

## EXPERIENCE

- 30 years of experience.
- Owner incorporates the same systemic programs used by the military.
- Trained and Certified staff (NARPM Certifications), ensuring cutting-edge technologies are continually updated and implemented.
- Approximately 450 doors/year (Single Family and Multi-Family Homes) managed.

## WE'RE EXPERTS AT PROPERTY MANAGEMENT

### WE OFFER FREE CONSULTATIONS



ALL COUNTY® COLORADO SPRINGS

PROPERTY MANAGEMENT ||| TEAM

COLORADO SPRINGS - PUEBLO  
WOODLAND PARK - FOUNTAIN

## OUR TEAM

- **Col (R) Scott Glascock, RMP, MPM (US Army):** Owner/Broker/Property Manager. Current 2018 Past-President Colorado Springs Chapter of NARPM, 2016 Professional NARPM Member of the Year
- **Julie Hancock, RMP (husband US Air Force Retired):** Broker/Property Manager/Office Manager, multiple years experience managing multi-family w/Pacific Properties & Development (300+ units), Olen Properties (Eagle Trace Community – 260+ Units) and Mountain Vista Apartments (268 units)
- **Phillip Jarvis (PJ):** Licensed Property Manager, multiple years experience Real Estate, maintenance, business, client relationships
- **Lt Col (R) Jim Rickman, CRMB®, AFSP:** Accounting, Certified Residential Management Bookkeeper, Certified Tax Preparer, CPA candidate
- **Shauna Smith CSSC:** Support - marketing, lease renewals, lease terminations, legal actions
- **Denim Ramirez, CMC:** Maintenance support. Adverse actions/HOA/customer relations
- **Kari Rodriguez:** Maintenance/Adverse Actions/HOA/Customer Relations
- **Kimber Evans, CSSC:** Support – customer relations
- **Jen Glascock, CSSC:** Support - assessments, drive-bys, postings, move-in and move-out, vacancy checks, customer relations
- **Sue Elak CSSC:** Support – Woodland Park Office Administrator
- **Courtney Brewner, CSS:** Support – collections, QA/QC
- **Jane Sellers:** Licensed Property Manager, multiple years experience Real Estate, maintenance, business, client relationships
- **Michele Free:** Social media manager, marketing

## OUR PROMISE

### WE WILL:

- Maximize returns and shorten vacancies
- Handle tenant disputes
- Find high quality tenants that rent longer
- Deal with legal disputes and Evictions
- Routinely inspect the property
- Minimize maintenance and repair costs
- Maintain the value of your investment
- Offer preferred rates with trusted vendors

## MEMBERSHIPS

- National Association Residential Property Managers (NARPM) 
- National Association of Realtors (NAR)
- Colorado Association of Realtors (CAR)
- Pikes Peak Association of Realtors (PPAR)
- Colorado Springs Chamber of Commerce; Fountain Valley Chamber of Commerce; Tri-Lakes Chamber of Commerce
- Women's Council of Realtors (WCR)
- Pikes Peak Association of Realtors – Council of Elite Property Managers (PPAR – C.E.P.M.)



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## SYSTEMS

- **Rent Manager Accounting Information System:** (Live Interactive Owner, Tenant & Vendor Portal)
- **LCS Net Dial Tone VOIP Telephone System:** State-of-the-art phone system tied directly into our Property Management software.
- **Property Meld:** Vendors, internal maintenance, resident and owner direct communication and maintenance enhancement tool.
- **Pet Screening:** Assist/manage tenant pets and assistance animals, adds a layer of third-party liability protection, validates service animal statuses, creates comprehensive Pet Profiles.
- **AvidXchange:** Accounts payable and payment automation
- **Listen360:** Continuous surveying of tenants to ensure quality service
- **Hostway:** Managed, dedicated and secure hosting services
- **ShowMojo:** Marketing automation, online prospect nurturing. Showing scheduling and market syndication to over 50 online listing sites.
- **QwikRents:** SEO optimization and marketing syndication
- **MAPP Communications:** 24/7 emergency lines and notification
- **Zoiper:** All employees have app on phone to provide continuous contact with residents (tenants)
- **IT:** Secure and reliable services
- **Zinspector:** Video/picture software (move-in, move-out, recurring inspections) for Security Deposit Disposition
- **Multiple Listing Service (MLS):** Pikes Peak Association of Realtors (PPAR)
- **AmRent:** Resident screening services

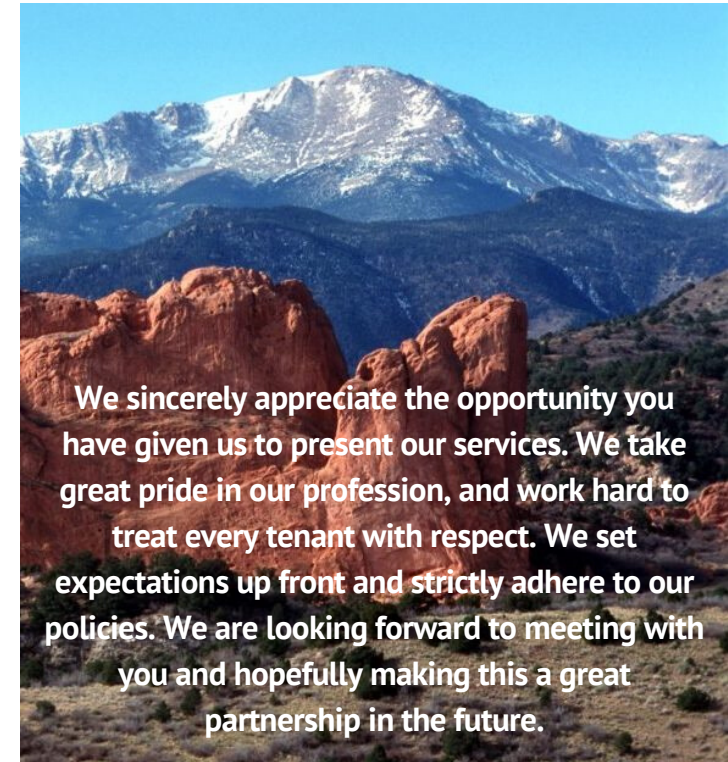


OWNING RENTAL PROPERTY JUST GOT EASIER! WE RENT HOMES!



ALL COUNTY®  
Colorado Springs  
Property Management  
allcountycs.com  
(719) 445-7172

## EXECUTIVE OVERVIEW COMPANY PROFILE



We sincerely appreciate the opportunity you have given us to present our services. We take great pride in our profession, and work hard to treat every tenant with respect. We set expectations up front and strictly adhere to our policies. We are looking forward to meeting with you and hopefully making this a great partnership in the future.



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COLORADO SPRINGS

PROPERTY MANAGEMENT  
INDEPENDENTLY OWNED AND OPERATED



RETIRED MILITARY OWNED  
AND OPERATED

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