

CWAATSICH

Charleville and Western Areas Aboriginal and Torres Strait Islander
Community Health Limited

Annal Report 2020-2021



ABOUT CWAATSICH LTD

Charleville and Western Areas Aboriginal and Torres Strait Islander Community Health Limited, facilitates the culturally appropriate and community sensitive participation and access of Aboriginal and Torres Strait Islander people to quality health services.

OUR VISION

Within a generation, Aboriginal and Torres Strait Islander people live in inclusive communities that deliver equality in health, well-being and life expectancy outcomes.

MISSION

Our mission is to deliver holistic, culturally appropriate health services that improve health and well-being outcomes for Aboriginal and Torres Strait Islander people in our communities.

POSITION STATEMENT

As the lead agency in health, we partner with all stakeholders and communities to genuinely close the gap and improve life expectancy for Aboriginal and Torres Strait Islander Australians.

VALUES

The traditional values of **Caring, Sharing** and **Respect** form the foundation for our organisation.

- We care for the physical, spiritual, cultural, emotional and social well-being of our
- We share our passion, time, resources, skills and knowledge to optimise health outcomes for our people.
- We respect the cultural integrity, diversity, rights, views, values and expectations of our people.

(PROMOTING) GOOD HEALTH

We commit to the sector-wide promotion of healthy options and choices that lead to responsible, independent and healthy lifestyles among Aboriginal and Torres Strait Islander people and JIDING PRINCIA communities.

APPROACH

We maintain the use of best practice health models, programs and services that heal the physical, spiritual, cultural, emotional and social well-being of clients.

WORKING TOGETHER

We commit to working in collaboration and partnership with our communities, government and nongovernment partners to optimise Aboriginal and Torres Strait Islander people's participation and access to quality primary, secondary and tertiary health services.

INNOVATION AND CONTINUOUS **IMPROVEMENT**

We commit to ensuring an innovative and continuous improvement focus to meet new challenges, influence positive change, inform best practice and add value for money.

Our guiding principles

support and guide our

holistic approach toward

the provision of quality

health services for

Aboriginal and Torres

Strait Islander people.

WORKFORCE EXCELLENCE

We commit to maintaining a culturally competent and highly skilled workforce and sustaining the viability of the organisation.

We commit to strengthening our or ganisational capacity and performance.

GOOD **GOVERNANCE** PRACTICES

We acknowledge our organisational and clinical governance responsibilities and commit to maintaining professional, honest and transparent management. planning and decisionmaking practices.

CULTURAL RESPONSIVENESS

We will deliver our services in a culturally responsive manner.

Our region encompasses the traditional lands of the following Aboriginal people.



Our Communities

Our organisation operates across the Roma Regional Council, Balonne, Quilpie and Murweh Shire Council boundaries and provides services to communities in the near south west and far south west Queensland Aboriginal and Torres Strait Islander Health Partnership Community of interest profile areas.

There are members of a number of additional traditional Aboriginal people living throughout our region, and all have access to the services provided by our organisation.

With our head office in Charleville and offices in Mitchell, Roma and Quilpie, we also provide outreach services to Aboriginal and Torres Strait Islander people living in Surat, Windorah and surrounding areas.

CHAIRPERSON ANNUAL REPORT 2020/21

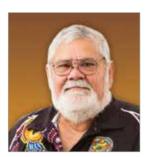
On behalf of the Board, I am pleased to present the 2020-2021 annual report to our members. Even though COVID 19 pandemic is still impacting on our lives in the past twelve months and will continue to do so, **CWAATSICH** has been successful in keeping our doors open and the clinical operations functioning throughout these difficult times to meet community needs.

The challenges faced during these trying times by the clinic team enabled us to be proactive in reviewing our options and implementing measures to ensure our communities and staff's health, safety and welfare was paramount, whilst we still delivered a seamless primary health care service. I especially wish to commend the clinical staff and the GPs who have worked tirelessly during the pandemic and ensured our communities were still receiving clinical care and social and emotional wellbeing support.

I am pleased to advise the members, the Board in conjunction with the CEO and finance team, have ended the 20-21 financial year with a sound financial position. This leaves the organisation in a good position to deliver ongoing innovative and ongoing comprehensive primary

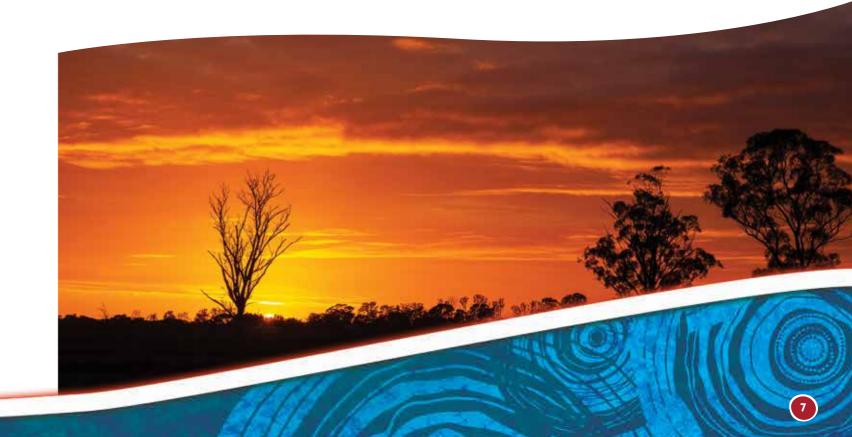
health care to our communities going forward.

I would like to thank my Board members for their commitment and passion to maintaining good governance and risk management to ensure our strategic goals and operational requirements met our legal obligations to our funding bodies.

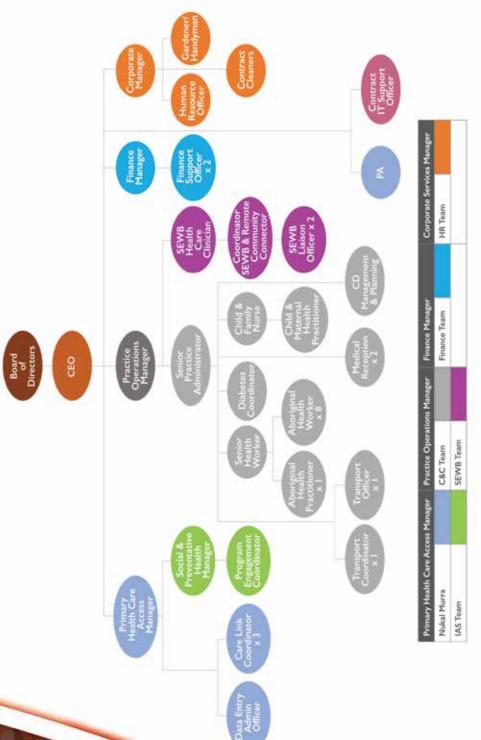


In closing I would like to acknowledge Sheryl Lawton, CEO and the senior management team on their continued leadership and management of **CWAATSICH** over the past year. I congratulate them on another positive year in closing the gap and improving the life expectancy of our people and communities.

