

Developing SIA Practitioners: Challenges and Opportunities from a Practitioner's Perspective

IAIA19 BRISBANE

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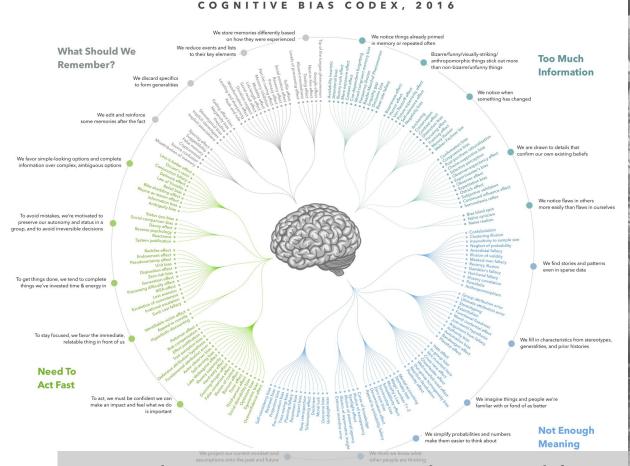
- Challenges
 - Bias

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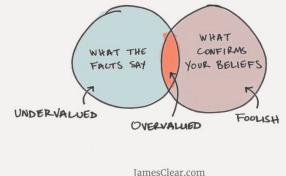
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The purpose is to identify some of the challenges and opportunities faced by practitioners to assist in developing future SIA practitioners

Challenges - Bias



THE CONFIRMATION BIAS



Good practitioners understand bias and work to reduce it

Challenges - Limitations



- What you know
- What you observe
- You / your team's strengths and weaknesses
- What methods you use
- What standards you apply

- Your timeframes
- Your budgets
- Available information
- What your stakeholders know
- What your stakeholders want you to know / not know

Good practitioners know their limitations and address them

Challenges - Education vs Experience and Team

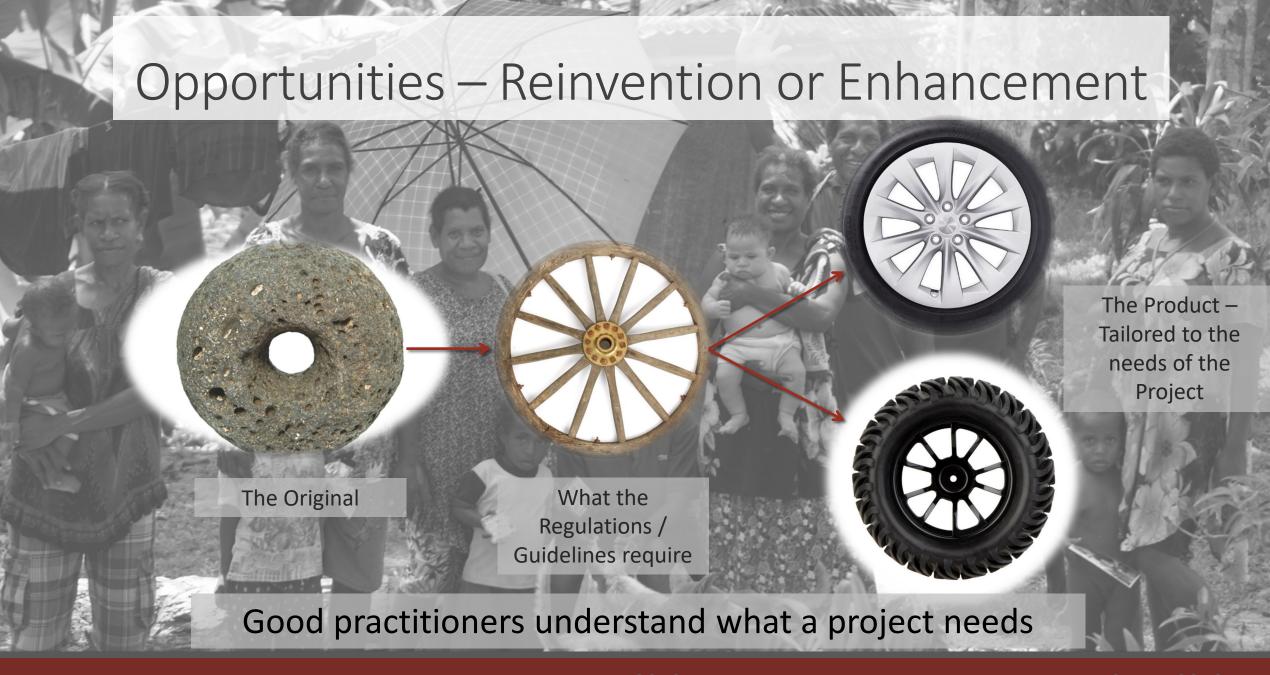
- Like qualitative and quantitative data, they work best together
- Many SIA practitioners do not have formal training and came into SIA from a side-channel
- Many projects are of insufficient scale to enable sociological tools and techniques
- Adding sociological theory can enhance SIA it can equally bias the process and results
- Sometimes a team is required to breakdown barriers
 - Age

Gender

Religion

- Nationality/Ethnicity
- Reviewing SIAs should be done objectively, looking for what worked and why
- There are pros and cons with education and experience...and teams

Good practitioners balance education and experience



So How Do We Develop SIA Practitioners?

- Education courses to consider for building solid degree foundations
 - Psychology biases
 - Sociology statistics, social theory, group dynamics, institutions, law and order
 - Cultural anthropology understanding society, customs, beliefs and practices
 - Communications effective communication, effective listening, conflict resolution
 - Regulations and standards national, state / local, international lenders (IFC, ADB, etc.)
- Training courses to consider for enhancing skills
 - IAIA training courses various skills and competencies
 - IAP2 training certificates
 - Local / national standards training
- Experience initiatives to consider for enhancing the practice
 - Mentorships internal and external
 - Industry group presentations and good practice inventories
 - Papers to fill the literature voids

Thank You

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