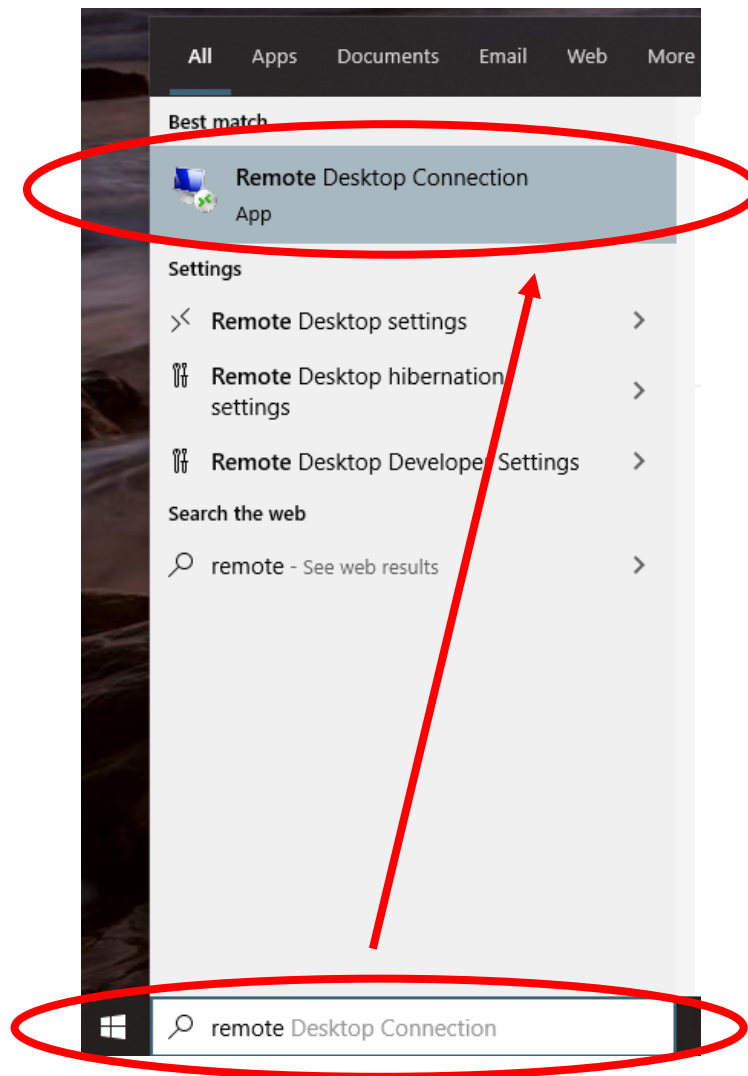
7. Login with your ETSU username and password.



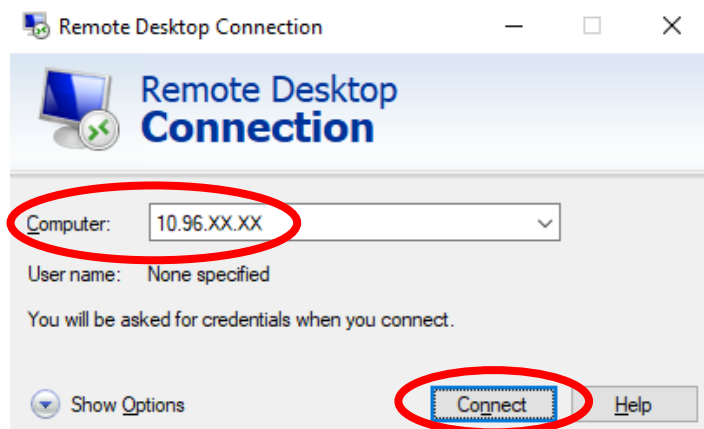
8. The VPN should now be connected and looks like this.



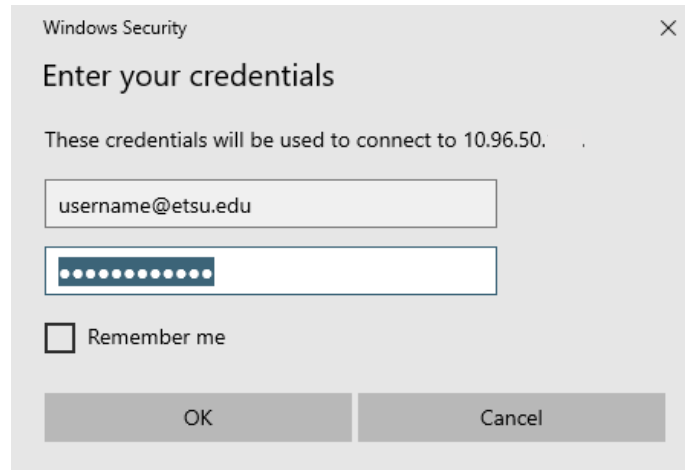
9. Now you need to get to your computer's desktop. Do this by searching for remote desktop in the bottom left corner and clicking it when it appears in the menu.



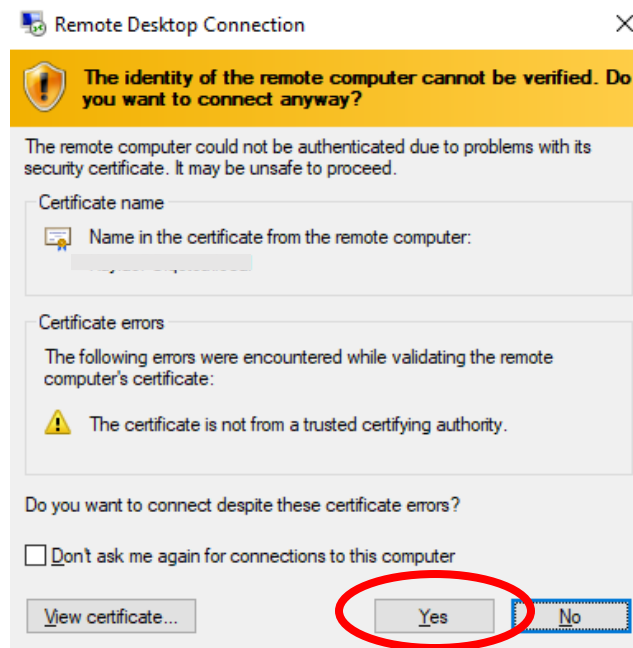
10. Put your computer IP address in the computer field then click connect.



11. Login with your ETSU email and password



12. If you get this warning message click yes.



13. You should now be looking at your computer desktop just as you would be sitting in front of your computer at your desk.

14. When you are ready to disconnect from the VPN you can do that two different ways. Find the icon with the lock on it in the bottom right hand corner and click it to get the VPN window back. Then you click disconnect or right click the icon with the lock and click quit.