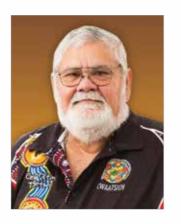
Lastly, but most importantly, thank you to our staff, who are on the ground each day and continue to work hard to ensure we deliver the best health care to our communities.



CWAATSICH ORGANISATIONAL CHART



CWAATSICH LTD DIRECTORS PROFILE



NORMAN BURNS Chairperson Norman has been a Board of Director since 11th October 2008



Director Veronica has been a Board of Director since 2007

VERONICA HOLLAND



JANET GAULTON Director Janet has been a Board of Director for over 16 years



Director Michael has been a Board of Director since 6th May 2017

MICHAEL MCGUANE



JOHN MARIS Director John has been a Board of Director for over 20 years



ANNETTE HOLLEY Director Annette has been a Board of Director since 10th October 2015

CWAATSICH LTD CEO REPORT 2020/21

Welcome to the 2020-2021 Financial Year Report which has seen many challenges still facing our communities. COVID 19 continues to have an impact on the way we deliver primary health care, the way we work and socialise within our communities.

The consequences of COVID lockdowns and uncertainty of COVID outbreaks in the first half of the financial year have impacted on several areas of **CWAATSICH** service delivery to our communities. They include travel restrictions for our GPs which has resulted in limited GP clinics but improved telehealth consults, decreased referrals to specialist appointments through the Nukkal Murra services, scheduled operations having to be cancelled, limited service delivery of our men's, women's and youth programs.

In light of these challenges, I believe **CWAATSICH's** response to ensure our people still continue to have access to GP services demonstrates our commitment and flexibility to deliver effective health care and improved health outcomes within this COVID environment is ongoing.

Due to technology and the inception of Zoom and Teams, have seen an increase in meetings which has allowed us to work with our partners and stakeholders to leverage our ability to optimise the health and social wellbeing and to ensure clients have access to an expanded range of support services that are culturally appropriate and meets our people's needs. For instance, telehealth has assisted clients to access specialist appointment without the necessity of long-distance travel, counselling support with Ed Mosby (Psychologist) and SEWB team during these trying times of COVID.

The last half of the financial year from February to June saw an increased commitment to providing more programs through our Social Emotional & Wellbeing (SEWB), Indigenous Activity Services (IAS) and NDIS Remote Connector branch across the region.

The highlights included participating in the Outback Senior Games which was won by the Sandhill Six team (first time they have competed in the games), our women's group participating in the" Canvas to Catwalk" as part of the WOW project. This project saw a dozen of our



Aboriginal women from varying age groups model their own created fabric designs on the catwalk. The SEWB team hosted the Community Culturally Connected Opportunities with Promotion and Education Project (CCCOPE) across the **CWAATSICH**, channel country and Winton and Longreach region which was funded by WQPHN and PM&C funds. The IAS team conducted vacation care in partnership with other service providers and continued to deliver the school programs for our young people. The NDIS Remote Connector program continues to work with our community to ensure they have access to appropriate disability supports and to register with NDIS, if eligible.

The primary health care section has provided extensive COVID support through the provision of vaccination information, protecting oneself and others through safe hygiene practices. Through the various one-off funding received from QAIHC and NACCHO has enabled **CWAATSICH** to distribute food hampers to assist families and safe hygiene packs to all families over the christmas period to ensure our communities stayed safe and protected.

In closing I would like to thank staff, community members, Allied Health Services and our partners for working with **CWAATSICH**, as we continue to work together to achieve our goals. I would like to take this opportunity to thank the Board of Directors for their leadership, time and energy in ensuring our health service continues to work towards Closing the Gap in Aboriginal Torres Strait Islander Health.

Sheryl Lawton CEO



INTEGRATED TEAM CARE (ITC) PROGRAM

The upgrading of the Nukal Murra client Data Base and financial systems have been an ongoing progress with regular catch ups with WQPHN IT Manager to ensure the continuity and improvement processes are consistent with the reporting requirements.

Ongoing fortnightly Zoom meetings continues with WQPHN Executive and Nukal Murra Alliance Members (ACCHO CEO's) with discussions around the service delivery model of both the SEWB and ITC Programs

CONSULTATIONS/MEETINGS/CLIENT VISITS

The ongoing roll out of the ITC Program continues with assisting all Aboriginal and or Torres Strait Islander patients/clients within the South West, Central West, North West and Lower Gulf communities to: -

- obtain primary health care as required
- provide care coordination services to eligible Aboriginal and/or Torres Strait people with Chronic Disease/s who requires support with coordinated supplementary services ie; allied health or specialist services, medical aids, transport and or medication etc as well as providing assistance to improve access to culturally appropriate mainstream primary health care services.

Over the past 6 months due to the coronavirus pandemic all staff had no face to face meetings, consultations or client visits. All contact was provided and conducted by telephone as well as correspondence. The ongoing distribution of regular COVID-19 updates were and continues to be received within the program area both internally and externally through public health alerts.

CLINICAL CHAPTER MEETINGS

Scheduled dates for all Clinical Chapter Meetings have continued to be on the WQPHN Agenda across the WQHN region for the Southwest, Central West and North West Communities. Zoom connections will continue for all service providers to participate in the meetings.

HEALTH REPORT CARDS – STATISTICAL DATA – 01ST JULY 2019 TO 30TH JUNE 2020

Attached report card for your information provides the extraction of the past financial year statistical data for the South West and Central West Communities

STAFFING - UPDATE

Staffing update within the four (4) ACCHO's across the South West, Central West and North West regions are as follows: -

- 1. **CWAATSICH** 2 Carelink Coordinators
 - I full-time position covering Charleville, Quilpie, Roma, Mitchell Surat & Injune
 - I full-time position covering Central West communities (Longreach, Barcaldine, Winton, Tambo, Blackall and other small outlying towns including the Western Corridor communities (Bedourie, Boulia, Birdsville, Windorah)
- 2. **CACH** I Carelink Coordinator
 - I covering Cunnamulla and Thargimondah
- 3. GOONDIR I Carelink Coordinator
 - I covering St. George and Dirranbandi and other small outlying towns
- 4. **GIDGEE HEALING** 4 Carelink Coordinators
 - Covering the area of Cloncurry, Mt. Isa and surrounding communities including the Lower Gulf Communities (Doomadgee, Mornington Island, Normantion)

Western Queensland Primary Health Network (WQPHN) continues to financially invest over the next 12 months in the ongoing delivery of the Integrated Team Care Services Program for Aboriginal and Torres Strait Islander people with Chronic Disease illnesses across the WQ Region.

