



March 18, 2020

An Important message regarding COVID-19

With the growing concern regarding COVID-19 (Corona Virus), we want to ensure our customers that Southern Oxygen & Welding Supply is closely and continuously monitoring the situation as it continues to evolve.

We have been, and will continue to be, updating our processes, so that we can continue to function as normal and are prepared to serve our customers. Our Sales, Customer Service, Technical support team and administration continue to be available during this period.

We've advised all of our employees to follow the public health authorities' guidance and recommendations, regarding hygiene and personal travel. We've encouraged all of our employees who exhibit any flu or cold like symptoms to stay home and consult with a medical professional. **We've also limited business travel and are encouraging our Sales staff, as well as customers, to use phone or email whenever possible.**

We are working closely with all of our vendors to ensure that we can avoid any delays in delivery and although we have not currently identified any imminent supply issues, **we do encourage our customers to review your inventory and place orders accordingly**, as these conditions are subject to change with limited notice. Should we identify any potential interruptions, we will communicate these to our customers, as soon as we become aware.

We assure you that we will continue to closely monitor the situation and take any action necessary to protect the safety of our employees and customers, while providing the products and services that you require to run your business.

We value your partnership and appreciate your continued support during this challenging time.

Thank you

Bobby Wrenn
President