EXPERIENCE

- 30 years of experience.
- Owner incorporates the same systemic programs used by the military.
- Trained and Certified staff (NARPM Certifications), ensuring cutting-edge technologies are continually updated and implemented.
- Approximately 450 doors/year (Single Family and Multi-Family Homes) managed.

WE'RE EXPERTS AT PROPERTY MANAGEMENT

WE OFFER FREE CONSULTATIONS



OUR TEAM

- Col (R) Scott Glascock, RMP®, MPM® (US Army): Owner/broker/property manager. 2018 past-president Colorado Springs NARPM Chapter, 2016 Professional NARPM Member of the Year
- Julie Hancock, RMP®: Broker, licensed property manager, office manager
- Phillip Jarvis (PJ): Licensed property manager, experienced in real estate and client relationships
- Lt Col (R) Jim Rickman, CRMB®, AFSP: Accounting, Certified Tax Preparer, CPA candidate
- **Shauna Smith CSSC:** Support specialist in marketing, lease renewals, lease terminations, and legal actions
- Denim Ramirez, CMC: Maintenance support specialist in adverse actions, HOA, customer relations
- Kari Rodriguez: Maintenance support specialist in adverse actions, HOA, customer relations
- Courtney Brewner, CSS: Support specialist in collections and QA/QC
- Sue Elak CSSC®: Support specialist and office administrator in Woodland Park
- Jane Sellers: Licensed Property Manager, experienced in real estate, maintenance, and client relationships
- Sharron Langhart: Realtor in the Woodland Park Office
- Aspen Drake: Support specialist in customer service
- **Joe Branham & Rio Davies:** Support specialists in assessments, drive-bys, postings, move-in and move-out, vacancy checks, and customer relations
- Michele Free: Social media manager, marketing specialist, advertising

OUR PROMISE

WE WILL:

- Maximize returns and shorten vacancies
- Handle tenant disputes
- Find high quality tenants that rent longer
- Deal with legal disputes and Evictions
- Routinely inspect the property
- Minimize maintenance and repair costs
- Maintain the value of your investment
- Offer preferred rates with trusted vendors

MEMBERSHIPS

- National Association Residential Property
 Managers (NARPM)
- National Association of Realtors (NAR)
- Colorado Association of Realtors (CAR)
- Pikes Peak Association of Realtors (PPAR)
- Colorado Springs Chamber of Commerce;
 Fountain Valley Chamber of Commerce;
 Tri-Lakes Chamber of Commerce
- Women's Council of Realtors (WCR)
- Pikes Peak Association of Realtors –
 Council of Elite Property Managers (PPAR C.E.P.M.)











SYSTEMS

- Rent Manager Accounting Information System: (Live Interactive Owner, Tenant & Vendor Portal)
- LCS Net Dial Tone VOIP Telephone System: State-of-the-art phone system tied directly into our Property Management software.
- **Property Meld:** Vendors, internal maintenance, resident and owner direct communication and maintenance enhancement tool.
- Pet Screening: Assist/manage tenant pets and assistance animals, adds a layer of third-party liability protection, validates service animal statuses, creates comprehensive Pet Profiles.
- AvidXchange: Accounts payable and payment automation
- **Listen360:** Continuous surveying of tenants to ensure quality service
- Hostway: Managed, dedicated and secure hosting services
- ShowMojo: Marketing automation, online prospect nurturing. Showing scheduling and market syndication to over 50 online listing sites.
- OwikRents: SEO optimization and marketing syndication
- MAPP Communications: 24/7 emergency lines and notification
- Zoiper: All employees have app on phone to provide continuous contact with residents (tenants)
- IT: Secure and reliable services
- **Zinspector:** Video/picture software (move-in, move-out, recurring inspections) for Security **Deposit Disposition**
- Multiple Listing Service (MLS): Pikes Peak Association of Realtors (PPAR)
- AmRent: Resident screening services



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EXECUTIVE OVERVIEW COMPANY PROFILE





ALL COUNTY® COLORADO SPRINGS

PROPERTY MANAGEMENT INDEPENDENTLY OWNED AND OPERATED



OWNING RENTAL PROPERTY JUST GOT EASIER!