NUKAL MURRA ALLIANCE STRUCTURE



Nukal Murra Executive Committee

NUKAL MURRA INITIATIVES Other Management Teams **SEWB Management ITC Management SEWB** ITC Other



CWAATSICH 2020-21

Demographics

Total Patients

235

Total Referrals

> 50.6% 400

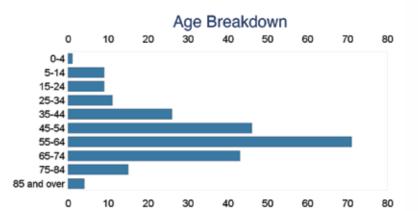
Female 113

48.1%

With Health Care Cards 27 (11.5%)

> **Pension Cards** 137 (58.3%)

Smoker 95 (40.4%)

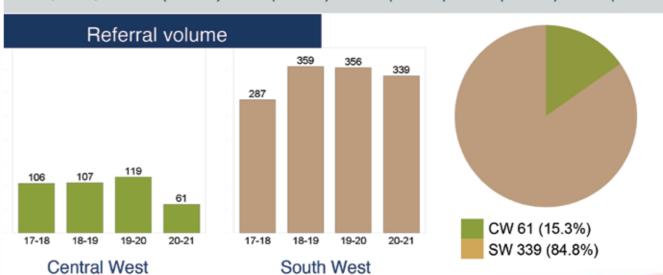


Male

119

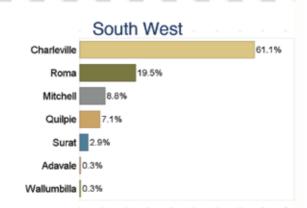
Chronic Disease Prevalence

CVD CKD Mental Health Respiratory **Diabetes** Cancer 46 (19.6%) 105 (44.7%) 20 (8.5%) 118 (50.2%) 53 (22.6%) 119 (50.6%)

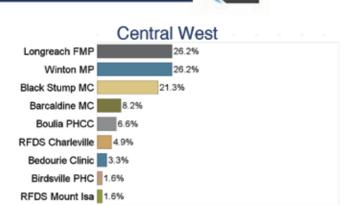


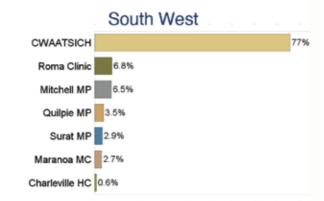
Nukal Murra is supported by funding from the Australian Government under the PHN Program.

Referrals by Communities Communities in which the support services are required Central West 26.2% Longreach Winton Boulia Barcaldine 6.6% Birdsville 6.6% Bedourie 3.3% Jericho 1.6%



Referral Sources



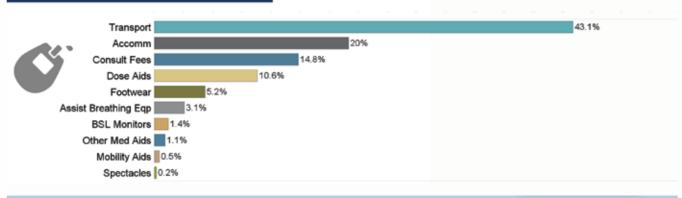


% Referrals Received from Non-AMS Referral Sources

Central West 61 (100%)

South West 78 (23%)

Reasons for Referrals



Phone: 1800 653 339 Fax: 07 4409 4510 Email: support@nukalmurra.com



Nukal Murra is supported by funding from the Australian Government under the PHN Program.

MODEL OF CARE

PROMOTING GOOD HEALTH Indigenous As we strengthen Health Check HOLISTIC Health Education/ · Risk factors of **APPROACH** Health Literacy chronic disease We identify identified

 Engage the Community Healthy eating

- Physical activity
- Targeted education programs/health information campaigns
- Quit smoking programs

BUILDING CAPACITY Within the community through Health Promotion

- Engage the Community
- Raise community awareness
- Community Fun days
- Sponsor Indigenous Teams
- Women's Health events
- Men's Health events
- Childrens Health events
- Supporting children and schooling

..... **OUR PATIENT HEALTH JOURNEY**

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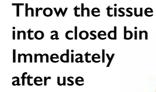
GOOD GOVERNANCE **PRACTICES** As we collaborate and build strong

- Clinical services GP clinics, hearing health, healthy outback kids, antenatal care, Chronic disease support and management, transport support
- Trained and qualified professionals within our organisations supporting and delivering quality comprehensive care
- GP, AHP, AHW & Allied Health, Specialist Services
- Access to prevention & Intervention support services
- Intensive Support with Nukal Murra through the ITC program
- Build strong partnerships with our communities, government and non-government stakeholders



COVID-19 RESPONSE COVID-19 PROTECT YOURSELF AND OTHERS FROM GETTING SICK

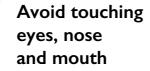
When coughing and sneezing, cover your nose and mouth with a tissue or a flexed elbow





Clean your hands with an alcohol based hand rub or with soap and hot water for at least 20 seconds:

- · After coughing or sneezing
- When caring for the sick
- Before, during and after preparing food
- Before eating
- After toilet use
- When hands are visibly dirty



CCCOPE – CWAATSICH, Cultural, Connection, Opportunity, Promotion, Education

Education and Promotion Program about COVID, NDIS And Mental Health Awareness across the CWAATSICH Service Areas. Charleville, Mitchell, Roma First Road Trip. Quilpie, Windorah, Boulia, Birdsville, Bedourie, Winton, Longreach, Blackall, Tambo and Augathella

- Providing Specialist Services at one Location
- Offering clients information about Mental Health Awareness (Mental Health First Aid)
- Group Activities (Art, Crafts and Other hands-on activities)
- Community BBQ
- NDIS Promo
- COVID Awareness and Information for when Clients Travel to Bigger Centre's
- All Clients entering to complete Stay Strong Assessment

We traveled 3000 klms across the **CWAATSICH** Region meeting and Promoting Awareness around Mental Health, NDIS and also COVID.

