

OUR GUIDING PRINCIPLES SUPPORT AND GUIDE OUR HOLISTIC APPROACH TOWARD THE PROVISION OF QUALITY HEALTH SERVICES FOR ABORIGINAL AND TORRES STRAIT ISLANDER PEOPLE.

CULTURAL RESPONSIVENESS We will deliver our services in a culturally responsive manner.

HOLISTIC APPROACH

We maintain the use of best practice health models, programs and services that health the physical, spiritual, cultural, emotional and social well-being of clients.

**WORKING TOGETHER** 

We commit to working in collaboration and partnership with out communities, government and non-government partners to optimise Aboriginal and Torres Strait Islander people's participation and access to quality primary, secondary and tertiary health services.

GOOD GOVERNANCE PRACTICES

we acknowledge our organisational and clinical governance responsibilities and commit to maintaining professional, honest and transparent management, planning and decision making practices

PROMOTING GOOD HEALTH

We commit to the sector-wide promotion of healthy options and choices that lead to responsible, independent and health lifestyles among Aboriginal and Torres Strait Islander people and communities

**BUILDING CAPACITY** 

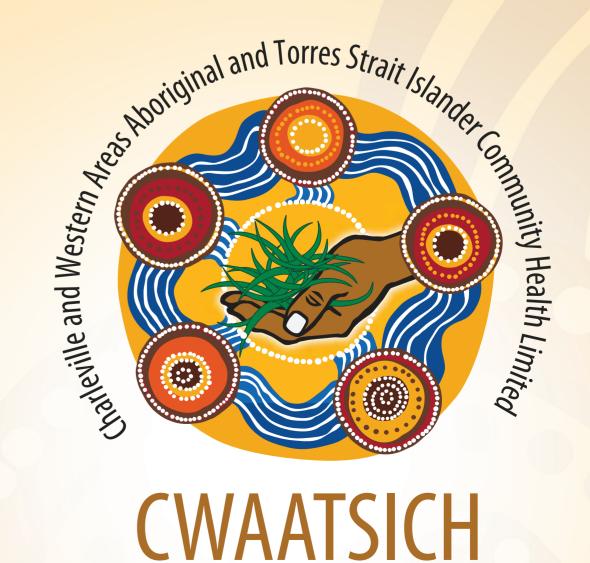
We commit to strengthen our organisational capacity and performance.

WORKFORCE EXCELLENCE

We commit to maintaining a culturally competent and highly skilled workforce and sustaining the viability of the organisation.

INNOVATION AND CONTINUOUS IMPROVEMENT

We commit to ensuring an innovative and continuous improvement focus to meet new challenges, influence positive change, inform best practice and add value for money.



Charleville and Western Areas Aboriginal and Torres Strait Islander
Community Health Limited