

“The Little Brother of EVENT-ROADSTER”



ER-Lite

Ticketing Management Made Easy



Thank You for your Purchase



“American Salute”
Sunday, July 5, 5 PM
Cashiers

Purchase Price \$40.00
Admit One



Store

The following items are currently for sale. When done shopping, click “My Cart”.

45th Season Regular Season

Concert Series

“American Salute” Opening Concert - Cashiers

5 July 5 PM - The American String Quartet;
Viennese Piano Duo; Yintzi Kong, viola; William
Ransom, piano

\$20.00 - \$40.00

[View Details](#)

July 05, 2020

“Younder’s Celebration” - Highlands

6 July - 5 PM, The American String Quartet; Nina
Bernat, double bass

\$20.00 - \$40.00

[View Details](#)

July 06, 2020

ER-Lite is the Ticket Management System made easy. ER-Lite is the “lite” version of EVENT-ROADSTER, that was originally developed to support a multifaceted celebration featuring a classic car show, road rallies, and an evening gala.

ER-Lite focuses solely on the TICKETING PORTION of the festival or single event. The system enables rapid establishment of an event, series of events, with ticket management system that provides visibility over all the facets of creating, selling, transferring refunding, while managing the level of inventory

As the event operator, you can setup the event and create the tickets in minutes, and monitor the sales with our “Single-Window” control screen.

HeritageProductionsWNC

(404) 542-2773

www.heritageproductionswnc.com



Use your phone and see
our video on
EVENT-ROADSTER

System Capabilities

"Atlanta Chamber Players – 50th Anniversary Celebration" – Cashiers					Event Max: 100
Ticket Name:	Ticket Max:	Waitlist:	On Hold:	Sold:	Total:
General Admission	100	5	2	90	90
Student Ticket	100	0	1	10	10
<input type="button" value="Add User to Waitlist"/>					Available: 0

Single Window Management

Waitlist for ticket:

Date Requested	Name	Email	Quantity
5/31/2025	Andrew	andy@gmail.com	1
5/27/2025	Lloyd	625@gmail.com	1
5/25/2025	Jeff	Jeff@gmail.com	1
5/14/2025	John	John.@gmail.com	1

Buttons: Email, Email Multiple, Print, Remove, Convert to Hold

Complete Ticket Management

Waitlist for ticket:

Date Requested	Name	Email	Quantity
5/31/2025	Andrew	andy@gmail.com	1
5/27/2025	Lloyd	625@gmail.com	1
5/25/2025	Jeff	Jeff@gmail.com	1
5/14/2025	John	John.@gmail.com	1

Buttons: EMAIL, Multiple, Print, Remove, Convert to Hold

Email a Group of Users

Recipients: Group: User Emails, Andy@gmail.com

Template: Notice to Purchase

Email Editor: Subject: Purchase Tickets

Email Template Editor: Create your email content.

One, Many & All email Service

Email Queue Status

ID	Status	Recipient	Subject	Tenant ID	Created On (UTC)	Delivered On (UTC)	Retry Count
1776	Delivered	Skip@gmail.com	Confirm your email	founders	2025-06-21 15:48:59	2025-06-21 15:50:14	0
1775	Delivered	Bob@yahoo.com	Reset Password	founders	2025-06-20 14:10:25	2025-06-20 17:44:58	10
1774	Delivered	Alice@yahoo.com	Reset Password	founders	2025-06-20 14:09:06	2025-06-20 17:55:35	10
1773	Delivered	admin@media.com	New Waitlist Submission for Admin Review	founders	2025-06-20 13:57:18	2025-06-20 13:58:05	0

Email Tracking

ER-Lite provides a user-friendly ticket solution for single events and festivals, with multiple events across multiple locations.

- ER-Lite is structured for SINGLE WINDOW MANAGEMENT, in which all the functions of a given work area are included. For example, the Sales Admin window provides visibility into total inventory, the number sold, available, on the Waitlist, & On Hold, plus the patrons' names and emails.

- When an event is sold out, the patron may add themselves to the waitlist. Admin can select a patron from the Waitlist and offer the sale. The system sends an email including a link to the ticket request, and will move the transaction from the Waitlist to On Hold. If the patron desires to continue with the purchase, the system executes the sale, removes the patron from On Hold, and adds them to Sold. The system handles all communications programmatically.