Our Team

- Mark Vaggs Generalist Social Worker Stay Strong Assessment
- Shelley Lawton-Williams Aboriginal Liaison Officer SEWB
- Sheryl Lawton CEO
- Patricia Fraser Aboriginal Liaison Officer SEWB
- Troy Williams NDIS Coordinator
- Ron Murphy Massage
- June Stevenson Reflexology
- Alara Geebung Artist
- Warren Lawton Nukal Murra
- Rhonda Nichols Spiritual Healer
- And also, Clinic Staff Charleville, Mitchell and Roma
- Finance Team







WOW EVENT - WOMEN'S CIRCLE OF STRENGTH GROUP

The WOW event was curated in partnership with Red Ridge Label and Murweh Shire Council that brought a unique program for our **CWAATSICH** Women's Circle of Strength group to celebrate the achievements of women and girls living in regional and remote areas, while recognising and acknowledging their cultural journeys and personal stories depicted on fabric.

This popular event got under way with a Canvas to Catwalk, the first fashion performance of the new ready-to-wear collections by Red Ridge, a fashion label that shines a spotlight on Aboriginal artists expressing their work through fashion, alongside a special collection of oneoff gowns featuring artwork from "Walali Wadynana Gumbi' (Strong Black Women), local artist collectives Murweh Women and Far West Indigenous Family Violence Service young girls' group.

CWAATSICH Social Emotional Wellbeing Women's group worked tirelessly for months to produce their individual artwork, practice their walk routine, that was then sent away and transferred to a fabric and a beautiful garment was hand sewn by our wonderful seamstress Narelle Paterson.



















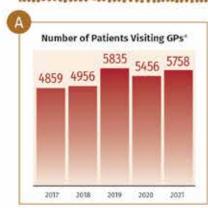


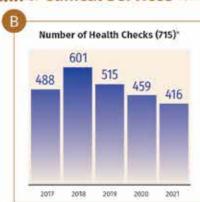
Organisational **Health Check**

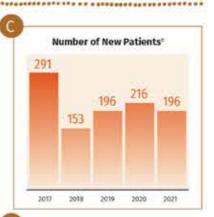
Service Outcomes and Performance Summary 2017–2021

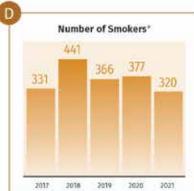
Like everyone who has a regular health check, at CWAATSICH we are committed as an organisation to our own health checks to let you know how we have been going over the past five years.

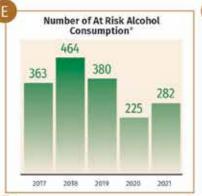
...... Clinical Services







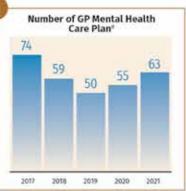












Community Health Limited

Charleville (Head Office)

94 Edward Street Ph: (07) 4654 3277

Source: QAHIC Practice Aggregation Tool Clinical Audit Tool (PATCAT) and CWAATSICH Medical Director (extracted september 2021). PMTCAT Extracts for July 2017 and 2018, 2019, 2020, 2021 audit month. Completed: 6th October 2021. Prepared by: Health information Team, GAIHC. "Regular patients: A patient who had three or more visits to the fast two years, with one visit being in the last six months prior to the date of extraction and submission. In the previous financial year

46 Cambridge Street Ph: (07) 4623 1011

60A Charles Street Ph: (07) 4622 4237

49 Brolga Street Ph: (07) 4656 1391

Charleville and Western Areas Aboriginal and Torres Strait Islanders Community Health Limited

Concise Financial Statements

For the Year Ended 30 June 2021

ABN: 84 826 588 748

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For the Year Ended 30 June 2021

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Charleville and Western Areas Aboriginal and Torres Strait Islanders Community Health Limited

ABN: 84 826 588 748

Directors' Report

30 June 2021

It is with great pleasure that the Directors present their report on Charleville and Western Areas Aboriginal and Torres Strait Islanders Community Health Limited (CWAATSICH) for the financial year ended 30 June 2021 even though COVID 19 has impacted on several of our program areas. CWAATSICH has been in operation since April 1994 and was incorporated to facilitate the participation of Aboriginal and Torres Strait Islander people to access culturally appropriate health services in our region. Our head office is based in Charleville with offices in Mitchell, Roma, and Quilpie. Our organisation provides outreach services to Surat and Windorah and surrounding areas. Under the Nukal Murra Alliance our region extends as far as Winton and out to the Channel Country under the ITC Chronic Disease Model of Care.

Directors

The names of each person who has been a director during the year and to the date of this report are:

Janet Gaulton Michael McGuane John Maris Veronica Holland Annette Holley Norman Burns

Principal activities

The principal activities of Charleville and Western Areas Aboriginal and Torres Strait Islanders Community Health Limited during the financial year 2020-2021 has been finalising the Strategic Plan for 2019-2023.

The Strategic Plan outlines our vision for the ultimate goal for the health of our Aboriginal and Torres Straight Islanders and what CWAATSICH's role is in contributing to the vision. By defining our vision and mission the Board and staff are able to establish priorities, guide planning and allocate resources to meet community health needs.

Our guiding principles support and guide our holistic approach towards the provision of quality health services for Aboriginal and Torres Strait Islander people and the wider community.

We continue to work in collaboration with and in partnership with our communities, government and non-government partners. Ongoing implementation of comprehensive culturally appropriate Primary Health Care Best Practice models, solutions, programs and services to genuinely close the gap and increase life expectancy are still key priorities that continue to keep us focused on our journey going forward.

The following significant changes in the nature of the principal activities occurred during the financial year:

- Continued increased client access to General Practitioners and Allied Health Services.
- The implementation of Telehealth has seen a significant uptake by the community due to COVID-19
 measures.
- COVID-19 impacted on service delivery to communities.

ABN: 84 826 588 748

Directors' Report

30 June 2021

Short term objectives

The Company's short term objectives are to:

- Maintain our Information Technology and Communication Systems for improved effective and efficient communication processes between staff, directors and communities;
- Develop Best Practice Operational Manuals to support workforce and succession planning; and,
- Increase access to telehealth for improvement in health outcomes.

Long term objectives

The Company's long term objectives are to:

- Maintain system quality improvements for Accreditation. Pathways and Performance Bench marking:
- Employ and sustain a strong skilled accredited multi tasked workforce in a competitive workplace market; and,
- Maintain co-commissioning status to ensure access to funding opportunities.

