

What Do We Mean by "Drop-ins"?



At Connect Berwickshire Youth Project **(Connect BYP)**, we help young people build confidence, resilience and responsibility.

From now on, our **Youth Clubs are called Drop-ins** still the same safe, welcoming spaces you know and love!

What's Different?

Drop-ins give young people more freedom and choice. You can arrive any time during the session of and leave when you want. Attendance is voluntary and should never feel mandatory.

If parents or carers prefer their young person to stay for the full session, please tell staff by Facebook, email, or in person, so we can support this.

Consent Forms

All young people must complete a **consent form** before attending regularly. This keeps everyone safe and ensures we know about allergies, emergency contacts or extra support needs.

Complete it once unless your details change.

Form link: bypconnect.com/drop-in-sessions

Behaviour

We use a three-warning approach:

- 1 A reminder or quick chat
 - 2 A short time out
- 3 In rare cases, being asked to leave for the night

Parents are contacted only if there is a serious issue, an accident, or if a young person leaves early and we have been asked to let you know. Staff never use personal social media to contact families.

Our Promise

We want every young person to feel

🔽 Safe 💟 Respected 💟 Welcome 💟 Heard

Drop-ins are your space to relax, socialise and have fun with youth workers who are here to listen and support.

Questions?

We welcome feedback and conversations.

info@bypconnect.com <u>www.bypconnect.com</u>

David Shields Manager

- Frequently Asked Questions
- Can I arrive at any time during the session?
- Yes, you can arrive at any time while we are open.
 - Do I need to tell staff if I leave early?
 - Yes, please sign out before leaving.
 - Will there be food?
- Connect will try to provide snacks at each Drop-in session.
 - Can my young person leave at any time?
 - Yes, attendance is voluntary.
 - Will I be notified if my young person leaves?
 - Only if you have asked Connect to contact you.
 - Does this apply to P7s?
- P7s are encouraged to stay for the whole session because of their age, unless they are just popping to the shop.
 - Can my young person bring a visiting friend or cousin?
 - † Yes, if they are in the same age group for that session, they are welcome.
 - My young person is attending for the first time. What happens?
- They will be asked to go home and message our Facebook page to get the consent form link.

 They will also be asked for a home contact number so staff can collect any important details.
 - What happens for trips?
 - Separate consent forms will be sent for any non-local trips.
 - Is there a cost?
 - No, our sessions are completely free.
 - Do I need to drop off or pick up my young person?
 - If you are dropping off or picking up, please do so during opening or closing times.

 Staff close the doors at the end of sessions and cannot stay behind unless there are extreme circumstances or bad weather.

Parents and carers should remain outside unless they need to speak with a staff member.

- What happens if my young person gets in trouble at Drop-ins?
- Staff will talk to them and help them reflect. Connect will not contact home unless there has been a serious incident or accident.
 - How can I stay updated on what is happening?
- You can follow Connect on our website, Facebook and Instagram, or get in touch by email or phone for updates.