

# hospiTALLYme .com

Telephone

+1 (346) 496 - 4333


Address

Nova Scotia / Canada

Email

[growth@hospiTALLYme.com](mailto:growth@hospiTALLYme.com)

# About Our Company



Home

Reviews

Requests

Shared

Widgets

Profile

Care Connect

Settings

Starbucks - New...

Welcome back, Starbucks – New York 🍷

## Sentiment Analysis

### Feedback Summary

Customers consistently highlight the excellent service and welcoming environment. The quality of coffee and fresh pastries receives frequent praise. Some reviews mention occasional busy periods during morning rush hours. Overall sentiment is very positive with customers appreciating the attention to detail and consistency.

### What's Going Well

**Quality Coffee & Pastries:** Customers consistently praise the high quality of coffee and fresh pastries, noting the perfect balance of flavor and presentation.

**Friendly Baristas:** The staff receives excellent reviews for their friendliness, product knowledge, and ability to remember regular customers preferences.

**Cozy Atmosphere:** Many customers appreciate the warm, inviting ambiance that makes it perfect for both quick coffee stops and longer stays.

### Areas to Improve

**Morning Rush Efficiency:** Some customers note longer wait times during peak morning hours, suggesting opportunities to speed up service during busy periods.

**Seating Availability:** During weekends and late mornings, finding available seating can be challenging, with customers requesting more table options.

**Menu Variety:** A few reviews suggest expanding the menu with more dietary options, including vegan and gluten-free choices.

Profile

Care Connect

Settings

Starbucks – New...

### Action Plan

**Optimize Morning Rush Service:** Streamline service during peak morning hours by adding an express counter for quick coffee orders.

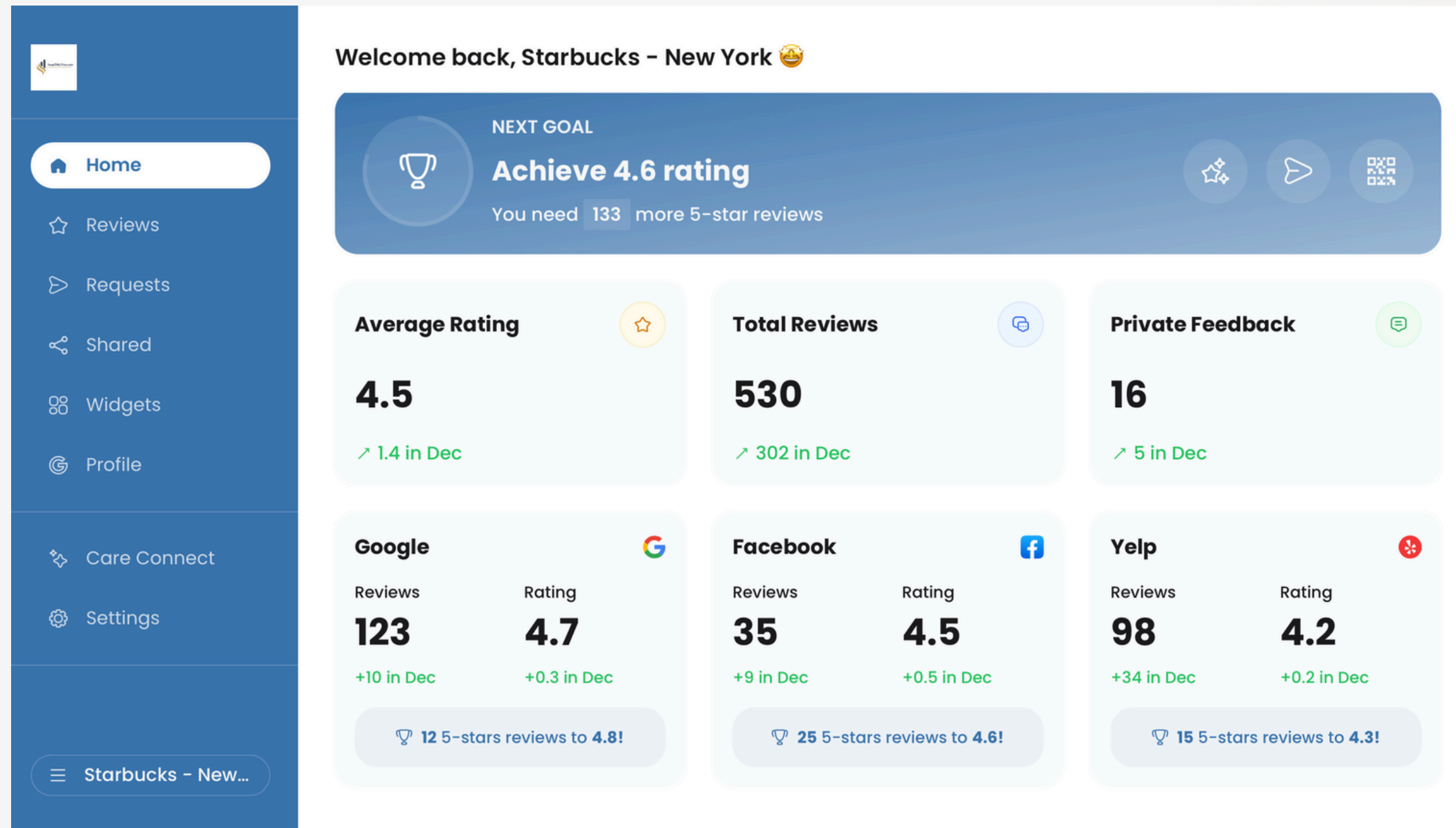
**Expand Seasonal Menu:** Introduce more seasonal beverages and pastries to keep the menu fresh and exciting throughout the year.