Strategy for achieving the objectives

To achieve these objectives, the Company has adopted the following strategies:

- Reviewing and implementing workforce succession planning.
- Regular in-service and Professional Development.
- Review and update Policy and Procedures in line with Risk Management strategies.
- Implement quality improvement activities with cycles to be embedded in everyday practice.
- Improved access to Telehealth services.

Subject to the provisions of the Corporations Laws and with the approval of the Governing Board some of these duties may be delegated to the CEO.

Performance measures

The Company measures its performance through analysis of its financial and non-financial results at monthly Board meetings.

Members quarantee

Charleville and Western Areas Aboriginal and Torres Strait Islanders Community Health Limited is a company limited by guarantee. In the event of, and for the purpose of winding up of the company, the amount capable of being called up from each member and any person or association who ceased to be a member in the year prior to the winding up, is limited to \$ 10 for members that are corporations and \$ 10 for all other members, subject to the provisions of the company's constitution.

At 30 June 2021 the collective liability of members was \$470 (2020: \$320)

Charleville and Western Areas Aboriginal and Torres Strait Islanders Community Health Limited

ABN: 84 826 588 748

Directors' Report

30 June 2021

Information on directors

The names, qualifications, experience and special responsibilities of each person who has been a director during the year and to the date of this report are:

Janet Gaulton

Qualifications Strategic Planning and Risk Management Training

Governance for Directors Finance for Directors

Strategy and Risk for Directors

Certificate IV in Business Governance CWAATSICH Governance Workshop

Cultural Awareness Training

Cert 3 in Police Liaison Community Service First Stage Company Secretary Training

Experience Janet has been with the Board of Management for over 15 years and has held the

position of Secretary and Treasurer at different stages.

Michael McGuane

Qualifications Certificate 2 Public Safety

Certificate 3 Child Protection Governance training CPR & First Aide Certificate Mental First Aide Certificate

Experience Michael McGuane commenced as a director with CWAATSICH on 6th May 2017.

Michael is a Kamilaroi man and has lived in the Roma region for over 15 years. He is currently employed as a senior Police Liaison Officer. Michael is a well respected local

aboriginal artist.

John Maris

Qualifications CPR and First Aid Training

Mental Health First Aid Course WPH&S: General WPH&S Issues Office & Business Industry Primary & natural Resources Industry

Community Service Industry

Certificate IV Assessment and Workplace Training Certificate IV Mentoring and Conflict Resolution Nonviolent Crisis Intervention Training

Cultural Awareness Training
Certificate in Sport & Recreation

Grad Dip in Business
Grad Dip in ATSI Studies
CWAATSIC Governance

CWAATSIC Governance Workshop Sustainable Governance Training Certificate in Basis Counselling Skills

Certificate in Practical Education & Training Skills of Welfare Students

Experience John Maris is the Director representing Charleville & Western Areas Aboriginal &

Torres Strait Islander Community Health. He has filled both the role of Board member, Secretary and Chairperson for CWAATSICH for many years. John has a long history of community and youth work in the region and is an inductee to QAIHC's

3

Hall of Fame.

ABN: 84 826 588 748

Directors' Report

30 June 2021

Information on directors

Veronica Holland

Qualifications Strategic Planning and Risk Management Training

Governance for Directors

Finance for Directors

Strategy and Risk for Directors
CWAATSICH Governance Workshop

Certificate III in Aboriginal and Torres Strait Islander Primary Health Care

Sustainable Governance Training 2010

Experience Veronica has been a member of the Board of Directors since 2007. Veronica held the

position of Secretary from 20th March 2013 to 10th October 2015.

Annette Holley

Qualifications Strategic Planning and Risk Management Training

Governance for Directors

Finance for Directors

Strategy and Risk for Directors

Experience Annette Holley commenced as a Director with CWAATSICH on 10th October 2015.

Annette is a local Bidjara Woman who has lived in Charleville all her life.

Norman Burns

Qualifications Strategic Planning and Risk Management Training

Governance for Directors Finance for Directors

Strategy and Risk for Directors CWAATSICH Governance Workshop

Cultural Awareness Training

Certificate 3 in Police Liaison Community Service

First Stage Company Secretary Training

Experience Norman has been Board Member since 11 October 2008 and has been in the

Chairperson position since 20th March 2013. Norman is actively involved in

community events and strongly supports CWAATSICH striving to maintain a centre for

best practice Aboriginal Medical Service. Norman has been employed as a police

liaison officer for over 20 years.

Charleville and Western Areas Aboriginal and Torres Strait Islanders Community Health Limited

ABN: 84 826 588 748

Directors' Report

30 June 2021

Meetings of directors

During the financial year, 4 meetings of directors (including committees of directors) were held. Attendances by each director during the year were as follows:

	Directors' Meetings	
	Number eligible to attend	Number attended
et Gaulton	4	4
nael McGuane	4	4
n Maris	4	4
onica Holland	4	4
ette Holley	4	4
man Burns	4	4
nael McGuane n Maris onica Holland ette Holley	4 4 4 4 4	4 4 4 4 4

Divoctore

The Chairperson would like to thank and acknowledge the Board, the Staff and Senior Management Teams for their great efforts this year and the commitment to implementing our action plans. The commitments from everybody involved with CWAATSICH over the past 27 years have provided quality leadership and governance that has stabilised and maintained our health service delivery to be where we are today and for the future.

We as CWAATSICH again are committed to continuous improvements and look forward to any challenges we face. All our staff and Board Members have strived to promote Cultural Respect, Holistic Health Approach, Accountability, Caring, Sharing and Promoting Good health Outcomes for the 2020 - 2021 year.

Auditor's independence declaration

The auditor's are independent of the Company in accordance with the auditor independence requirements of the Australian Charities and Not-for-profits Commission Act 2012.

Signed in accordance with a resolution of the Board of Directors:

Director:	AF	Samo	
		Norman Burns	
	Canet Gaul	1/	
Director:	canet your	Janet Gaulton	

Dated 28 September 2021

ABN: 84 826 588 748

Discussion and Analysis

30 June 2021

As required by Accounting Standard AASB 1039: Concise Financial Reports, the Directors bring the following matters to the members' attention.

Statement of Profit or Loss and Other Comprehensive Income

 Revenue has decreased by \$954,151 because the Company recognises revenue in accordance with AASB 15 Revenue from Contracts with Customers and AASB 1058 Income of Not-for-Profits, and therefore a number of grant programs funded in the 2021 year actually recognised grant revenue in 2020.

Statement of Financial Position

- Current assets decreased by \$155,949;
- Current liabilities increased by \$69,720; and,
- The Company has a surplus of cash and cash equivalent over total liabilities of \$4,265,045.

