



Club Conduct Solutions

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Complimentary Initial Discussion

Free

Discussion (30 minutes online / on phone) about your club conduct and discipline challenges and how CCS can best support your club.

Monthly Retainer Model

We offer our clients an optional monthly retainer model, designed to deliver continuous strategic value, with 3 tiered options, for ongoing professional independent support and guidance with club conduct and discipline matters

Retainer Tier	Bronze	Silver	Gold
Access to monthly CCS newsletter with best practice, news, advice and case studies relating to golf club conduct and discipline matters	✓	✓	✓
10% discount on standard investigation and additional consultancy rates	✓	✓	✓
Included consultancy hours per month (can be in person / online or phone. Unused hours do not roll over each month. Excess hours billed at discounted standard rate)	0.5	1	2
Email support and advice	Standard response within 3 business days	Priority response within 2 business days	Premium response within 1 business day
Monthly Cost: Payable in advance on the 1st of each month 6 month minimum term Automatically renews on monthly basis after 6 months minimum term unless either party provides written notice of termination at least 30 days before the next renewal date	£50 per month	£75 per month	£100 per month

Consultancy

£75 per hour

- Consultancy and risk management re club conduct and discipline investigations and matters. Conducted in person / online or on phone

Investigation

£75 per hour

- Deployment of an investigator to establish facts and gather evidence in club disciplinary / conduct investigations

Discipline Process, Panel and Policy Support

£75 per hour

- Disciplinary Process Support
- Supply of independent panel members for Disciplinary and Appeal Panel hearings
- Review of associated club policies

Expenses and Additional Costs

- Travel related expenses (e.g. train): charged at cost
- Mileage: charged at HMRC approved rate (45p per mile)
- Travel time for in person appointments or investigative deployments: charged at 75% of standard hourly rate
- Refreshments / Subsistence / Accommodation: charged at cost