**Enhance Loyalty Program:** Develop a more engaging loyalty program with personalized rewards and exclusive offers for regular customers.

Last updated on: December 11

hospiTALLYme was created by hospitality industry veterans who combine their lifelong expertise with modern day technology. Not only can we automate your entire reputation management, we can provide you with crucial data insights that help you stay competitive. We bring you more direct bookings, increase your visibility and help you up your rates.

# Centralized Dashboard




With hospiTALLYme.com, you can choose where your fans leave their feedback! Whether you need more traction on Facebook or prefer Google reviews, we provide effective online reputation management solutions. As your dedicated hospitality growth operator, we also offer a free consultation to tailor strategies that meet your specific needs!



# Solutions

that save you a ton of time to spend taking care of business, staff and guests.



Home

Reviews

Requests

Shared

Widgets


Profile

Care Connect

Settings

Starbucks - New...

Reviews



December 13  
**Pam Durgan**  
★★★★★


This is what coffee culture should be! ☕☀️ I'm amazed by the level of expertise and passion displayed by every member of the team here. They don't just make coffee - they create experiences that brighten your entire day 😊... read more

✓ 14 Dec

This outstanding review is exactly the motivation we needed! 💪 We're overjoyed that our service has become part of your routine and that you're enjoying everything we offer. Thank you for your continued support! ☕🏠 Connection through quality! 📦💕

Edit reply

Delete reply




December 12  
**Nick Glover**  
★★★★☆

This coffee shop is pure excellence! ☀️ I've been coming here regularly for months and the quality never wavers - every cup is perfectly crafted with attention to detail that shows true professionalism and passion ☕💯 The baristas are incredible... read more

✓ 14 Dec

Your incredible words are so meaningful to us! 🍷☕ We're so happy that our welcoming approach and



Home

Reviews

Requests

Shared

Widgets


Profile

Care Connect

Settings


Starbucks - New...


Shared



Charles Rivera  
★★★★★


The perfect mix of quality drinks and calm atmosphere. ☁️💕 I come here often and it never disappoints. A true haven for coffee lovers.






Avery Jackson  
★★★★★

I love the energy here! 🔥 The team is amazing and the coffee is unbeatable. Whether you're in a rush or chilling out, it's perfect.








Elena Diaz  
★★★★★

I love the energy here! 🔥 The team is amazing and the coffee is unbeatable. Whether you're in a rush or chilling out, it's perfect.






Post




We sincerely appreciate your kind reviews and thank you for taking the time to share your positive experiences with us. Your

📅 December 9, 12:17

Published




Post





Thank you for being part of our community! We love serving you every day and making your experience memorable. Share

📅 December 4, 12:17

Published




Story




No description provided for this post.