Statement of Cash Flows

- Cash provided by operating activities increased by \$34,609; and,
- Cash increased by \$128,757 over the financial year

Notes to the Financial Statements

 Note 5 Contingencies details unspent funds which are not recognised as liabilities due to their classification under AASB 1058 Income of Not-for-Profits.

The Board reiterates to members that the financial statements, specific disclosures and other information included in the concise financial report are derived from, and are consistent with, the full financial report of Charleville and Western Areas Aboriginal and Torres Strait Islanders Community Health Limited. The concise financial report cannot be expected to provide as detailed an understanding of the financial performance, financial position and financing and investing activities of Charleville and Western Areas Aboriginal and Torres Strait Islanders Community Health Limited as the full financial report. A copy of the full financial report and auditor's report will be sent to any member, free of charge, upon request.

Director:	Monny	
	Norman Burns	
	•	
Director:	Janut Gaulhon	
	Janet Gaulton	

Dated 28 September 2021

•

McConachie Stedman

Audit & Assurance

- P 1300 363 866 | 07 4632 1966
- F 07 4638 5787
- audit@mcconachiestedman.com.au
 mcconachiestedman.com.au
- Tomorrow's Solutions Today

PO Box 3178, Toowoomba Q 4350 Suite 5, 764 Sandgate Road, Clayfield, Q 4011

619 Ruthven Street, Toowoomba

Charleville and Western Areas Aboriginal and Torres Strait Islanders Community Health Limited

ABN: 84 826 588 748

Independent Audit Report to the members of Charleville and Western Areas Aboriginal and Torres Strait Islanders Community Health Limited

Report on the Financial Report

Opinion

We have audited the accompanying financial report of Charleville and Western Areas Aboriginal and Torres Strait Islanders Community Health Limited, which comprises the statement of financial position as at 30 June 2021, the statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, notes derived from the audited financial report of Charleville and Western Areas Aboriginal and Torres Strait Islanders Community Health Limited for the year ended 30 June 2021 and the discussion and analysis.

In our opinion the accompanying concise financial report, including the discussion and analysis of Charleville and Western Areas Aboriginal and Torres Strait Islanders Community Health Limited for the year ended 30 June 2021 complies with Accounting Standard AASB 1039 Concise Financial Reports.

Basis for Auditor's Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the Company in accordance with the auditor independence requirements of the *Australian Charities and Not-for-profits Commission Act 2012* and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Concise Financial Report

The concise financial report does not contain all the disclosures required by the Australian Accounting Standards in the preparation of the financial report. Reading the concise financial report and the auditor's report thereon, therefore, is not a substitute for reading the audited financial report and auditor's report thereon.

The Financial Report and Our Report Thereon

We expressed an unmodified audit opinion on the financial report in our report dated 28 September 2021.

Responsibilities of Directors' for the Financial Report

The directors of the Company are responsible for the preparation of the concise financial report in accordance with Accounting Standard 1039 Concise Financial Reports and the Australian Charities and Not-for-profits Commission Act 2012 and for such internal control as the directors determine is necessary to enable the preparation of the concise financial report.

ACCOUNTING AND TAXATION AUDIT AND ASSURANCE BUSINESS ADVISORY FINANCIAL PLANNING SELF MANAGED SUPERANNUATION BOOKKEEPING

Liability limited by a scheme approved under Professional Standards Legislation

ABN: 84 826 588 748

Independent Audit Report to the members of Charleville and Western Areas Aboriginal and Torres Strait Islanders Community Health Limited

Auditor's Responsibilities for the Audit of the Financial Report

Our responsibility is to express an opinion on the concise financial report, in all material respects, complies with 1039 Concise Financial Reports and whether the discussion and analysis complies with AASB 1039 Concise Financial Reports based on our procedures, which were conducted with Auditing Standard ASA 810 Engagement to Reporting on Summary Financial Statements.

Benjamin Horner

Chartered Accountant, Registered Company Auditor

Director

McConachie Stedman Audit and Assurance Pty Ltd

Toowoomba

29 September 2021

McConachie Stedman

Audit & Assurance

P 1300 363 866 | 07 4632 1966 F 07 4638 5787

E audit@mcconachiestedman.com.au

W mcconachiestedman.com.au

Tomorrow's Solutions Today

619 Ruthven Street, Toowoomba PO Box 3178, Toowoomba Q 4350 Suite 5, 764 Sandgate Road,

Clayfield, Q 4011

Charleville and Western Areas Aboriginal and Torres Strait Islanders Community Health Limited

ABN: 84 826 588 748

Auditors Independence Declaration to the Directors of Charleville and Western Areas Aboriginal and Torres Strait Islanders Community Health Limited

In accordance with the requirements of section 60-40 of the Australian Charities and Not-for-profits Commission Act 2012, as lead auditor for the audit of Charleville and Western Areas Aboriginal and Torres Strait Islanders Community Health Limited for the year ended 30 June 2021, I declare that, to the best of my knowledge and belief, there have been:

- no contraventions of the auditor independence requirements of the Australian Charities and Not-for-profits Commission Act 2012, in relation to the audit; and
- (ii) no contraventions of any applicable code of professional conduct in relation to the audit.

Benjamin Horner
Chartered Accountant; Registered Company Auditor
Director
McConachie Stedman Audit and Assurance Pty Ltd
619 Ruthven Street

Toowoomba QLD 4350

28 September 2021

ACCOUNTING AND TAXATION AUDIT AND ASSURANCE BUSINESS ADVISORY FINANCIAL PLANNING SELF MANAGED SUPERANNUATION BOOKKEEPING

Liability limited by a scheme approved under Professional Standards Legisla

ABN: 84 826 588 748

Directors' Declaration

The directors of the Company declare that:

- The concise financial statements and notes for the year ended 30 June 2021 are in accordance with the requirements of AASB 1039 Concise Financial Reports; and,
- 2. The financial statements and specific disclosures included in this concise financial report have been derived from the full financial report for the year ended 30 June 2021.

This declaration is made in accordance with a resolution of the Board of Directors.

