

## Elsham Seniors Section Grievance Procedure

All members have the right to raise grievances in a reasonable manner.

They should be dealt with speedily and fairly within the Section and not be allowed to fester and effect the enjoyment of the game of golf for other members.

In the event that any member of the Section has an unresolved problem they should follow the procedure below.

1. Attempt to verbally resolve the problem with the Seniors Captain.
2. If the member is still dissatisfied then he should present the issue in writing to the Seniors Committee.
3. If the Committee cannot resolve the issue to the satisfaction of the member he may then pursue the procedure to initiate an Extraordinary General Meeting as detailed in the Seniors Constitution.

It is expected that all Members will follow this procedure. If the committee believe that any Member has wilfully acted contrary to the above then he will be asked to attend the next committee meeting where the relevant issues can be discussed.

The committee reserves the right to suspend or cancel the Seniors Membership of any member who refuses to follow this procedure.