- A unique feature is our email queuing system. Every email captured in the queue, and its status is always available. Too often, the recipient's email server is unreachable. When that occurs, the email is lost. Our queuing system continues to resend until the other server is available. Thus, ensuring no undelivered communications-and **communications is key.**

Store (Patron)

Matthew Eberz
Admin User

45th Season Regular Season
Concert Series

"American Salute" Opening Concert - Cashiers
5 July 5 PM - The American String Quartet; Vieness Piano Duo; Yinzi Kong, viola; William Ransom, piano
July 05, 2026
\$20.00 - \$40.00
[View Details](#)

"Founder's Celebration" - Highlands
6 July - 5 PM, The American String Quartet; Nina Bernat, double bass
July 06, 2026
\$20.00 - \$40.00
[View Details](#)

- When the patron selects an event they are presented with an event description, images of the event or entertainers, and the tickets for sale for that event. If the event is sold out, there is a system option to allow the patron to be added to the wait list.
- Tickets are grouped by catalog for ease of patron selection.
- The maximum amount of tickets for sale can be set independently or available tickets. For example, both tickets can be set for the show's maximum seating, each may sell all the tickets, but together they will only sell the event limit.

From Left: The American String Quartet, Vieness Piano Duo, Yinzi Kong, William Ransom, Nina Bernat

"American Salute" Opening Concert - Cashiers

Description:
American in Paris for Piano Four Hands - Gershwin
Souvenir of America - Vieuxtemps Romance for Violin and Piano - Beach
Stars and Stripes Forever for Piano four Hands
"American" Quintet for Strings - Dvorak
The American String Quartet; Vieness Piano Duo; Yinzi Kong, viola; William Ransom, piano

Event Tickets:

<p>General Admission "American Salute" - Sunday, July 5 at 5 PM in Cashiers, NC</p> <p>Price: \$40.00 Purchase</p>	<p>Student Ticket "American Salute" - Sunday, July 5 PM in Cashiers, NC</p> <p>Price: \$20.00 Wait List</p>
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Active Allow Waitlist Private Only

Complimentary

Price: \$0.00

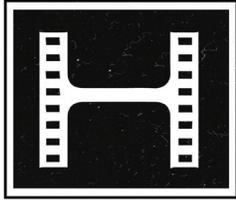
[Ticket Settings](#)

AMERICAN SALUTE - HIGHLANDS

Date Requested	Name	Email	AMOUNT	NAME	COST
1/12/2025	Don Fortner	Guest1@gmail.com	1	Don Fortner	40
1/17/2025	Christian Prakas	Guest2@yahoo.com	4	Christian Prakas	160
1/23/2025	Mike Gorney	Guest3@dnet.net	2	Michael Gorney	80
1/27/2025	JT SOUTHERN	Guest4@company.com	1	JT SOUTHERN	40

- [Email One](#)
- [Email Multiple](#)
- [Print Report](#)
- [REMOVE](#)
- [CONVERT TO HOLD](#)

[Exit](#)



HERITAGE

PRODUCTIONS

Home of ER-Lite

What is the ER-LITE application?

ER-Lite is the streamlined version of EVENT-ROADSTER, built specifically for the ticketing side of events. With quick setup and full visibility across ticket creation, sales, transfers, refunds, and inventory tracking, ER-Lite takes the guesswork out of ticketing

Why use ER-Lite?

- Manage events - one to many venues, events, & tickets,
- "One-Window" sales management.
- Ticket bundles,
- Complimentary tickets,
- Private tickets-special guests, early sales,
- Control ticket inventory - place on hold, increase amount,
- Waitlist capable for sold-out events,
- Captures user data for other events,
- Bulk email converted to individual emails,
- Admin shopping on behalf of the Patron,
- Guest shopping - system makes a user account on purchase,
- Patron visibility over their shopping history.
- Low-cost solution: choose a festival fee or per-ticket price.
- Customizable reports,
- Multi-level access for Admins, reviewers & patrons,
- An email system that monitors the status of all sent emails,
- Volunteer management and scheduling,