Director	115
	Norman Burns
Director	Sanct Gauchan
	// Janet Gaulton

Dated 28 September 2021

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Charleville and Western Areas Aboriginal and Torres Strait Islanders Community Health Limited

ABN: 84 826 588 748

Statement of Profit or Loss and Other Comprehensive Income

For the Year Ended 30 June 2021

	2021	2020
Note	\$	\$
Revenue 2	6,285,183	7,239,334
Employee benefits expense 3	(4,279,308)	(4,248,427)
Return of unexpended funding	(213,943)	(21,371)
Depreciation and amortisation expense	(291,221)	(348,569)
Repairs, maintenance and vehicle running expenses	(102,733)	(152,534)
Service providers	(687,157)	(743,764)
Medical supplies	(160,660)	(145,176)
Health Promotion programs	(181,623)	(130,813)
Travel	(193,473)	(170,826)
Board expenses	(21,371)	(40,759)
Electricity and water	(42,036)	(46,241)
Insurance	(55,454)	(49,970)
Rental expenses	(69,245)	(71,859)
Cleaning expenses	(92,664)	(99,209)
Other expenses	(223,360)	(217,297)
Interest expense	(3,845)	(5,235)
Surplus for the year	(332,910)	747,284
Other comprehensive income, net of income tax Revaluation changes for property, plant and equipment		
Total comprehensive income for the year	(332,910)	747,284

The accompanying notes form part of these financial statements.

Statement of Financial Position

As At 30 June 2021

		2021	2020
	Note	\$	\$
ASSETS			
CURRENT ASSETS			
Cash and cash equivalents		5,443,916	5,315,159
Trade and other receivables		13,617	290,540
Other assets	_	30,025	37,808
TOTAL CURRENT ASSETS		5,487,558	5,643,507
NON-CURRENT ASSETS	_		
Property, plant and equipment		4,207,316	4,364,702
Leased assets	_	78,251	75,795
TOTAL NON-CURRENT ASSETS		4,285,567	4,440,497
TOTAL ASSETS		9,773,125	10,084,004
LIABILITIES	_		
CURRENT LIABILITIES			
Trade and other payables		529,269	262,517
Employee benefits		386,051	362,481
Lease liabilities		48,097	71,665
Other liabilities	4 _	53,037	250,071
TOTAL CURRENT LIABILITIES		1,016,454	946,734
NON-CURRENT LIABILITIES			
Lease liabilities		-	25,270
Employee benefits	_	162,417	184,836
TOTAL NON-CURRENT LIABILITIES	_	162,417	210,106
TOTAL LIABILITIES		1,178,871	1,156,840
NET ASSETS		8,594,254	8,927,164
	_		
EQUITY			
Retained earnings	_	8,594,254	8,927,164
TOTAL EQUITY	_	8,594,254	8,927,164

Charleville and Western Areas Aboriginal and Torres Strait Islanders Community Health Limited ABN: 84 826 588 748

Statement of Changes in Equity

For the Year Ended 30 June 2021

2021		
	Retained Earnings	Total
	\$	\$
Balance at 1 July 2020	8,927,164	8,927,164
Surplus/(deficit) for the year	(332,910)	(332,910)
Balance at 30 June 2021	8,594,254	8,594,254
2020		
	Retained Earnings	Total
	\$	\$
Balance at 1 July 2019	7,506,172	7,506,172
Surplus/(deficit) for the year	747,284	747,284
Retrospective adjustment upon change in accounting policy on adoption of AASB 15 and AASB 1058	673,708	673,708
Balance at 30 June 2020	8,927,164	8,927,164

ABN: 84 826 588 748

Statement of Cash Flows

For the Year Ended 30 June 2021

	2021	2020
Note	e \$	\$
CASH FLOWS FROM OPERATING ACTIVITIES:		
Receipts from customers	1,114,974	954,032
Receipt from grants	5,985,150	6,181,889
Other receipts	-	11,909
Payments to suppliers and employees	(6,786,224)	(6,911,393)
Interest received	18,711	61,566
Net cash provided by/(used in) operating activities	332,611	298,003
CASH FLOWS FROM INVESTING ACTIVITIES:		
Proceeds from sale of plant and equipment	-	3,000
Purchase of property, plant and equipment	(114,049)	(167,747)
Net cash provided by/(used in) investing activities	(114,049)	(164,747)
CASH FLOWS FROM FINANCING ACTIVITIES:		
Payment of lease liabilities	(89,805)	(82,054)
Net cash provided by/(used in) financing activities	(89,805)	(82,054)
Net increase/(decrease) in cash and cash equivalents held	128,757	51,202
Cash and cash equivalents at beginning of year	5,315,159	5,263,957
Cash and cash equivalents at end of financial year	5,443,916	5,315,159

Charleville and Western Areas Aboriginal and Torres Strait Islanders Community Health Limited

ABN: 84 826 588 748

Notes to the Financial Statements

For the Year Ended 30 June 2021

The financial report covers Charleville and Western Areas Aboriginal and Torres Strait Islanders Community Health Limited as an individual entity. Charleville and Western Areas Aboriginal and Torres Strait Islanders Community Health Limited is a company limited by guarantee.

1 Basis of Preparation

a) Compliance with Prescribed Requirements

The concise financial report is an extract from the full financial report for the year ended 30 June 2021. The concise financial report has been prepared in accordance with Accounting Standard AASB 1039 Concise Financial Reports.

The financial statements, specific disclosures and other information included in the concise financial report are derived from, and are consistent with, the full financial report of Charleville and Western Areas Aboriginal and Torres Strait Islanders Community Health Limited. The concise financial report cannot be expected to provide as detailed an understanding of the financial performance, financial position and financing and investing activities of Charleville and Western Areas Aboriginal and Torres Strait Islanders Community Health Limited as the full financial report. A copy of the full financial report and auditor's report will be sent to any member, free of charge, upon request.

(b) The Reporting Entity

The Company does not control other entities. The financial statements include the value of all income, expenses, assets, liabilities and equity for the Company as an individual entity.

(c) Underlying Measurement Basis

The historical cost convention is used unless otherwise stated

(d) Other Presentation Matters

Currency and Rounding

Amounts included in the financial statements are in Australian dollars and are rounded to the nearest dollar.

Comparatives

Comparative information reflects the audited 2019-20 financial statements

Current / Non-Current Classification

Assets and liabilities are classified as either 'current' or 'non-current' in the Statement of Financial Position and associated notes. Assets are classified as 'current' where their carrying amount is expected to be realised within 12 months after the reporting date. Liabilities are classified as 'current' when they are due to be settled within 12 months after the reporting date, or the Company does not have an unconditional right to defer settlement to beyond 12 months after the reporting date. All other assets and liabilities are classified as non-current.

ABN: 84 826 588 748

Notes to the Financial Statements

For the Year Ended 30 June 2021

1 Basis of Preparation

(e) New Accounting Standards and Interpretations not yet mandatory or early adopted

Australian Accounting Standards and Interpretations that have recently been issued or amended but are not yet mandatory, have not been early adopted by the Company for the annual reporting period ended 30 June 2021. The Company has assessed that these new or amended Accounting Standards and Interpretations will not have a material impact on the Company.