📅 November 29, 12:17


Published



Silas Foster  
★★★★☆



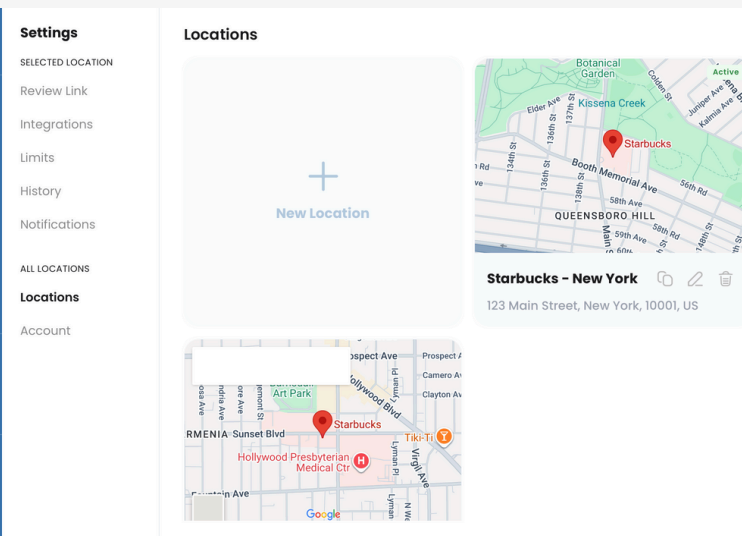
Nova Nguyen  
★★★★★







# What makes us different?



## ➤ Manage multiple locations

Whether you manage one location, or multiple. Our platform allows you to do it all on just one dashboard. Full control in your hands!

## ➤ Integrations

hospiTALLYme is integrated with all major review sites, OTAs and other booking platforms.

Global reach -  
hospiTALLYme is  
available in 32  
languages






# Google My Business

Manage your google business account straight from our platform, including updates.

Got new mattresses? Changed your menu?

Let those that are shopping around for their next experience know and gain more direct bookings.





- Home
- Reviews
- Requests
- Shared
- Widgets
- Profile**
- Care Connect
- Settings

Starbucks - New...






### Profile

#### Information and Photos



#### Starbucks


42 Roastery Lane, San Francisco, 94103, US



#### Regular Hours

Monday	06:30 - 19:00
Tuesday	06:30 - 19:00
Wednesday	06:30 - 19:00
Thursday	06:30 - 19:00
Friday	06:30 - 20:00
Saturday	07:00 - 20:00


#### Updates



January 10 2024, 05:00

New winter blend featuring notes of chocolate and caramel! Come...

LIVE



January 12 2024, 11:30

Valentine's Day special: Buy two lattes, get a free chocolate...

PROCESSING

#### Special Hours

March 17 2024

06:30 - 21:00

July 4 2024

Closed



# Our greatest asset

60-80%

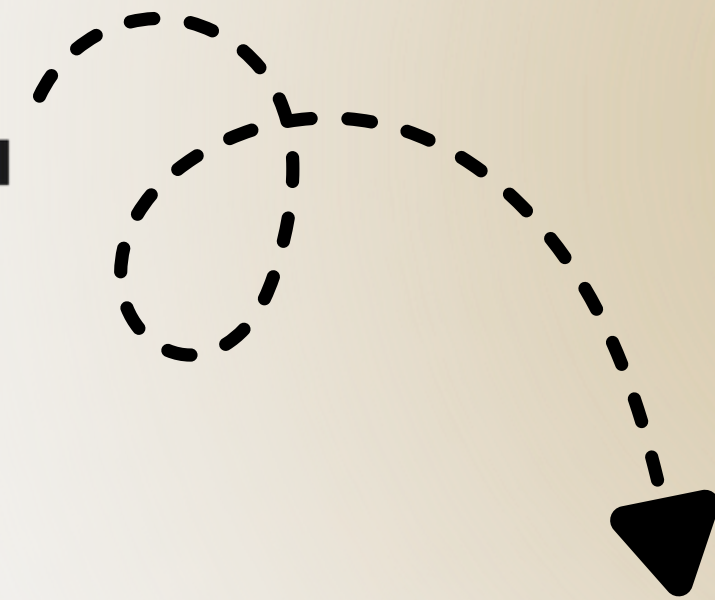
60-80% of dissatisfied guests might choose private feedback over public posting if explicitly offered and if they trust it will be handled constructively.