2021

2020

2 Revenue and Other Income

	2021	2020
	\$	\$
Recurrent grants received	5,173,537	6,150,274
Medicare refunds	875,299	784,222
HIC/PIP/CIR incentives	162,473	112,963
Other patient fees	22,426	25,345
Interest received	14,222	44,994
Cashflow boost	-	100,000
Rental income	1,050	-
Work Cover	6,871	6,997
Health assessments	2,547	2,630
Other revenue	26,758	11,909
Total Revenue	6,285,183	7,239,334

3 Employee Benefits and Related Expenses

Employee Belletits and Kelated Expenses		
	2021	2020
	\$	\$
Wages and salaries	2,437,328	2,591,464
Workers compensation	33,521	28,674
Superannuation contributions	224,246	239,148
Staff training	69,772	49,897
Provision for employee entitlements	4,774	15,569
Doctors/clinicians expense	1,509,667	1,323,675
Total employee benefit and related expenses	4,279,308	4,248,427

Charleville and Western Areas Aboriginal and Torres Strait Islanders Community Health Limited

ABN: 84 826 588 748

Notes to the Financial Statements

For the Year Ended 30 June 2021

4 Other Liabilities

	2021	2020
	\$	\$
Unexpended funds		
WQPHN - Dietetic Support Program	-	48,350
NDIS		176,783
Total unexpended funds	-	225,133
Funding held under agency arrangement	53,037	24,938
Total other liabilities	53,037	250,071

Accounting Policy

Other liabilities are accounted for in accordance with accounting policies at Note 5.

5 Contingencies

Contingent Liabilities

Charleville and Western Areas Aboriginal and Torres Strait Islanders Community Health Limited had the following contingent liabilities at the end of the reporting period:

Unexpended funds

The company has a contingent liability relating to unexpended funds at 30 June 2021 of \$210,001 (2020: \$1,014,614). The entity recognises income from funding bodies in accordance with AASB 1058 Income of Not for Profits where the income does not meet the criteria to be recognised in accordance with AASB 15 Contracts with Customers. Where the entity has not yet expended the funds received in accordance with the relevant funding agreements, and where the funding body has the ability to recall funds not expended but at 30 June 2021 has not done so, a contingent liability is disclosed.

Amounts unexpended in accordance with the relevant funding agreement at 30 June 2021 where the amount has been recognised as revenue in the current year under AASB 1058 is detailed below.

ABN: 84 826 588 748

Notes to the Financial Statements

For the Year Ended 30 June 2021

5 Contingencies

Unexpended funds

	2021	2020
	\$	\$
Contingent liabilities by funding program:		
Department of Health - PHC Safety Support	-	111,902
Department of Health - COVID-19 Indigenous and Remote Communities		
Preparedness	-	38,580
DPMC - Safety and Wellbeing	-	13,847
DPMC - Children and Schooling	-	2,945
NACCHO	20,000	-
NDIS - Remote Connector Community	-	12,387
QLD Health - Indigenous Child Health Worker Charleville	-	13,241
QLD Health - COVID-19 Immediate Support Measures	-	248,938
WQPHN - Child and Family Health	40,666	172,151
WQPHN - Dietetic Support	37,582	-
Nukal Murra - CLW CWAATSICH	9,679	-
Nukal Murra - Social and Emotional Well-Being	55,195	356,884
Nukal Murra - CWAATSICH	46,879	17,618
QAIHC - COVID-19 Flexible Funding Pool	-	26,121
_	210,001	1,014,614

6 Other Information

Goods and services tax (GST)

Revenue, expenses and assets are recognised net of the amount of goods and services tax (GST), except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO).

Receivables and payable are stated inclusive of GST.

The net amount of GST recoverable from, or payable to, the ATO is included as part of receivables or payables in the statement of financial position.

Cash flows in the statement of cash flows are included on a gross basis and the GST component of cash flows arising from investing and financing activities which is recoverable from, or payable to, the taxation authority is classified as operating cash flows.

Charleville and Western Areas Aboriginal and Torres Strait Islanders Community Health Limited

ABN: 84 826 588 748

Notes to the Financial Statements

For the Year Ended 30 June 2021

6 Other Information

Critical Accounting Estimates and Judgments

The directors make estimates and judgements during the preparation of these financial statements regarding assumptions about current and future events affecting transactions and balances.

These estimates and judgements are based on the best information available at the time of preparing the financial statements, however as additional information is known then the actual results may differ from the estimates.

The areas involving significant judgements have been detailed in the notes and include revenue recognition and leases.

Coronavirus (COVID-19) pandemic

Judgement has been exercised in considering the impacts that the Coronavirus (COVID-19) pandemic has had, or may have, on the entity based on known information. This consideration extends to the nature of the products and services offered, customers, supply chain, staffing and geographic regions in which the entity operates. Other than as addressed in specific notes, there does not currently appear to be either any significant impact upon the financial statements or any significant uncertainties with respect to events or conditions which may impact the entity unfavourably as at the reporting date or subsequently as a result of the Coronavirus (COVID-19) pandemic.

Income Tax

The Company is exempt from income tax under Division 50 of the Income Tax Assessment Act 1997.

Dividends

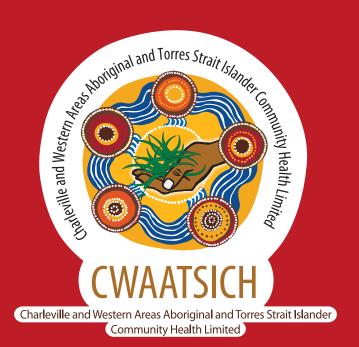
There were no dividends paid or declared during the current or previous financial year.

Events Occurring After the Reporting Date

The financial report was authorised for issue on 28 September 2021 by the Board of Directors.

The impact of the Coronavirus (COVID-19) pandemic is ongoing, and whilst it has not significantly impacted the Company's operations up to 30 June 2021, it is not practicable to estimate the potential impact, positive or negative, after the reporting date. The situation is rapidly developing and is dependent on measures imposed by the Australian Government and other countries, such as maintaining social distancing requirements, quarantine, travel restrictions and any economic stimulus that may be provided.

No other matters or circumstances have arisen since the end of the financial year which significantly affected or may significantly affect the operations of the Company, the results of those operations or the state of affairs of the Company in future financial years.



94 Edward Street PO Box 445 Charleville QLD 4470 p: (07) 4654 3277 f: (07) 4654 3332 www.cwaatsich.org.au