97%

In one European study, 97% of hotel guests said they consult guest reviews when booking a hotel or resort.

**How would you rate your overall experience with us?**

Please click below to review your experience.



We'd love your private feedback to help us improve. Leave your email and phone number so we can reach out and resolve any issues if needed.

**Name**

**Email**

**Phone Number**

+1



**Your feedback**

☐ I consent to the processing of my personal data to manage my feedback.

Send

[Back](#)

[Leave a public review](#)



# Positive feedback?



When 4 or 5 stars are being selected on your customized review link, you give your guest options on where to leave it.



Need more on google? Leave facebook out for some time.  
Want to gain traction on trip advisor? Lead them this way!



We even help you collect video reviews for your socials.

## We'd love to hear from you!



Share your experience by leaving us a review.

 **Google** 

 **Facebook** 

 **Yelp** 

 **TripAdvisor** 

 **Custom Link** 

Home

Reviews

Requests

Shared

Widgets

Profile

Care Connect

Settings

Starbucks - New...

Care Connect

AI Auto Reply

Care Connect automatically replies to your Google reviews, following the tone, length and language you've set. Each time you receive a new review, Care Connect generates a reply and publishes it for you.

Select reply tone

Formal

Select reply length

Short

Select reply language

English

Select rating threshold

Only reviews with a rating of 4 stars or higher will have a reply.

Clear

Save

AI Auto Share

Care Connect automatically shares your best reviews on your preferred social media platforms. It selects positive reviews that highlight your business and generates the post caption following the tone, length and language you've set.

Select caption tone

Formal

Select caption length

Short

Select share frequency

Once a day

Select caption language

English

AI automations



Home

Reviews

Requests

Shared

Widgets

Profile

Care Connect

Settings

Starbucks - New...

Shared

Charles Rivera

★★★★★

The perfect mix of quality drinks and calm atmosphere. ☹️ I come here often and it never disappoints. A true haven for coffee lovers.

Google

Avery Jackson

★★★★★

I love the energy here! 🔥 The team is amazing and the coffee is unbeatable. Whether you're in a rush or chilling out, it's perfect.

Google

Elena Diaz

★★★★★

I love the energy here! 🔥 The team is amazing and the coffee is unbeatable. Whether you're in a rush or chilling out, it's perfect.

Google

Post

We sincerely appreciate your kind reviews and thank you for taking the time to share your positive experiences with us. Your

December 9, 12:17

Published

Post

Thank you for being part of our community! We love serving you every day and making your experience memorable. Share

December 4, 12:17

Published

Story

No description provided for this post.

November 29, 12:17

Published

Silas Foster

★★★★☆

Nova Nguyen

★★★★★

Social sharing

Home

Reviews

Requests

Shared

Widgets

Profile

Care Connect

Settings

Starbucks - New...

Requests

Campaigns

Templates

Contacts

Campaigns

New Campaign

Name	Channel	Status	Date	Contacts
SMS Cam...	SMS	Active	December 11, 12:17	150
Email Ca...	Email	Active	December 9, 12:17	200
WhatsApp...	WhatsApp	Active	December 8, 12:17	100

campaigns

Home

Reviews

Requests

Shared

Widgets

Profile

Care Connect

Settings

Starbucks - New...

Widgets

Carousel

Grid

Pop-Up

Embed Widget

Jace Washington

January 1, 2025

Quick stop, great coffee, and a warm smile. Exactly what I needed today. ☀️

Google

Samuel Harris

January 3, 2025

Cozy vibe, clean tables, and tasty drinks. Always reliable. 🌿

Google

Naomi Phillips

January 5, 2025

The espresso is bold but smooth. Perfect balance every time. ⚡

Google

Powered by

website widgets



# Competitive Advantage



## Niche

We focus on your industry specifically, because that is what we know! Years of experience in operations made us choose you!

## Easy

hospiTALLYme is incredibly easy to implement into your business. The initial set up can be done in less than two hours. .

## Agile

While hospiTALLYme already is unique to the industry, we keep building features that generate revenue for you.

# Thank you!

[www.hospiTALLYme.com](http://www.hospiTALLYme.com)